Population Research Centre (PRC) Pune

Ministry of Health and Family Welfare
Government of India

National Health Mission (NHM) Field Monitoring Report - Champhai District, Mizoram

By
Mr. Prashik A.P.
Mr. Ravi D. Prasad

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Gokhale Institute of Politics and Economic
Pune – 411004

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Field Monitoring Format -District Hospital (DH)

Date of Visit: 03.03.2025

GENERAL INFORMATION	
Name of facility visited	District Hospital - Champhai
Facility Type	☑ DH/ ☐ SDH
FRU	☑ Yes/ ☐No
Accessible from nearest road head	☑ Yes/ ☐No
Next Referral Point	Facility: Civil Hospital Aizawl Distance: 176 kms

A. PHYSICAL INFRASTRUCTURE		
Indicator	**Response**	**Means of verification**
1. OPD Timing	9: 30 am to 3:30 pm	As reported/ Hospital Citizen Charter Board
2. Condition of infrastructure/ building Please comment on the condition and tick the appropriate box	Comments: • Lots of seepage on the walls and room are not sufficient for programme staffs like Tobacco department, Mental ART, etc. • Outside of the building painted 15 years back. Need to be painted soon.	Observation **Renovation work is in progress**
	☑ 24*7 running water facility ☑ Facility is elderly and differently abled friendly (ramps at entry, wheel chair etc.) ☑ Clean functional toilets available (separate for Male and female) ☑ Drinking water facility available ☑ OPD waiting area has sufficient sitting arrangement ☐ ASHA rest room is available	

<table>
<tr><th colspan="3">A. PHYSICAL INFRASTRUCTURE</th></tr>
<tr><th>Indicator</th><th>Response</th><th>Means of verification</th></tr>
<tr><td></td><td>☑ Drug storeroom with rack is available
Power backup:
☐ Complete Hospital/
☑ Part of the hospital</td><td></td></tr>
<tr><td>3. Number of functional in-patient beds</td><td>107

No of ICU Beds available: 5
(But there is no staff for ICU, it is not functioning)</td><td>As reported/ Hospital Citizen Charter Board</td></tr>
<tr><td>4. List of Services available</td><td>OPD, Casualty,
Medicine department,
Surgery department,
ENT, EYE, Orthopedic department,
Pathology test, Biochemistry,
Microbiology, etc.</td><td>As reported/ Hospital Citizen Charter Board</td></tr>
<tr><td>• Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services</td><td>
<table>
<tr><th>Sl.</th><th>Service</th><th>Y/N</th></tr>
<tr><td>1</td><td>Medicine</td><td>Y</td></tr>
<tr><td>2</td><td>O&G</td><td>Y</td></tr>
<tr><td>3</td><td>Pediatric</td><td>Y</td></tr>
<tr><td>4</td><td>General Surgery</td><td>Y</td></tr>
<tr><td>5</td><td>Anesthesiology</td><td>Y</td></tr>
<tr><td>6</td><td>Ophthalmology</td><td>Y</td></tr>
<tr><td>7</td><td>Dental</td><td>Y</td></tr>
<tr><td>8</td><td>Imaging Services (X – ray)</td><td>Y</td></tr>
<tr><td>9</td><td>Imaging Services (USG)</td><td>Y</td></tr>
<tr><td>10</td><td>District Early Intervention Centre (DEIC)</td><td>Y</td></tr>
<tr><td>11</td><td>Nutritional Rehabilitation Centre (NRC)</td><td>N</td></tr>
<tr><td>12</td><td>SNCU/ Mother and Newborn Care Unit (MNCU)</td><td>Y</td></tr>
<tr><td>13</td><td>Comprehensive Lactation Management Centre (CLMC)/ Lactation</td><td>N</td></tr>
</table>
</td><td>As reported/ Hospital Citizen Charter Board

Verified</td></tr>
</table>

<table>
<tr><th colspan="3">A. PHYSICAL INFRASTRUCTURE</th></tr>
<tr><th>Indicator</th><th>Response</th><th>Means of verification</th></tr>
<tr><td></td><td>
<table>
<tr><td></td><td>Management Unit (LMU)</td><td></td></tr>
<tr><td>14</td><td>Neonatal Intensive Care Unit (NICU)</td><td>Y</td></tr>
<tr><td>15</td><td>Pediatric Intensive Care Unit (PICU)</td><td>Y</td></tr>
<tr><td>16</td><td>Labour Room Complex</td><td>Y</td></tr>
<tr><td>17</td><td>ICU</td><td>Y</td></tr>
<tr><td>18</td><td>Dialysis Unit</td><td>Y</td></tr>
<tr><td>19</td><td>Emergency Care</td><td>Y</td></tr>
<tr><td>20</td><td>Burn Unit</td><td>N</td></tr>
<tr><td>21</td><td>Teaching block (medical, nursing, paramedical)</td><td>N</td></tr>
<tr><td>22</td><td>Skill Lab</td><td>N</td></tr>
</table>
</td><td></td></tr>
<tr><td>5. Emergency</td><td>General emergency: ☑ Yes/ ☐ No
Facilities available for:
1. Triage: ☑ Yes/ ☐ No
2. Resuscitation: ☑ Yes/ ☐ No
3. Stabilization: ☑ Yes/ ☐ No</td><td>As reported/ Hospital Citizen Charter Board</td></tr>
<tr><td rowspan="2">6. Tele medicine/Consultation services available</td><td>☐ Yes/ ☑ No

If yes, average number of teleconsultation per day for the last month (Data source: Teleconsultation register/ e Sanjeevani Portal):</td><td>Tele-medicine records register/ e-sanjeevani portal</td></tr>
<tr><td>If the facility is also functioning as ‘Hub’ to any of the AAM (SHC/ PHC/UPHC/UAAM): ☑ Yes/ ☐ No</td><td></td></tr>
<tr><td>7. Operation Theatre available</td><td>☑ Yes/ ☐ No
If yes, Tick the relevant
☑ Single general OT
☐ Elective OT-Major (General)
☐ Elective OT-Major (Ortho)
☑ Obstetrics & Gynecology OT
☐ Ophthalmology/ENT OT
☐ Emergency OT</td><td>Observation
Ensure signage and protocol displays</td></tr>
</table>

A. PHYSICAL INFRASTRUCTURE		
Indicator	**Response**	**Means of verification**
8. Availability of functional Blood Bank	☑ Yes/ ☐ No If yes, number of units of blood currently available: __19_____ No. of blood transfusions done in last month: _____112_____	Blood Bank records Register **Checked**
9. Whether blood is issued free, or user fee is being charged	☐ Free for BPL ☐ Free for elderly ☐ Free for JSSK beneficiaries ☑ Free for all	Blood Bank records Register
10. Biomedical waste management practices	Sharp pit: ☑ Deep Burial pit: ☑ Incinerator: ☑ Using Common Bio Medical Treatment plant: ☑ Managed through outsourced agency ☐ Other System, if any: (Specify)	Observation **Checked**
11. IT Services	Desktop/ Laptop available: ☑Yes/☐ No Internet connectivity: ☑Yes/ ☐No Quality/strength of internet connection: **Good**	As reported

B. Human Resources						Means of verification- As reported
12. Details of HR available in the facility (Sanctioned		**HR**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
		MO (MBBS)		0		2
	Specialist	Medicine	1	1		0
		Ob-Gyn	1	1		0
		Pediatrician	1	1		0

and In-place)		Anesthetist	1	1		0
		Surgeon	1	1		0
		Ophthalmologist	1	1		0
		Orthopedic	1	1		0
		Radiologist		0		0
		Pathologist	1	1		0
		Others	0	0		0
	Dentist		1	1		0
	Staff Nurses/ GNMs			33		0
	LTs		0	0		0
	Pharmacist		0	0		0
	Dental Technician/ Hygienist		1	1		0
	Hospital/ Facility Manager		0	0		0
	EmOC trained doctor		0	0		0
	LSAS trained doctor		0	0		0
	Others		0	0		0

C. Quality & Patient Safety Initiatives		**Means of verification**
13. Kayakalp	Initiated: 2016 • Facility score: **82.29** • Award received: Yes ○ **2023-24- 1st prize** ○ **2024-25- 2nd prize**	Kayakalp Assessment report Verify certificate if awarded **Verified,**
14. NQAS	• Assessment done: **Internal/State** • Facility score: **87%** • Certification Status: **NQAS certified on 15th June 2024**	NQAS assessment report Verify certificate if awarded
15. LaQshya	• Labour Room: - LaQshya Certified - ☐ Yes/ ☑ No - If No, Assessment Done - ☐ Yes/ ☑ No • Operation Theatre: - LaQshya Certified - ☐ Yes/ ☑ No - If No, Assessment Done - ☐ Yes/ ☑ No	LaQshya Assessment Report – check score Verify certificate if awarded **Verified**

<table>
<tr><th colspan="3">D. DRUGS & DIAGNOSTICS</th></tr>
<tr><td rowspan="2">16. Availability of list of essential medicines (EML)/ drugs (EDL)

https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidlines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf</td><td>☑ Yes/ ☐ No</td><td></td></tr>
<tr><td>• If yes, total number of drugs in EDL____<u>250</u>_____
• EDL displayed in OPD Area: ☑ Yes/ ☐ No
• No. of drugs available on the day of visit (out of the EDL) ___<u>70</u>____</td><td>Verify EDL Displayed

Displayed</td></tr>
<tr><td>17. Implementation of DVDMS or similar supply chain management system</td><td>☑ Yes/ ☐ No

If other, which one_____</td><td>Observation, Check software</td></tr>
<tr><td>18. Shortage of 5 priority drugs from EDL in last 30 days, if any</td><td><table><tr><td>1</td><td>Midazolam</td></tr><tr><td>2</td><td>Ketamine</td></tr><tr><td>3</td><td>Prednisolone</td></tr><tr><td>4</td><td>Carboxy methyl cellulose eye drops</td></tr><tr><td>5</td><td>Inj. Tramadol</td></tr></table></td><td>As reported, c heck DVDMS, e-aushadhi, etc.

There is a shortage of medicine in this facility</td></tr>
<tr><td>19. Availability of Essential Consumables:</td><td>☐ Sufficient Supply
☑ Minimal Shortage
☐ Acute shortage
In last 6 months how many times there was shortage: Many times, all essential consumables are purchased from local purchase & income generate at hospital & RKS</td><td>As reported

Stock/Indent register</td></tr>
<tr><td>20. Availability of essential diagnostics</td><td>☑ In-house
☐ Outsourced/ PPP
☐ Both/ Mixed</td><td>As reported

Provides all tests as per citizen’s chart.</td></tr>
<tr><td>• In-house tests</td><td>Timing: 24*7 emergency

Total number of tests available against Essential Diagnostic tests list for DH ____37__

(Take the list of tests available at DH)</td><td>Obtain the complete list of diagnostic tests performed in-house</td></tr>
</table>

• Outsourced/ PPP	Timing: NA Total number of tests provided by PPP provider: ___NIL_____ Take the list of tests available from PPP Provider agency Laboratory: • CT Scan – Med Aim Hospital (Private) • BIOPSY – Genesis (Private), Dr. Lal Path (Private)	Obtain the complete list of diagnostic tests outsourced to PPP provider agency
21. X-ray services is available	☑ Yes/ ☐ No If Yes, type & nos. of functional X- ray machine is available in the hospital: 1. ME 3010-1 2. ME 5025-1 3. MX 100X2 4. MD 100-1 Is the X-ray machine AERB certified: ☑ Yes/ ☐ No	Observation **Available**
22. CT scan services available	☐ Yes/ ☑ No If yes: ☐ In-house/ ☐ PPP Out of Pocket expenditures associated with CT Scan services (if any, approx. amount per scan): *No patient available at the time of visit.*	Observation **If any cases, they refer to private facilities in the Champhai town or Aizawl Civil Hospital** Patient Interviews
23. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	☑ Free for BPL ☐ Free for elderly ☑ Free for JSSK beneficiaries ☐ Free for all	As reported

24. Availability of Testing kits/ Rapid Diagnostic Kits	☑ Sufficient Supply ☐ Minimal Shortage ☐ Acute shortage	As reported

E. KEY NATIONAL HEALTH PROGRAMMES		
25. Implementation of PM-National Dialysis programme	☑ Yes/ ☐ No	Observation **Yes**
	☑ In-house ☐Outsourced/ PPP	Observation, Records **Yes**
	Total number of tests performed: - 84	
• Whether the services are free for all	☑ Free for BPL ☐ Free for elderly ☑ Free for JSSK beneficiaries ☐ Free for all	Observation, Records
• Number of patients provided dialysis service	○ Previous year 1077 ○ Current FY 817 **Calculate the approximate no. of patients provided dialysis per day*	Records **Checked**
26. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised guidlines-2022/01- SDH_DH_IPHS_Guidelines 2022.pdf)	• No shortage	As reported
27. Average downtime of equipment (days) Details of equipment are nonfunctional for more than 7 days	**Less than a day**	As reported
28. Availability of delivery services	☑ Yes/ ☐ No	As reported
• If the facility is designated as FRU, whether C-sections are performed	☐ Yes/ ☑ No Number of normal deliveries performed in last month: 73	Verify C-section records from Maternity OT registers **Verified**

	No. of C-sections performed in last month: _____15_____	
• Comment on the condition of:	Labour room: **The layout is not as per the guidelines** OT: One bed is there and it is very congested Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): ☑ Yes/ ☐ No	Observation
29. Status of JSY payments	Payment is up to date: ☐ Yes/ ☑ No Average delay in payment to beneficiaries: (Average for how many days/beneficiary) Payment done till: Current month ☐ Last month ☐ Last 3 Months ☐ Last 6 Months ☑ Reasons for delay: Concerned person of the CMO office does not send the requirement on time.	Verify from JSY status report
30. Availability of JSSK entitlements	☑ Yes/ ☐ No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☑ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges	As reported/As Displayed in Maternity Ward **Displayed in the hospital**
31. PMSMA services provided on 9th of every month	☑ Yes/ ☐ No	PMSMA Register/High Risk Pregnancy Register, Staff review

	If yes, how many high risks pregnancies are identified on 9th for previous month: **5 cases** If No, reasons thereof:	
32. Line listing of high-risk pregnancies	☑ Yes/ ☐ No	Verify Register availability **Checked**
33. Practice related to Respectful Maternity Care	☑ Privacy maintained during examination ensured ☑ Birth attendant allowed in Labour room ☑ Obtaining Informed consent of the mother/ custodian ☑ Safe care environment maintained	Observation, Patient review Yes
34. Whether facility have registers for entering births and deaths	☑ Yes/ ☐ No	Birth Register, Death Records **Yes, Checked**
35. Number of Maternal Death reported in the facility	Previous year: 2 Current year: 0	Maternal Deaths Records/ Review **Checked**
36. Number of Child Death reported in the facility	Previous year: 18 (2023-24) Current year: 19 (2024-25)	Maternal Deaths Records/ Review
37. If Comprehensive Abortion Care (CAC) services available	☑ Yes/ ☐ No	CAC register Yes
38. Availability of vaccines and hub cutter	☑ Yes/ ☐ No Nurses/ ANM aware about open vial policy: ☑ Yes/ ☐ No	Observation Staff review Taken
39. Number of newborns immunized with birth dose at the facility in last 3 months	December: 48 January: 104 February: 53	Immunisation Register **Checked**
40. Number of Newborns breastfed within one hour of birth during last month.	February: 68	Verify BF records **Checked**
41. Status of functionality of DEIC	☑ Fully functional with all staff in place	Observation

	☐ Functional with few vacancies (approx. 20%-30%) ☐ Functional with more than 50% vacancies ☑ Not functional/ All posts vacant	**Works under the CMO office**
42. Number of sterilizations performed in last one month	No sterilization available in the facility	FP Sterilizations register Verify if fixed days of sterilization exist
43. Availability of trained provider for IUCD/ PPIUCD	☑ Yes/ ☐ No	As reported, Verify training received
44. Who counsels on FP services?	Counsellor ☑ Staff Nurse ☑ Medical Officer ☐ Others (Specify)_____	As reported
45. Please comment on utilization of other FP services including FP Commodities- Condoms, OCPs, Antra etc.	Condom, OCPS, Emergency pills, Antara, Chhaya, Preg test kit, etc.	As reported/observe FP registers/records if available
46. FPLMIS has been implemented	☑ Yes/ ☐ No	Check software
47. Availability of functional Adolescent Friendly Health Clinic	☑ Yes/ ☐ No If yes, who provides counselling to adolescents: <u>Adolescent counselor</u> Separate male and female counselors available: ☐ Yes/ ☑ No	Observation, check AFHC register **Checked**
48. Whether facility has functional NCD clinic	☑ Yes/ ☐ No If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)	Check NCD register **Checked**
49. Are service providers trained in cancer services?	☐ Yes/ ☑ No	As reported

<table>
<tr><td>50. Number of individuals screened for the following in last 6 months:</td><td><table><tr><th>NCD</th><th>Screened</th><th>Confirmed</th></tr><tr><td>Hypertension</td><td>6255</td><td>382</td></tr><tr><td>Diabetes</td><td>1534</td><td>273</td></tr><tr><td>Oral Cancer</td><td>0</td><td>0</td></tr><tr><td>Breast Cancer</td><td>0</td><td>0</td></tr><tr><td>Cervical Cancer</td><td>5</td><td>0</td></tr></table></td><td>Checked

No doctor and staff for Oral Cancer screening</td></tr>
<tr><td>51. Whether reporting weekly data in P, S and L form under IDSP</td><td>☐ Yes/ ☑ No</td><td>Verify from IDSP reporting records</td></tr>
<tr><td rowspan="5">52. Status of TB elimination programme</td><td>Facility is designated as Designated Microscopy Centre (DMC): ☑ Yes/ ☐ No</td><td>As reported, Observation</td></tr>
<tr><td>If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) ___<u>56%</u></td><td>DBT/Nikshay Report
Enters daily</td></tr>
<tr><td>If anti-TB drugs available at the facility: ☑ Yes/ ☐ No

If yes, are there any patients currently taking anti-TB drugs from the facility: ☑ Yes/ ☐ No</td><td>DBT/Nikshay Report

Enters daily</td></tr>
<tr><td>Availability of CBNAAT/ TruNat:
☑ Yes/ ☐ No
Percent of patients tested through CBNAAT/TruNat for Drug resistance in the last 6 months: CBNAAT- 1.79% & TruNat – 5.14%</td><td>DBT/Nikshay Report</td></tr>
<tr><td>Are all TB patients tested for HIV: ☑ Yes/ ☐ No
Are all TB patients tested for Diabetes Mellitus: ☐ Yes/ ☑ No</td><td>DBT/Nikshay Report

Enters data daily</td></tr>
<tr><td>Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: 69%</td><td>DBT/Nikshay Report</td></tr>
</table>

F. RECORDS, FINANCE, OTHERS		
53. Maintenance of records on	TB Treatment Card cases (both for drug sensitive and drug resistant cases):	Respective Records

<table>
<tr><td></td><td>☑ Yes/ ☐ No
TB Notification Registers: ☑ Yes/ ☐ No
Malaria cases: ☑ Yes/ ☐ No
Palliative cases: ☑ Yes/ ☐ No
Cases related to Dengue and Chikungunya: ☑ Yes/ ☐ No
Leprosy cases: ☐ Yes/ ☑ No</td><td>Checked all records</td></tr>
<tr><td rowspan="4">54. How much fund was received and utilized by the facility under NHM?

FY 2023-24: Rs.10,00,000/-
FY 2024-25: Not received funds</td><td>Fund Received last year: 10,00,000

Fund utilized last year: Nil</td><td>Facility FMR</td></tr>
<tr><td>Fund in prev. FY<table><tr><th>Received</th><th>Utilized</th><th>%</th></tr><tr><td>10,00,000</td><td>10,00,000</td><td>100%</td></tr></table></td><td></td></tr>
<tr><td>List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly: Repairs & maintenance of infrastructure, vehicle maintenance, internet bills, electricity, water bills, etc.</td><td>RKS Register</td></tr>
<tr><td>Reasons for underutilization of fund (if any) NA</td><td>Staff review</td></tr>
<tr><td>55. Status of data entry in (match with physical records)</td><td>• HMIS: ☑ Updated/ ☐ Not updated
• MCTS: ☐ Updated/ ☑ Not updated
• IHIP: ☑ Updated/ ☐ Not updated
• HWC Portal: ☐ Updated/ ☑ Not updated
• Nikshay Portal: ☑ Updated/ ☐ Not updated</td><td>Check respective portals at the facility wrt last entries</td></tr>
<tr><td>56. Frequency of RKS meeting (check and obtain minutes of last meeting held)</td><td>December 2024.</td><td>RKS Register</td></tr>
<tr><td rowspan="2">57. Availability of ambulance services in the area

3 Ambulances available in this facility
1- Donated by MTF, 1-NHM(Covid), & 1-NAS (NHM)</td><td>☑ Own ambulance available
☐ DH/ SDH has contracted out ambulance services
☐ Ambulances services with Centralized call center
☐ Government ambulance services are not available</td><td>As reported</td></tr>
<tr><td>Comment (if any):</td><td></td></tr>
</table>

	• It is not equipped with BLS/ALS • Maintenance is difficult since no financial support is given. The facility manages it's own ambulance.	
• How many cases were referred here in the last month?	Number: 51 Types of cases referred in: • Pneumonia • RTA • Hep. B&C • Gunshots injury • Spinal injury • Sepsis • LBW, etc.	Referral-in register
• How many cases were referred out last month?	Number: 8 Types of cases referred out: • Patients request • Fracture • Laparoscopic surgery	Out-referral register **Checked**

Key challenges observed in the facility and the root causes	
Challenge	**Root causes**
a) Painting works n	Exterior painting is not done since 2015. The paint is old and uniform.
b) Vertical extension on the roof	To prevent seepage and also programme staff do not have separate rooms. (Programme like Mental dept., Physiotherapy, ART, OST, Tobacco cessation, etc.)
c) HR: 1) Pharmacist 2) X-Ray technician 3) Dialysis technician 4) OT technician	**No HR on this particular dept.** 1. No pharmacist since September 2024 2. No X-Ray tech. since June 2024 3. No Dialysis tech. since beginning of the opening of the Dialysis department but it is hire from RKS. 4. No OT tech since beginning.
d) Layout of LR & OT	Congested and not as per the guidelines. OT bed & LR beds are not hydraulic automatic beds.
e) Cancer treatments not available	• No doctor and staffs • No dedicated wards • Only can be screened • Cannot confirm or diagnosed
f) No machine for laparoscopic surgery	Surgeon is available but there is no machine for laparoscopic surgery
g) No Instruments/ Machines for Orthopedic Surgeon	New Ortho surgeon posted at DH Champhai but needs equipments and instrument to function smoothly.

Remarks & Observations (Write in Bullets within 100-300 words)

- The facility building is under renovation in the front side. Overall, it is congested to provide many services ART, Mental, Tobacco, Physiotherapy, etc. The vertical extension is required.
- There is shortage of medicine in this facility, especially Midazolam, Ketamine, Prednisolone etc.
- CT Scan services is available due to lack of funds.
- Due to lack of specialist related to Cancer services, Cancer services not providing in this facility.
- The facility is reported significant number of maternal and child deaths in the last 2 years.
- Due to lack of funds the services related to Lab, X-ray, USG etc. are not providing free for elderly.
- There was no staff in the ICU department to functioning the services.

Field Monitoring Format- Ayushman Arogya Mandir-Urban Primary Health Centre (AAM-UPHC)

Urban /Rural: Urban **Date of Visit: 03/03/2025**

A. General Information	
1. State	Mizoram
2. District Name	Champhai
3. Block/Taluka Name	Champhai
4. Name of Facility	UPHC- Champhai
5. Type of Facility	☐ PHC-AAM ☑ UPHC-AAM
6. NIN of the facility	------
7. No. of days in a week facility is operational	7 Days
8. OPD Timings	9 AM – 5 PM
9. Month & Year of operationalization of AAM	1March 2021
10. Details of co-location, if any (*If any co-located SHC*)	------
11. Accessible from nearest road head (**Yes/No**)	Yes
12. Next Referral Facility Name	DH Champhai
13. Distance of next referral facility (in Km)	5 km
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	Nil

A.1 Demographic Details	
1. Number of Villages/Wards	6 villages& 9 Wards
2. No. of Households	----
3. Total catchment Population	40662
4. Population who are 30 years of age and above	--------

<table>
<tr><th colspan="3">B. Physical Infrastructure</th></tr>
<tr><th colspan="2">Infrastructure Status and details</th><th>Availability</th></tr>
<tr><td>1.</td><td>Availability of Govt. owned Building</td><td>☑ Yes ☐ No</td></tr>
<tr><td>2.</td><td>If there is no government-owned Building, specify building type</td><td>
<table>
<tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr>
<tr><td>A</td><td>Other Govt.</td><td>☐</td></tr>
<tr><td>B</td><td>Panchayat Bhawan</td><td>☐</td></tr>
<tr><td>C</td><td>Urban Local Body</td><td>☐</td></tr>
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</table>
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<tr><td>3.</td><td>Is the facility functional 24 x 7?</td><td>☑ Yes ☐ No</td></tr>
<tr><td>4.</td><td>Availability of IPD Beds</td><td>☑ Yes ☐ No</td></tr>
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Examination table with privacy curtains/screen</td><td>☑ Yes ☐ No
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Chairs
Almirah/Shelf</td><td>
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<tr><td>13.</td><td>Space/ room identified for Wellness activities including Yoga sessions</td><td>☑ Yes ☑ No</td></tr>
<tr><td>14.</td><td>Separate functional toilets for males and females</td><td>☑ Yes ☑ No</td></tr>
<tr><td>15.</td><td>Availability of Running Water</td><td>☑ Yes ☐ No</td></tr>
</table>

16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☑ Yes ☐ No
17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No Mo-1,SN-1

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☑ Yes ☐ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
No	**Staff**	**Required as per IPHS 2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1.	Medical Officer (MBBS)	1	--	--	1	1
2.	AYUSH MO*	**1**	--	--	0	0
3.	Dentist*	**1**	--	--	0	0
4.	Staff Nurse	2	--	--	3	3
5.	Pharmacist	1	--	--	1	1
6.	Laboratory Technician	1	--	--	1	1
7.	ANM/MPW (F)#	1	--	--	2	2
8.	MPW (M)	1	--	--	0	0
9.	Lady Health Visitor	1	--	--	0	0
10.	Dresser	1	--	--	0	0
11.	Accountant	1	--	--	1	1
12.	Data entry operator	1	--	--	0	0
13.	Sanitation staff	1	--	--	3	3
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	8	--	--	8	8
15.	ASHA Facilitator (If any, only for Rural areas)	--	--	--	--	--
16.	Others (Specify)	--	--	--	--	--
17.	Whether all essential HRH available as per IPHS 2022	--				

--*Desirable
For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	Yes	Yes	--	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	--	Yes
Family Planning	Yes	Yes	--	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	--	--	--	Yes
NCD	--	--	--	NO
Others (Specify)	--	--	--	

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW-F	No	No	No	No	No	No
MPW-M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Oral health care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☐ No	☐ Yes ☑ No
Screening & management of mental health ailments	☑ Yes ☐ No	☑ Yes ☐ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No

	F. Availability of Essential medicines		
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference- https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)*	*(Total number of medicines at AAM-PHC/UPHC as per National EML -172)* *55*	
2	Total number of medicines available at AAM-PHC/UPHC	50	
3	Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☑ Analgesics /NSAIDs) ☑ Anti-pyretic ☑ Anti-allergics ☐ Antidotes for poisoning ☑ Gastrointestinal meds ☐ Anti-filarial ☑ Antibiotics ☐ Anti-leprosy	☑ Anti-tuberculosis ☑ Anti-fungal ☑ Anti-malarial ☐ Anti-hypertensive ☐Oral hypoglycaemics ☑ Hypolipidemic ☑ ORS ☑ Multi-vitamins ☑ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
7	Is buffer stock for drugs maintained?	☐ Yes ☑ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	(Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	18
4	Number of tests Provided through In House Mode	18
5	Number of tests Provided through Hub & Spoke (Public Health System)	0

6	Number of tests Provided through Hub & Spoke- PPP Model	0
7	Availability of X-ray services	☐ Yes ☑ No
8	Availability of Sample transportation Mechanism	☑ Yes ☐ No
9	User fee charged for diagnostics	☐ Yes ☑ No
10	Average downtime of equipment	
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	N/A

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☑ No
6.	Stool for ova and cyst	☐ Yes ☑ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☐Yes ☑ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☑ Yes ☐ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No
12.	Hepatitis B surface antigen test	☑ Yes ☐ No

13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☐ Yes ☑ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☑ No
20.	Filariasis (**endemic areas only)**	☐ Yes ☑ No
21.	Japanese encephalitis (**endemic areas only**)	☐ Yes ☑ No
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☐ Yes ☑ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☐ Tablet ☑ Smartphone ☑ Laptop ☑ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☐ Tablet ☑ Smartphone ☑ Laptop ☑ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☐ Yes ☑ No

Teleconsultation platforms	☐ e-Sanjeevani OPD ☐ e-Sanjeevani.in ☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☐ Yes ☐ ☑ No
Common conditions for teleconsultation	---
Total teleconsultations in the last 01 month	--
I. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
J. Governance	
Constitution of Jan Arogya Samiti	☐ Yes ☑ No
Periodic JAS meetings in the last 6 months	☐ Yes ☑ No
Minutes of meeting maintained	☐ Yes ☑ No
Periodic VHND sessions undertaken	☑ Yes ☐ No
K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No

<table>
<tr><td>☐ HMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ FPLMIS</td><td>☐ Yes ☑ No</td></tr>
<tr><td>☐ DVDMS</td><td>☐Yes ☑ No</td></tr>
<tr><td>☐ Nikshay</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Specify others, if any:</td><td></td></tr>
<tr><td colspan="2">L. Finance</td></tr>
<tr><td>Remuneration & Incentives</td><td>
<table>
<tr><th>Cadre</th><th>Timely disbursement</th><th>Complete disbursement as entitled</th></tr>
<tr><td>AAM-PHC Team (Salary)</td><td>☐ Yes ☑ No</td><td>☐ Yes ☑ No</td></tr>
<tr><td>AAM-PHC Team (Team Based Incentives)</td><td>☐ Yes ☑ No</td><td>☑ Yes ☐ No</td></tr>
</table>
</td></tr>
<tr><td>Facility funds</td><td>
<table>
<tr><th>Fund Source</th><th>Timely disbursement</th></tr>
<tr><td>Untied</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Other Sources</td><td>☑ Yes ☐ No</td></tr>
</table>
</td></tr>
<tr><td>Fund utilization

NHM Fund/untied funds utilized during last year:</td><td>
<table>
<tr><td>Funds received

(Amount in Rs.)</td><td>Expenditure

(Amount in Rs.)</td><td>% Expenditure</td></tr>
<tr><td>212965</td><td>117647</td><td>50%</td></tr>
</table>
</td></tr>
<tr><td>Is untied fund being spent on following activities?</td><td>Regular payment of Bills: □☑ Yes □ No

If yes, specify;

☑ Electricity

☑ Drinking Water

☑ Internet

Regular purchase: ☑ Yes □ No

☑ Medicines</td></tr>
</table>

	☑ Reagents/Consumables ☑ Equipment Payment of support/cleaning Staff: ☑ Yes □ No
Status of JSY Payments	Payment done till (month/ year) – Yes November 2024 Average Delay in Payment (days):184 daye Reasons for delay, if any DH payment.
Availability of JSSK entitlements	☑ Yes/ ☐ No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☑ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	2472
2	No. of PW registered for ANC	14
3	No. of PW received 4 or more ANC check-ups	10

<table>
<tr><td>4</td><td>Total number of institutional deliveries</td><td>--</td></tr>
<tr><td>5</td><td>Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified</td><td>--</td></tr>
<tr><td>6</td><td>Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine</td><td>24</td></tr>
<tr><td>7</td><td>Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine</td><td>19</td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month</td><td>--</td></tr>
<tr><td>9</td><td>Number of cases referred from PHC AAM to CHC or higher centre during last month</td><td>16</td></tr>
<tr><td>10</td><td>Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months</td><td>0</td></tr>
<tr><td>11</td><td>TB patients undergoing treatment Indicators (Current Year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>
0
0
0</td></tr>
<tr><td>12</td><td>% of target population administered CBAC
% of target population with score below 4
% of target population with score 4 and above</td><td>SC</td></tr>
<tr><td>13</td><td>Community Based Screening for NCDs
<table>
<tr><th>NCDs
(No. of individuals in Last 6 Months)</th><th>Screened</th><th>Treated</th><th>Follow-up</th></tr>
<tr><td>Hypertension</td><td>2708</td><td>223</td><td></td></tr>
<tr><td>Diabetes</td><td>652</td><td>288</td><td></td></tr>
<tr><td>Oral Cancer*</td><td>608</td><td>00</td><td></td></tr>
<tr><td>Breast Cancer*</td><td>423</td><td>00</td><td></td></tr>
<tr><td>Cervical Cancer*</td><td>42</td><td>00</td><td></td></tr>
</table></td><td></td></tr>
</table>

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	Yes ☑ No

3	Is the facility certified at the National level for NQAS?	☐Yes ☑ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	
6	Patient Rights	☐ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms

		☐ Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	N/A
2	Facility aggregate score using ODK Took kit	N/A

Remarks & Observations
Infrastructure • The facility is working in a small building, does not have a delivery room • There is only one hall, there only all OPD conduct**.**
HRH • HR is good in the facility
IEC • All IEC related material, such as delivery, TB, cancer, hygiene, baby care etc. well displayed in the facility. • Smart TV is not displayed, but it is there in the citizen charter.
Expanded service Packages • NCD medicine inadequate supply • Need training for service provider for different programmes • All lab test should be provided in the facility.
IT System • There are facilities like smart phones, laptops, internet, etc. but no teleconsultation service**.**

Any Other

- JSSK fund is not received.
- Wellness activities are not happening and there is no health committee.

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag		✓		
2	Laryngoscope		✓		
3	Radiant Warmer		✓		
4	Pulse Oximeter-Finger Tip	✓			
5	Pulse Oximeter-Table Top		✓		
6	Labor Bed	✓		✓	
7	Foetal Doppler	✓		✓	
8	Phototherapy Unit		✓		
9	Shoulder Wheel		✓		
10	Shoulder Pulley		✓		
11	Shoulder Abduction Ladder		✓		
12	Suction Machine	✓		✓	
13	Mobile Spotlight	✓		✓	
14	Manual Vacuum Aspirator		✓		
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer		✓		
18	Ophthalmoscope		✓		
19	Fully Loaded Dental Chair Electrically Operated	✓			✓
20	Dental Chair-Basic		✓		

21	Oxygen Hood Neonatal		✓		
22	ILR With Voltage Stabilizer-Small		✓		
23	Deep Freezer-Small		✓		
24	ILR With Voltage Stabilizer-Large	✓		✓	
25	Deep Freezer-Small-Large	✓		✓	
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part		✓		
28	Semi-Automated Biochemistry Analyser	✓		✓	
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser		✓		
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer		✓		
35	Electrolyte Analyzer		✓		
36	Oxygen Cylinder- B Type		✓		
37	BP Apparatus- Aneroid		✓		
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web		✓		
45	Walking Aid for Training/ Reciprocal Walker		✓		

Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre (AAM -PHC)

Urban /Rural: Rural **Date of Visit: 04/03/2025**

A. General Information	
16. State	Mizoram
17. District Name	Champhai
18. Block/Taluka Name	Champhai
19. Name of Facility	Hnahlan PHC
20. Type of Facility	☑ PHC-AAM ☐ UPHC-AAM
21. NIN of the facility	5774324734
22. No. of days in a week facility is operational	7 Days
23. OPD Timings	9 AM – 3 PM
24. Month & Year of operationalization of AAM	1981
25. Details of co-location, if any (*If any co-located SHC*)	Hnahlan -2
26. Accessible from nearest road head (**Yes/No**)	Yes
27. Next Referral Facility Name	District Hospital Champhai
28. Distance of next referral facility (in Km)	54.4 km
29. If UPHC functions as a Polyclinic (Yes/No)	No
30. If Yes, please take note of available specialist services at the Polyclinic	

A.1 Demographic Details	
1. Number of Villages/Wards	7 villages
2. No. of Households	1535
3. Total catchment Population	7969
4. Population who are 30 years of age and above	2752

<table>
<tr><th colspan="3">B. Physical Infrastructure</th></tr>
<tr><th colspan="2">Infrastructure Status and details</th><th>Availability</th></tr>
<tr><td>1.</td><td>Availability of Govt. owned Building</td><td>☑ Yes ☐ No</td></tr>
<tr><td>2.</td><td>If there is no government-owned Building, specify building type</td><td>
<table>
<tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr>
<tr><td>A</td><td>Other Govt.</td><td>☐</td></tr>
<tr><td>B</td><td>Panchayat Bhawan</td><td>☐</td></tr>
<tr><td>C</td><td>Urban Local Body</td><td>☐</td></tr>
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<tr><td>5.</td><td>If yes, Number of functional IPD Beds</td><td>10</td></tr>
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<tr><td>16.</td><td>Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)</td><td>☑ Yes ☐ No</td></tr>
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17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No MO-1,Driver -2,group DD -1, Health worker-1

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☑ Yes ☐ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☑ Yes ☐ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
No	**Staff**	**Required as per IPHS 2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1.	Medical Officer (MBBS)	1	1	1	0	0
2.	AYUSH MO*	**1**	0	0	0	0
3.	Dentist*	**1**	0	0	0	0
4.	Staff Nurse	2	1	1	3	3
5.	Pharmacist	1	0	0	1	1
6.	Laboratory Technician	1	0	0	2	2
7.	ANM/MPW (F)#	1	1	1	1	1
8.	MPW (M)	1	0	0	0	0
9.	Lady Health Visitor	1	0	0	1	1
10.	Dresser	1	0	0	0	0
11.	Accountant	1	0	0	1	1
12.	Data entry operator	1	0	0	1	0
13.	Sanitation staff	1	3	3	2	2
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	4	0	0	9	9
15.	ASHA Facilitator (If any, only for Rural areas)	1	0	0	1	1
16.	Others (Specify)	0	0	0	0	0
17.	Whether all essential HRH available as per IPHS 2022	No				

*Desirable
For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	Y	N	Y	Y
Child Health (New Born Care/ HBNC/HBYC)	Y	Y	Y	Y
Family Planning	Y	Y	Y	Y
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Y	N	Y	Y
NCD	Y	N	Y	Y
Others (Specify)	--	--	--	--

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	Y	Y	Y	Y	Y	Y
Staff Nurse	Y	Y	Y	Y	Y	Y
ANM/ MPW-F	Y	Y	Y	Y	Y	Y
MPW-M	NA	NA	NA	NA	NA	NA
ASHA	Y	Y	Y	Y	Y	Y

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Oral health care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Screening & management of mental health ailments	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No

	F. Availability of Essential medicines		
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference- https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)*	*(Total number of medicines at AAM-PHC/UPHC as per National EML -172)* *98*	
2	Total number of medicines available at AAM-PHC/UPHC	74	
3	Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☐ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycaemics ☐ Hypolipidemic ☐ ORS ☐ Multi-vitamins ☐ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☑ Quarterly ☐ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☑ 1-2 Weeks ☐ More than 2 Weeks
7	Is buffer stock for drugs maintained?	☐ Yes ☑ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	31/60 (Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	31
4	Number of tests Provided through In House Mode	31
5	Number of tests Provided through Hub & Spoke (Public Health System)	NO

6	Number of tests Provided through Hub & Spoke- PPP Model	NO
7	Availability of X-ray services	☐ Yes ☑ No
8	Availability of Sample transportation mechanism	☐ Yes ☑ No
9	User fee charged for diagnostics	☐ Yes ☑ No
10	Average downtime of equipment	
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	N/A

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☑ No
6.	Stool for ova and cyst	☐ Yes ☑ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☑ Yes ☐ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☑ Yes ☐ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No
12.	Hepatitis B surface antigen test	☑ Yes ☐ No

13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☑ Yes ☐ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☐ No ☑ NA
20.	Filariasis (**endemic areas only)**	☐ Yes ☐ No ☑ NA
21.	Japanese encephalitis (**endemic areas only**)	☐ Yes ☐ No ☑ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☑ Yes ☐ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☑ Tablet ☐ Smartphone ☑ Laptop ☑ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☑ Tablet ☐ Smartphone ☑ Laptop ☑ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☑ Yes ☐ No

Teleconsultation platforms	☐ e-Sanjeevani OPD ☑ e-Sanjeevani.in ☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☐ Yes ☑ No
Common conditions for teleconsultation	Hypertension, Diabetes, Fever
Total teleconsultations in the last 01 month	MO didn't make it because MO went to Training last month.
I. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
J. Governance	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months	☐ Yes ☑ No
Minutes of meeting maintained	☐ Yes ☑ No
Periodic VHND sessions undertaken	☑ Yes ☐ No
K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No

<table>
<tr><td>☐ HMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ FPLMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ DVDMS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ Nikshay</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Specify others, if any:</td><td></td></tr>
<tr><td colspan="2">L. Finance</td></tr>
<tr><td>Remuneration & Incentives</td><td>
<table>
<tr><th>Cadre</th><th>Timely disbursement</th><th>Complete disbursement as entitled</th></tr>
<tr><td>AAM-PHC Team (Salary)</td><td>☐ Yes ☑ No</td><td>☐ Yes ☑ No</td></tr>
<tr><td>AAM-PHC Team (Team Based Incentives)</td><td>☑ Yes ☐ No</td><td>☑ Yes ☐ No</td></tr>
</table>
</td></tr>
<tr><td>Facility funds</td><td>
<table>
<tr><th>Fund Source</th><th>Timely disbursement</th></tr>
<tr><td>Untied</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Other Sources</td><td>☑ Yes ☐ No</td></tr>
</table>
</td></tr>
<tr><td>Fund utilization

NHM Fund/untied funds utilized during last year:</td><td>
<table>
<tr><td>Funds received

(Amount in Rs.)</td><td>Expenditure

(Amount in Rs.)</td><td>% Expenditure</td></tr>
<tr><td>547232</td><td>520971</td><td>95.20%</td></tr>
</table>
</td></tr>
<tr><td>Is untied fund being spent on following activities?</td><td>Regular payment of Bills: ☑ Yes □ No

If yes, specify;

☑ Electricity

□ Drinking Water

☑ Internet

Regular purchase: ☑ Yes □ No

☑ Medicines</td></tr>
</table>

	☑ Reagents/Consumables □ Equipment Payment of support/cleaning Staff: ☑ Yes □ No
Status of JSY Payments	Payment done till (month/ year) – Yes December 2024 (24) Average Delay in Payment (days): Nil Reasons for delay, if any
Availability of JSSK entitlements	☑ Yes/ ☐No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☐ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges

<table>
<tr><th colspan="3">M. Service delivery Output Indicators (Data of previous quarter)</th></tr>
<tr><td>1</td><td>Total number of outpatient department visits</td><td>1292</td></tr>
<tr><td>2</td><td>No. of PW registered for ANC</td><td>00</td></tr>
<tr><td>3</td><td>No. of PW received 4 or more ANC check-ups</td><td>00</td></tr>
<tr><td>4</td><td>Total number of institutional deliveries</td><td>19</td></tr>
<tr><td>5</td><td>Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified</td><td>00</td></tr>
<tr><td>6</td><td>Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine</td><td>00</td></tr>
<tr><td>7</td><td>Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine</td><td>00</td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month</td><td>00</td></tr>
<tr><td>9</td><td>Number of cases referred from PHC AAM to CHC or higher centre during last month</td><td>8</td></tr>
<tr><td>10</td><td>Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months</td><td>0</td></tr>
<tr><td>11</td><td>TB patients undergoing treatment Indicators (Current Year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>
0
0
0</td></tr>
<tr><td>12</td><td>% of target population administered CBAC IN SC
% of target population with score below 4 IN SC
% of target population with score 4 and above IN SC</td><td>NO SC
SC
SC</td></tr>
<tr><td>13</td><td>Community Based Screening for NCDs
<table>
<tr><th>NCDs
(No. of individuals in Last 6 Months)</th><th>Screened</th><th>Treated</th><th>Follow-up</th></tr>
<tr><td>Hypertension</td><td>241</td><td>89</td><td>00</td></tr>
<tr><td>Diabetes</td><td>138</td><td>188</td><td>00</td></tr>
<tr><td>Oral Cancer*</td><td>23</td><td>1</td><td>00</td></tr>
<tr><td>Breast Cancer*</td><td>2</td><td>0</td><td>00</td></tr>
<tr><td>Cervical Cancer*</td><td>0</td><td>0</td><td>00</td></tr>
</table></td><td></td></tr>
</table>

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	2023-24 2ND prize
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism

10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	01 August2024
2	Facility aggregate score using ODK Took kit	48

Remarks & Observations
Infrastructure • Good infrastructure in the facility with well road connectivity. • Separate male female toilet is not available in the facility.
HRH • Almost all HR is filled, except AYUSH MO, dentist, male - MPW, dresser.
IEC • The material is sufficient, including NCD, delivery, referral, JSY, JSSK, Citizen Charter, free services, etc. and placed in a suitable place.
Expanded service Packages • X-ray machine is there, but no technician. Required to provide. • Drug supply is not sufficient. • Ambulance service is not available.
IT System • Tablet, Laptop, Internet connectivity available, e-Sanjeevani. in platforms with SC to PHC
Any Other

Annexure- List of equipment

Sl.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope	✓		✓	
3	Radiant Warmer	✓		✓	
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top	✓		✓	
6	Labor Bed	✓		✓	
7	Foetal Doppler	✓		✓	
8	Phototherapy Unit		✓		
9	Shoulder Wheel		✓		
10	Shoulder Pulley		✓		
11	Shoulder Abduction Ladder		✓		
12	Suction Machine	✓		✓	
13	Mobile Spotlight	✓		✓	
14	Manual Vacuum Aspirator	✓		✓	
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer	✓		✓	
18	Ophthalmoscope	✓		✓	
19	Fully Loaded Dental Chair Electrically Operated		✓		
20	Dental Chair-Basic		✓		
21	Oxygen Hood Neonatal		✓		
22	ILR With Voltage Stabilizer-Small		✓		
23	Deep Freezer-Small	✓		✓	
24	ILR With Voltage Stabilizer-Large	✓		✓	
25	Deep Freezer-Small-Large	✓		✓	

26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part	✓		✓	
28	Semi-Automated Biochemistry Analyser	✓		✓	
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser		✓		
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer		✓		
35	Electrolyte Analyzer		✓		
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid		✓		
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web		✓		
45	Walking Aid for Training/ Reciprocal Walker	✓		✓	

Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre (AAM -PHC)

Urban /Rural: Rural **Date of Visit: 05/03/2025**

A. General Information	
31. State	Mizoram
32. District Name	Champhai
33. Block/Taluka Name	Khawbung
34. Name of Facility	Sesih PHC
35. Type of Facility	☑ PHC-AAM ☐ UPHC-AAM
36. NIN of the facility	-----
37. No. of days in a week facility is operational	7 Days
38. OPD Timings	9 AM – 3 PM
39. Month & Year of operationalization of AAM	1982
40. Details of co-location, if any (*If any co-located SHC*)	Sesih sub center
41. Accessible from nearest road head (**Yes/No**)	Yes
42. Next Referral Facility Name	DH Champhai
43. Distance of next referral facility (in Km)	45 km
44. If UPHC functions as a Polyclinic (Yes/No)	No
45. If Yes, please take note of available specialist services at the Polyclinic	

A.1 Demographic Details	
1. Number of Villages/Wards	4 villages
2. No. of Households	243
3. Total catchment Population	1343
4. Population who are 30 years of age and above	495

<table>
<tr><th colspan="3">B. Physical Infrastructure</th></tr>
<tr><th colspan="2">Infrastructure Status and details</th><th>Availability</th></tr>
<tr><td>1.</td><td>Availability of Govt. owned Building</td><td>☑ Yes ☐ No</td></tr>
<tr><td>2.</td><td>If there is no government-owned Building, specify building type</td><td>
<table>
<tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr>
<tr><td>A</td><td>Other Govt.</td><td>☐</td></tr>
<tr><td>B</td><td>Panchayat Bhawan</td><td>☐</td></tr>
<tr><td>C</td><td>Urban Local Body</td><td>☐</td></tr>
<tr><td>D</td><td>Rented etc.</td><td>☐</td></tr>
</table>
</td></tr>
<tr><td>3.</td><td>Is the facility functional 24 x 7?</td><td>☑ Yes ☐ No</td></tr>
<tr><td>4.</td><td>Availability of IPD Beds</td><td>☑ Yes ☐ No</td></tr>
<tr><td>5.</td><td>If yes, Number of functional IPD Beds</td><td>10</td></tr>
<tr><td>6.</td><td>Availability of boundary Wall</td><td>☐ Yes ☑ No</td></tr>
<tr><td>7.</td><td>External branding as per CPHC guidelines (Colour & Logo)</td><td>☑ Yes ☐ No</td></tr>
<tr><td>8.</td><td>OPD room
Examination table with privacy curtains/screen</td><td>☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Waiting area with sitting arrangements for patients/ attendants</td><td>☑ Yes ☐ No</td></tr>
<tr><td>10.</td><td>Availability of furniture:
Table
Chairs
Almirah/Shelf</td><td>
☑ Yes ☐ No
☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>11.</td><td>Laboratory</td><td>☑ Yes ☐ No</td></tr>
<tr><td>12.</td><td>Pharmacy /Drug store</td><td>☐ Yes ☑ No</td></tr>
<tr><td>13.</td><td>Space/ room identified for Wellness activities including Yoga sessions</td><td>☐ Yes ☑ No</td></tr>
<tr><td>14.</td><td>Separate functional toilets for males and females</td><td>☑ Yes ☐ No</td></tr>
<tr><td>15.</td><td>Availability of Running Water</td><td>☑ Yes ☐ No</td></tr>
<tr><td>16.</td><td>Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)</td><td>☑ Yes ☐ No</td></tr>
</table>

17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☐ Yes ☑ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☐ Yes ☑ No
3	Display of IEC on water, sanitation & hygiene	☐ Yes ☑ No
4	IEC/Poster on BMW displayed at the facility.	☐ Yes ☑ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☐ Yes ☑ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☐ Yes ☑ No

C. Human Resource Availability						
No	**Staff**	**Required as per IPHS 2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1.	Medical Officer (MBBS)	1	--	-	-	-
2.	AYUSH MO*	**1**	-	-	-	-
3.	Dentist*	**1**	-	-	-	-
4.	Staff Nurse	2	-	-	2	2
5.	Pharmacist	1	-	-	-	-
6.	Laboratory Technician	1	-	-	1	1
7.	ANM/MPW (F)#	1	-	-	-	-
8.	MPW (M)	1	-	-	-	-
9.	Lady Health Visitor	1	-	-	-	-
10.	Dresser	1	-	-	-	-
11.	Accountant	1	-	-	-	-
12.	Data entry operator	1	-	-	-	-
13.	Sanitation staff	1	-	-	-	-
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	-	-	1	-	-
15.	ASHA Facilitator (If any, only for Rural areas)	-	-	-	-	-
16.	Others (Specify)	-	-	-	-	-
17.	Whether all essential HRH available as per IPHS 2022	No				

*Desirable
For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	-	Yes	-	-
Child Health (New Born Care/ HBNC/HBYC)	-	NO	-	-
Family Planning	-	NO	-	-
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	-	NO	-	-
NCD	-	Yes	-	-
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	-	-	-	-	-	-
Staff Nurse	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW-F	-	-	-	-	-	-
MPW-M	-	-	-	-	-	-
ASHA	-	-	-	-	-	-

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☐ Yes ☑ No	☑ Yes ☑ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☐ Yes ☑ No	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☐ Yes ☑ No	☐ Yes ☑ No	☐ Yes ☑ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☐ No	☐ Yes ☑ No
Screening & management of mental health ailments	☐ Yes ☑ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes ☑ No	☑ Yes ☐ No

	F. Availability of Essential medicines		
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference- https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)*	*(Total number of medicines at AAM-PHC/UPHC as per National EML -172)*	
2	Total number of medicines available at AAM-PHC/UPHC	7	
3	Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☑ Analgesics / NSAIDs) ☑ Anti-pyretic ☑ Anti-allergics ☐ Antidotes for poisoning ☑ Gastrointestinal meds ☐ Anti-filarial ☑ Antibiotics ☐ Anti-leprosy	☑ Anti-tuberculosis ☑ Anti-fungal ☑ Anti-malarial ☑ Anti-hypertensive ☐ Oral hypoglycaemics ☐ Hypolipidemic ☑ ORS ☐ Multi-vitamins ☑ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
7	Is buffer stock for drugs maintained?	☑ Yes ☐ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	(Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	30
4	Number of tests Provided through In House Mode	30
5	Number of tests Provided through Hub & Spoke (Public Health System)	5

6	Number of tests Provided through Hub & Spoke- PPP Model	0
7	Availability of X-ray services	☐ Yes ☑ No
8	Availability of Sample transportation mechanism	☐ Yes ☑ No
9	User fee charged for diagnostics	☐ Yes ☑ No
10	Average downtime of equipment	
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	N/A

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☐ Yes ☐ ☑ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☐ ☑ No
6.	Stool for ova and cyst	☑ Yes ☐ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☐ Yes ☑ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☐ Yes ☑ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☐ Yes ☑ No
12.	Hepatitis B surface antigen test	☑ Yes ☐ No

13.	Sputum for AFB # - Microscopy	☐ Yes ☑ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☐ Yes ☑ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☐ No ☑ NA
20.	Filariasis (**endemic areas only)**	☐ Yes ☐ No ☑ NA
21.	Japanese encephalitis (**endemic areas only**)	☐ Yes ☐ No ☑ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☐ Yes ☑ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☐ Tablet ☑ Smartphone ☐ Laptop ☐ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☐ Tablet ☑ Smartphone ☐ Laptop ☐ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☐ Yes ☑ No

Teleconsultation platforms	☐ e-Sanjeevani OPD ☐ e-Sanjeevani.in ☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☐ Yes ☑ No
Common conditions for teleconsultation	-----
Total teleconsultations in the last 01 month	----
I. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
J. Governance	
Constitution of Jan Arogya Samiti	☐ Yes ☑ No
Periodic JAS meetings in the last 6 months	☐ Yes ☑ No
Minutes of meeting maintained	☐ Yes ☑ No
Periodic VHND sessions undertaken	☐ Yes ☐ ☑ No
K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No

<table>
<tr><td>☐ HMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ FPLMIS</td><td>☐ Yes ☑ No</td></tr>
<tr><td>☐ DVDMS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ Nikshay</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Specify others, if any:</td><td></td></tr>
<tr><td colspan="2">L. Finance</td></tr>
<tr><td>Remuneration & Incentives

No Information about finance ANM MO is not there .</td><td>
<table>
<tr><th>Cadre</th><th>Timely disbursement</th><th>Complete disbursement as entitled</th></tr>
<tr><td>AAM-PHC Team (Salary)</td><td>☐ Yes ☑ No</td><td>☐ Yes ☑ No</td></tr>
<tr><td>AAM-PHC Team (Team Based Incentives)</td><td>☐ Yes ☑ No</td><td>☐ Yes ☑ No</td></tr>
</table>
</td></tr>
<tr><td>Facility funds</td><td>
<table>
<tr><th>Fund Source</th><th>Timely disbursement</th></tr>
<tr><td>Untied</td><td>☐ Yes ☑ No</td></tr>
<tr><td>Other Sources</td><td>☐ Yes ☑ No</td></tr>
</table>
</td></tr>
<tr><td>Fund utilization

NHM Fund/untied funds not received during last 2 year:</td><td>
<table>
<tr><td>Funds received

(Amount in Rs.)</td><td>Expenditure

(Amount in Rs.)</td><td>% Expenditure</td></tr>
<tr><td>0</td><td>0</td><td>0</td></tr>
</table>
</td></tr>
</table>

Is untied fund being spent on following activities?	Regular payment of Bills: ☑ Yes □ No If yes, specify; ☑ Electricity ☑ Drinking Water □ Internet Regular purchase: □ Yes ☑ No □ Medicines □ Reagents/Consumables □ Equipment Payment of support/cleaning Staff: □ Yes ☑ No
Status of JSY Payments **No Intimation about finance to A**	Payment done till (month/ year) – NO Intimation Average Delay in Payment (days): NO Intimation Reasons for delay, if any NO Intimation
Availability of JSSK entitlements	☑ Yes/ ☐No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☐ Free blood services ☑ Free referral transport (home to facility)

	☑ Free referral transport (drop back from facility to home) ☑ No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	331
2	No. of PW registered for ANC	5
3	No. of PW received 4 or more ANC check-ups	0
4	Total number of institutional deliveries	2
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	0
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	0
8	Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month	0
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	0
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	0
11	**TB patients undergoing treatment Indicators (Current Year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	 0 11 0
12	% of target population administered CBAC % of target population with score below 4 % of target population with score 4 and above	00 00 00
13	**Community Based Screening for NCDs** **NCDs** | **Screened** | **Treated** | **Follow-up**	

	(No. of individuals in Last 6 Months)			
	Hypertension	32	32	32
	Diabetes	27	26	26
	Oral Cancer*	00	00	00
	Breast Cancer*	00	00	00
	Cervical Cancer*	00	00	00

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☐ Yes ☑ No
2	Is the facility certified at the State-level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is the facility participating in Kayakalp?	☐ Yes ☑ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)

8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☐ Provision for collecting patient feedback ☐ Availability of Grievance Redressal Mechanisms ☐ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	18 October 2024
2	Facility aggregate score using ODK Took kit	---

Remarks & Observations
Infrastructure • There are two buildings available in the facility. New building is about to start function.
HRH • MO is on leave last four months two staff nurses and one laboratory technician
IEC • No IEC material displaced in the facility
Expanded service Packages • MO is on leave last four months only staff nurses are there and both staff nurses are Trained Expanded packages

IT System

- No sufficient IT related equipment in the facility.

Any Other

- NA

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope		✓		
3	Radiant Warmer	✓		✓	
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top		✓		
6	Labor Bed	✓		✓	
7	Foetal Doppler	✓		✓	
8	Phototherapy Unit		✓		
9	Shoulder Wheel		✓		
10	Shoulder Pulley		✓		
11	Shoulder Abduction Ladder		✓		
12	Suction Machine	✓		✓	
13	Mobile Spotlight	✓		✓	
14	Manual Vacuum Aspirator		✓		
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer		✓		
18	Ophthalmoscope		✓		
19	Fully Loaded Dental Chair Electrically Operated		✓		

20	Dental Chair-Basic		✓		
21	Oxygen Hood Neonatal		✓		
22	ILR With Voltage Stabilizer-Small		✓		
23	Deep Freezer-Small		✓		
24	ILR With Voltage Stabilizer-Large		✓		
25	Deep Freezer-Small-Large	✓		✓	
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part		✓		
28	Semi-Automated Biochemistry Analyser	✓		✓	
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser		✓		
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer		✓		
35	Electrolyte Analyzer		✓		
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid		✓		
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web		✓		
45	Walking Aid for Training/ Reciprocal Walker	✓		✓	

Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre (AAM –PHC)

Urban /Rural: Rural **Date of Visit: 05/03/2025**

A. General Information	
46. State	Mizoram
47. District Name	Champhai
48. Block/Taluka Name	Khawbung
49. Name of Facility	Khawbung PHC
50. Type of Facility	☑ PHC-AAM ☐ UPHC-AAM
51. NIN of the facility	
52. No. of days in a week facility is operational	7 Days
53. OPD Timings	9 AM – 3 PM
54. Month & Year of operationalization of AAM	26 th May 1980
55. Details of co-location, if any (*If any co-located SHC*)	Khawbung SC
56. Accessible from nearest road head (**Yes/No**)	Yes
57. Next Referral Facility Name	DH Champhai
58. Distance of next referral facility (in Km)	72 km
59. If UPHC functions as a Polyclinic (Yes/No)	No
60. If Yes, please take note of available specialist services at the Polyclinic	Nil

A.1 Demographic Details	
1. Number of Villages/Wards	6 villages
2. No. of Households	1560
3. Total catchment Population	7123
4. Population who are 30 years of age and above	2749

<table>
<tr><th colspan="3">B. Physical Infrastructure</th></tr>
<tr><th colspan="2">Infrastructure Status and details</th><th>Availability</th></tr>
<tr><td>1.</td><td>Availability of Govt. owned Building</td><td>☑ Yes ☐ No</td></tr>
<tr><td>2.</td><td>If there is no government-owned Building, specify building type</td><td>
<table>
<tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr>
<tr><td>A</td><td>Other Govt.</td><td>☐</td></tr>
<tr><td>B</td><td>Panchayat Bhawan</td><td>☐</td></tr>
<tr><td>C</td><td>Urban Local Body</td><td>☐</td></tr>
<tr><td>D</td><td>Rented etc.</td><td>☐</td></tr>
</table>
</td></tr>
<tr><td>3.</td><td>Is the facility functional 24 x 7?</td><td>☑ Yes ☐ No</td></tr>
<tr><td>4.</td><td>Availability of IPD Beds</td><td>☑ Yes ☐ No</td></tr>
<tr><td>5.</td><td>If yes, Number of functional IPD Beds</td><td>10</td></tr>
<tr><td>6.</td><td>Availability of boundary Wall</td><td>☑ Yes ☐ No</td></tr>
<tr><td>7.</td><td>External branding as per CPHC guidelines (Colour & Logo)</td><td>☑ Yes ☐ No</td></tr>
<tr><td>8.</td><td>OPD room
Examination table with privacy curtains/screen</td><td>☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Waiting area with sitting arrangements for patients/ attendants</td><td>☑ Yes ☐ No</td></tr>
<tr><td>10.</td><td>Availability of furniture:
Table
Chairs
Almirah/Shelf</td><td>
☑ Yes ☐ No
☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>11.</td><td>Laboratory</td><td>☑ Yes ☐ No</td></tr>
<tr><td>12.</td><td>Pharmacy /Drug store</td><td>☑ Yes ☐ No</td></tr>
<tr><td>13.</td><td>Space/ room identified for Wellness activities including Yoga sessions</td><td>☐ Yes ☑ No</td></tr>
<tr><td>14.</td><td>Separate functional toilets for males and females</td><td>☑ Yes ☐ No</td></tr>
<tr><td>15.</td><td>Availability of Running Water</td><td>☑ Yes ☐ No</td></tr>
<tr><td>16.</td><td>Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)</td><td>☑ Yes ☐ No</td></tr>
</table>

17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No Mo-1,Staff nurse-2,Driver-1,X-RAY teq-1,other -1

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☑ Yes ☐ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
No	**Staff**	**Required as per IPHS 2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1.	Medical Officer (MBBS)	1	1	1	0	0
2.	AYUSH MO*	**1**	0	0	0	0
3.	Dentist*	**1**	0	0	0	0
4.	Staff Nurse	2	1	1	2	2
5.	Pharmacist	1	0	0	0	0
6.	Laboratory Technician	1	0	0	2	2
7.	ANM/MPW (F)#	1	0	0	0	0
8.	MPW (M)	1	0	0	0	0
9.	Lady Health Visitor	1	0	0	0	0
10.	Dresser	1	0	0	0	0
11.	Accountant	1	0	0	1	0
12.	Data entry operator	1	0	0	0	0
13.	Sanitation staff	1	0	0	0	0
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	0	0	0	9	9
15.	ASHA Facilitator (If any, only for Rural areas)	0	0	0	1	1
16.	Others (Specify)	0	0	0	0	0
17.	Whether all essential HRH available as per IPHS 2022					

*Desirable
For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	Yes	No	--	--
Child Health (New Born Care/ HBNC/HBYC)	Yes	No	--	--
Family Planning	Yes	No	--	--
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	--	--
NCD	Yes	Yes	--	--
Others (Specify)	0	0	--	--

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW-F	-	-	-	-	-	-
MPW-M	-	-	-	-	-	-
ASHA	-	-	-	-	--	-

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Oral health care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes ☑ No	☑ Yes ☐ No

	F. Availability of Essential medicines		
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference- https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)*	*(Total number of medicines at AAM-PHC/UPHC as per National EML -172) 69*	
2	Total number of medicines available at AAM-PHC/UPHC	85	
3	Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☐ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycaemics ☐ Hypolipidemic ☐ ORS ☐ Multi-vitamins ☐ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☑ Quarterly ☐ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☐ 1-2 Weeks ☑ More than 2 Weeks
7	Is buffer stock for drugs maintained?	☑ Yes ☐ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	22 (Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	27
4	Number of tests Provided through In House Mode	27

5	Number of tests Provided through Hub & Spoke (Public Health System)	Nil
6	Number of tests Provided through Hub & Spoke- PPP Model	Nil
7	Availability of X-ray services	☑ Yes ☐ No
8	Availability of Sample transportation mechanism	☑ Yes ☐ No
9	User fee charged for diagnostics	☐ Yes ☑ No
10	Average downtime of equipment	Nil
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	No

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☑ No
6.	Stool for ova and cyst	☐ Yes ☑ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☑ Yes ☐ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☑ Yes ☐ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No

12.	Hepatitis B surface antigen test	☑ Yes ☐ No
13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☑ Yes ☐ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☐ No ☑ NA
20.	Filariasis (**endemic areas only)**	☐ Yes ☐ No ☑ NA
21.	Japanese encephalitis (**endemic areas only**)	☐ Yes ☐ No ☑ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☑ Yes ☐ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☑ Tablet ☑ Smartphone ☐ Laptop ☑ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☑ Tablet ☑ Smartphone ☐ Laptop ☑ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☑ Yes ☐ No

Teleconsultation platforms	☐ e-Sanjeevani OPD ☑ e-Sanjeevani.in ☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☑ Yes ☐ No
Common conditions for teleconsultation	Nil
Total teleconsultations in the last 01 month	10
I. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session	☐Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
J. Governance	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months	☑ Yes ☐ No
Minutes of meeting maintained	☑ Yes ☐ No
Periodic VHND sessions undertaken	☑ Yes ☐ No
K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☐ Yes ☑ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No

<table>
<tr><td>☐ HMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ FPLMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ DVDMS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ Nikshay</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Specify others, if any:</td><td></td></tr>
<tr><td colspan="2">L. Finance</td></tr>
<tr><td>Remuneration & Incentives</td><td>
<table>
<tr><th>Cadre</th><th>Timely disbursement</th><th>Complete disbursement as entitled</th></tr>
<tr><td>AAM-PHC Team (Salary)</td><td>☐ Yes ☑ No</td><td>☐ Yes ☑ No</td></tr>
<tr><td>AAM-PHC Team (Team Based Incentives)</td><td>☐ Yes ☑ No</td><td>☑ Yes ☐ No</td></tr>
</table>
</td></tr>
<tr><td>Facility funds</td><td>
<table>
<tr><th>Fund Source</th><th>Timely disbursement</th></tr>
<tr><td>Untied</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Other Sources</td><td>☐ Yes ☑ No</td></tr>
</table>
</td></tr>
<tr><td>Fund utilization

NHM Fund/untied funds utilized during last year:</td><td>
<table>
<tr><td>Funds received

(Amount in Rs.)</td><td>Expenditure

(Amount in Rs.)</td><td>% Expenditure</td></tr>
<tr><td>180765</td><td>167665</td><td>92.75%</td></tr>
</table>
</td></tr>
<tr><td>Is untied fund being spent on following activities?</td><td>Regular payment of Bills: ☑ Yes □ No

If yes, specify;

☑ Electricity

☑ Drinking Water

☑ Internet

Regular purchase: ☑ Yes □ No

☑ Medicines</td></tr>
</table>

	□ Reagents/Consumables □ Equipment Payment of support/cleaning Staff: ☑ Yes □ No
Status of JSY Payments **Fund not available**	Payment done till (month/ year) - No Average Delay in Payment (days): Nil Reasons for delay, if any November 2022 to 06/03/2025 payment no dun
Availability of JSSK entitlements	☑ Yes/ ☐No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☑ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges

<table>
<tr><th colspan="3">M. Service delivery Output Indicators (Data of previous quarter)</th></tr>
<tr><td>1</td><td>Total number of outpatient department visits</td><td>954</td></tr>
<tr><td>2</td><td>No. of PW registered for ANC</td><td>51</td></tr>
<tr><td>3</td><td>No. of PW received 4 or more ANC check-ups</td><td>19</td></tr>
<tr><td>4</td><td>Total number of institutional deliveries</td><td>14</td></tr>
<tr><td>5</td><td>Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified</td><td>5</td></tr>
<tr><td>6</td><td>Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine</td><td>28</td></tr>
<tr><td>7</td><td>Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine</td><td>21</td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month</td><td>10</td></tr>
<tr><td>9</td><td>Number of cases referred from PHC AAM to CHC or higher centre during last month</td><td>0</td></tr>
<tr><td>10</td><td>Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months</td><td>0</td></tr>
<tr><td>11</td><td>TB patients undergoing treatment Indicators (Current Year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>
9
0
1</td></tr>
<tr><td>12</td><td>% of target population administered CBAC
% of target population with score below 4
% of target population with score 4 and above</td><td>SC
SC
SC</td></tr>
<tr><td>13</td><td>Community Based Screening for NCDs
<table>
<tr><th>NCDs
(No. of individuals in Last 6 Months)</th><th>Screened</th><th>Treated</th><th>Follow-up</th></tr>
<tr><td>Hypertension</td><td>571</td><td>16</td><td>16</td></tr>
<tr><td>Diabetes</td><td>571</td><td>15</td><td>15</td></tr>
<tr><td>Oral Cancer*</td><td>0</td><td>0</td><td>0</td></tr>
<tr><td>Breast Cancer*</td><td>0</td><td>0</td><td>0</td></tr>
<tr><td>Cervical Cancer*</td><td>0</td><td>0</td><td>0</td></tr>
</table></td><td></td></tr>
</table>

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism

10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	25th July 2024
2	Facility aggregate score using ODK Took kit	53.32

Remarks & Observations
Infrastructure • Good condition of the building
HRH • One MO, three staff nurse, two lab technicians, and one accountant are available in the facility. • Pharmacist position is vacant for 7 years.
IEC • In the facility, all type IEC materials are available and displayed
Expanded service Packages • X-ray machine is available, but there is no technician.
IT System • Tablet, smartphone is available, but there no internet services. • E- sanjeevan.in Teleconsultation platform.
Any Other • NA

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope	✓		✓	
3	Radiant Warmer	✓		✓	
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top		✓		
6	Labor Bed	✓		✓	
7	Foetal Doppler	✓		✓	
8	Phototherapy Unit		✓		
9	Shoulder Wheel		✓		
10	Shoulder Pulley		✓		
11	Shoulder Abduction Ladder		✓		
12	Suction Machine	✓		✓	
13	Mobile Spotlight	✓		✓	
14	Manual Vacuum Aspirator	✓		✓	
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer	✓		✓	
18	Ophthalmoscope		✓		
19	Fully Loaded Dental Chair Electrically Operated		✓		
20	Dental Chair-Basic		✓		
21	Oxygen Hood Neonatal		✓		
22	ILR With Voltage Stabilizer-Small	✓		✓	
23	Deep Freezer-Small	✓		✓	
24	ILR With Voltage Stabilizer-Large	✓		✓	

25	Deep Freezer-Small-Large	✓		✓	
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part	✓		✓	
28	Semi-Automated Biochemistry Analyser	✓		✓	
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser	✓		✓	
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer	✓		✓	
35	Electrolyte Analyzer	✓		✓	
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid	✓		✓	
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web		✓		
45	Walking Aid for Training/ Reciprocal Walker	✓		✓	

Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre (AAM SHC)

Date of Visit: 07/03/2025

A. General Information	
1. State	Mizoram
2. District Name	Champhai
3. Block/Taluka Name	Champhai
4. Name of Facility	Zotlang HWC
5. Type of Facility	UAAM HWC
6. NIN of the facility	1131542183
7. No. of days in a week facility is operational	6 days
8. OPD Timings	9:30 am – 4:00 pm
9. Month & Year of AAM operationalization	December 2022
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	DH Champhai
12. Distance of next referral facility (Km)	7 kms

A.1 Demographic Details	
1. Number of Villages	No ward
2. No. of Households	254
3. Total catchment Population	1000
4. Population who are 30 years of age and above	635

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No
2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	Govt
3.	Availability of boundary Wall	☐ Yes ☑ No
4.	External branding as per CPHC guidelines (*colour and logo)*	Yes ☐ ☑ No
5.	OPD room Examination table with privacy curtain/ screen	☐ Yes ☑ No ☐ Yes ☑ No
6.	Day Care Beds available (Norm-2)	☐ Yes ☑ No
7.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
8.	Availability of furniture: Table Chairs Almirah/Rack	 ☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
9.	Laboratory	☐ Yes ☑ No
10.	Pharmacy /Drug store	☐ Yes ☑ No
11.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
12.	Separate functional toilets for males and females	☐ Yes ☑ No
13.	Availability of Running water in the facility	☑ Yes ☐ No
14.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No

15.	Electricity connection	☑ Yes ☐ No
16.	Power back up	☑ Yes ☐ No
17.	Availability of Safe drinking Water	☑ Yes ☐ No
18.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
19.	Provision of BMW management	☑ Yes ☐ No
20.	Colour coded waste bins *(used for segregation of biomedical waste)*	☑ Yes ☐ No
21.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☐ Yes ☑ No
22.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☐ Yes ☑ No

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	☐ Yes ☑ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☐ Yes ☑ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☐ Yes ☐ ☑ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☐ Yes ☑ No

C. Human Resource Availability						
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	MO (MBBS)	**1**	-	-	1	1
2	Staff Nurse	1	-	-	1	1
3	MPW-M	1	-	-	1	1
4	Sanitary staff	**1**	-	-	0	0
5	Securty Staff	1	-	-	0	0
6	ASHA *(Population Norms -1 ASHA per 1000 population*	-	-	-	-	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**Staff Nurse (Yes/ No)**	**MPW (M) (Yes/ No)**
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes
NCD	Yes	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
MO(MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	Yes	Yes	Yes	Yes	Yes	Yes
MPW (M/F)	Yes	Yes	Yes	Yes	Yes	Yes
ASHA	--	--	--	--	--	--

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast

	☑ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes þ No	☐ Yes ☑ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Elderly and palliative care services	☑ Yes ☐ No	☐Yes ☑ No	☐ Yes ☑ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☐Yes ☑ No	☐ Yes ☑ No

F. Essential medicines	
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105) 8
Total number of medicines available at AAM-SHC	**08**
Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes

	☑ Hypertension ☑ Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	☑ Oral Contraceptives ☐ Analgesics / NSAIDs) ☑ Anti-pyretic ☑ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☑ Anti-filarial ☑ Antibiotics ☐ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☑ Anti-malarial ☑ Anti-hypertensive ☐ Oral hypoglycemics ☐ Hypolipidemic ☐ ORS ☑ Multi-vitamins ☑ Dermatological (cream)
What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)	
What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☑ 1-2 Weeks ☐ More than 2 Weeks	
Is buffer stock for drugs maintained?	☑ Yes ☐ No	

DVDMS or any other software is being used for stock management	☑ Yes ☐ No
G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	14 (Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	2
Mode of diagnostic services	☐ In-house ☐ PPP ☑ Hybrid
Arrangements for Sputum sample transport for TB	☐ Yes ☐☑ No
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer ☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer ☑ Urine dipstick ☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No

H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☐ Tablet ☐ Smartphone ☑ Laptop ☑ Internet connectivity (government funded or other, specify)
Functionality	☐ Tablet ☐ Smartphone ☑ Laptop ☑ Internet connectivity (government funded other, specify) PVT .
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☐ PHC ☐ CHC ☐ DH ☐ Medical College ☑ Any other, specify: UHWC
Platform utilized for teleconsultation	☑ e-Sanjeevani OPD ☐ e-Sanjeevani.in ☐ State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☐ Yes ☑ No
Common Conditions for which teleconsultation being done	NCD, Fever,

Total Teleconsultations in the last 01 month	59

I. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☐ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☐ Yes ☐ No
☐ HMIS	☐ Yes ☐ No
☐ FPLMIS	☐ Yes ☐ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	

J. Finance	
Remuneration & Incentives	
Timely disbursement of incentives to ASHAs	☐ Yes þ No NO ASHA
Timely disbursement of remuneration to	☑ Yes ☐ No
CHOs	☐☑ Yes ☐ No
Timely disbursement of remuneration to AAM-SC team (other than CHO)	☐ Yes ☑ No
Disbursement of performance-based incentives to CHO	☑ Yes ☐ No
Disbursement of team-based incentives to AAM-SHC team	

<table>
<tr><td>Facility funds

Timely disbursement of untied funds

Fund flow through other sources

Specify any other fund source:</td><td>☑ Yes ☐ No

☐ Yes ☑ No</td></tr>
<tr><td>Fund utilization

% NHM Fund utilized last year:</td><td><table><tr><th>Funds received
(Amt in Rs.)</th><th>Expenditure
(Amt in Rs.)</th><th>% Expenditure</th></tr><tr><td>50000</td><td>1000</td><td>20%</td></tr></table></td></tr>
<tr><td>Is untied fund being spent on following activities</td><td>Regular payment of Bills: ☑ Yes ☐ No

If yes, specify

☑ Electricity

☑ Drinking Water

☐ Internet

Regular purchase: ☑ Yes ☐ No

If yes, specify

☐ Medicines

☐ Reagents/Consumables

☐ Equipment

Payment of support/cleaning Staff:

☑ Yes ☐ No</td></tr>
<tr><td colspan="2">K. Governance</td></tr>
<tr><td>Community-based platforms

Constitution of Jan Arogya Samiti

Periodic JAS meetings in the last 6 months (Once a month)</td><td>☑ Yes ☐ No

☑ Yes ☐ No</td></tr>
</table>

JAS meeting minutes available	☑ Yes ☐ No
VHSNC Meeting held and minutes available	☑ Yes ☐ No
Periodic VHND sessions undertaken (Sessions held against planned)	☑ Yes ☐ No
Involvement of CHO in community-based platforms	☐ Yes ☑ No

L. Wellness Activities	
Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session Health	☑ Yes ☐ No
Days are celebrated as per the Wellness Activity	☑ Yes ☐ No
Calendar Number of Wellness sessions conducted in Last month	28.02.2025

ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☐ Yes ☑ No ☐ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☑ Yes ☐ No ☐ Partial
Number of Village Health & Sanitation days conducted in last 6 months	1

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	883
2	No. of PW registered for ANC	10
3	No. of PW received 4 or more ANC check-ups	10
4	Total number of institutional deliveries	0

<table>
<tr><td>5</td><td>Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified</td><td>0</td></tr>
<tr><td>6</td><td>Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine</td><td>7</td></tr>
<tr><td>7</td><td>Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine</td><td>11</td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM to PHC AAM during last 3 months</td><td>6</td></tr>
<tr><td>9</td><td>TB patients undergoing treatment Indicators (Current year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>
1
0
0</td></tr>
<tr><td>10</td><td>Community Based Screening for NCDs:
% of target population administered CBAC:
% of target population with score below 4:
% of target population with score 4 and above:</td><td>100%
-
-</td></tr>
<tr><td>11</td><td>
<table>
<tr><th>NCDs
(No. of individuals in last 6 Months)</th><th>Screened</th><th>Trreated/Referred/</th><th>Followed-up</th></tr>
<tr><td>Hypertension</td><td>196</td><td>12</td><td>89</td></tr>
<tr><td>Diabetes</td><td>196</td><td>5</td><td>65</td></tr>
<tr><td>Oral Cancer</td><td>196</td><td>0</td><td>-</td></tr>
<tr><td>Breast Cancer</td><td>90</td><td>0</td><td>-</td></tr>
<tr><td>Cervical Cancer</td><td>100</td><td>1 Referred</td><td>-</td></tr>
</table>
</td><td></td></tr>
</table>

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☐ Yes ☑ No
2	Is the facility certified at the State level for NQAS?	☐ Yes ☑ No

3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is Facility participating in Kayakalp?	☐ Yes ☑ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	☐ Yes ☑ No
6	Patient Rights	☐ Display of citizen's charter ☑ Display of IEC materials ☐ Provision for ensuring privacy ☑ Respectful Maternity care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☐ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☐ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection /sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism

10	Quality Management Systems	☐ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☐ Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	21/09/2024
2	Facility aggregate score using ODK Took kit	44.54

Remarks & Observations
Infrastructure • The facility building is very old and in a bad condition. It should be demolished required to sanction a new building for smooth conducting. • Don't have any quarters for the staff.
HRH • Medical Officer, One Staff Nurse, and male MPW is there in the facility.
IEC • Some of the IEC materials are displayed in some places in the facility.
Expanded service Packages • Emergency medical service drugs are not available in the facility.
IT System • Laptop is available and internet connectivity is not there.

• The MO of the facility is providing teleconsultation services using her personal smartphone.
Others: **NA**

Appendix-List of equipment

S. No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus- Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus Aneroid/ Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobin meter	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork	✓			✓

Format-Ayushman Arogya Mandir-Sub Health Centre

(AAM SHC)

Date of Visit: 04/03/2025

A. General Information	
1. State	Mizoram
2. District Name	Champhai
3. Block/Taluka Name	Champhai
4. Name of Facility	Hnahlan-2
5. Type of Facility	SC HWC
6. NIN of the facility	4522788720
7. No. of days in a week facility is operational	7 days
8. OPD Timings	9:30 am – 3:00 pm
9. Month & Year of AAM operationalization	---
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	DH Champhai
12. Distance of next referral facility (Km)	54 kms

A.1 Demographic Details	
1. Number of Villages	2
2. No. of Households	754
3. Total catchment Population	4007
4. Population who are 30 years of age and above	1373

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No
2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	-----
3.	Availability of Boundary Wall	☑ Yes ☐ No
4.	External branding as per CPHC guidelines (*colour and logo)*	☑ Yes ☐ No
5.	OPD room Examination table with privacy curtain/ screen	☑ Yes ☐ No ☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
7.	Availability of furniture: Table Chairs Almirah/Rack	 ☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☐ Yes ☑ No
9.	Pharmacy /Drugstore	☐ Yes ☑ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
11.	Separate functional toilets for males and females	☐ Yes ☑ No
12.	Availability of Running water in the facility	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☑ Yes ☑ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☐ No
16.	Availability of Safe drinking Water	☑ Yes ☐ No
17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No

18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins *(used for segregation of biomedical waste)*	☑ Yes ☐ No
20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☑ Yes ☐ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes No ☐ CHO ☑ANM
B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☑ Yes ☐ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	0	0	0	0
2	ANM/MPW-F	**2**	0	0	1	1
3	MPW-M		0	0	1	1

3	ASHA *(Population Norms -1 ASHA per 1000 population)*	**0-**	0	0	4	4
4	Any other (If yes, specify)	0	0	0	0	0

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**
Maternal Health (ANC/PNC Care)	--	No	Yes
Child Health (New Born Care/ HBNC/HBYC)	--	No	Yes
Family Planning	--	No	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	--	Yes	Yes
NCD	--	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	--	--	--	--	--	--
ANM/ MPW (F)	Yes	Yes	NO	NO	Yes	NO
MPW (M)	Yes	NO	NO	NO	Yes	NO
ASHA	Yes	NO	NO	NO	Yes	NO

E. Service Delivery

Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Elderly and palliative care services	☑ Yes ☐ No	☐Yes ☑ No	☐ Yes ☑ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No

Emergency Medical Services	☑ Yes ☐ No	☑Yes ☐ No	☐ Yes ☑ No

F. Essential medicines		
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105)19	
Total number of medicines available at AAM-SHC	19	
Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	☑ Oral Contraceptives ☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☐ Anti-filarial ☐ Antibiotics ☐ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☑ Anti-malarial ☑ Anti-hypertensive ☐ Oral hypoglycemics ☐ Hypolipidemic ☑ ORS ☐ Multi-vitamins ☐ Dermatological (cream)

What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)
What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
Is buffer stock for drugs maintained?	☐ Yes ☑ No
DVDMS or any other software is being used for stock management	☐ Yes ☑ No
G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	(Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	6
Mode of diagnostic services	☐ In-house ☐ PPP ☑ Hybrid
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer ☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer ☐ Urine dipstick ☑ Vaginal speculum

	☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No

H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☑ Tablet ☑ Smartphone ☑ Laptop ☑ Internet connectivity (government funded or other, specify)
Functionality	☑ Tablet ☐ Smartphone ☑ Laptop ☑ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☑ PHC ☐ CHC ☐ DH ☐ Medical College Any other, specify:
Platform utilized for teleconsultation	☐e-Sanjeevani OPD ☐☑ e-Sanjeevani.in ☐ State specific app Any other (Specify)

Whether teleconsultation schedule has been prepared and displayed	☑ Yes ☐ No
Common Conditions for which teleconsultation being done	Fiver,
Total Teleconsultations in the last 01 month	3

I. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☐ Yes ☑ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☐ Yes ☑ No
Specify others, if any:	

J. Finance	
Remuneration & Incentives	
Timely disbursement of incentives to ASHAs	☐ Yes ☑ No
Timely disbursement of remuneration to	☐ Yes ☑ No
CHOs	☐ Yes ☑ No
Timely disbursement of remuneration to AAM-SC team (other than CHO)	☐ Yes ☑ No
Disbursement of performance-based incentives to CHO	☑ Yes ☐ No
Disbursement of team-based incentives to AAM-SHC team	

<table>
<tr><td>Facility funds

Timely disbursement of untied funds

Fund flow through other sources

Specify any other fund source:</td><td>☐ Yes ☑ No

☐ Yes ☑ No</td></tr>
<tr><td>Fund utilization
% NHM Fund utilized last year:</td><td><table><tr><th>Funds received
(Amt in Rs.)</th><th>Expenditure
(Amt in Rs.)</th><th>% Expenditure</th></tr><tr><td>25000/</td><td>25000/</td><td>100%</td></tr></table></td></tr>
<tr><td>Is untied fund being spent on following activities</td><td>Regular payment of Bills: ☑ Yes ☐

No If yes, specify

☑ Electricity

☐ Drinking Water

☑ Internet

Regular purchase: ☐ Yes ☑

No

If yes, specify

☐ Medicines

☐ Reagents/Consumables

☐ Equipment

Payment of support/cleaning Staff:
☐ Yes ☑ No</td></tr>
<tr><td colspan="2">K. Governance</td></tr>
</table>

Community-based platforms Constitution of Jan Arogya Samiti	☐ Yes ☑ No
Periodic JAS meetings in the last 6 months (Once a month)	☐ Yes ☑ No
JAS meeting minutes available	☐ Yes ☑ No
VHSNC Meeting held and minutes available	☐ Yes ☑ No
Periodic VHND sessions undertaken (Sessions held against planned)	☑ Yes ☐ No
Involvement of CHO in community-based platforms	☐ Yes ☐ ☑ No

L. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session Health	☐ Yes ☑ No
Days are celebrated as per the Wellness Activity	☐ Yes ☑ No
Calendar Number of Wellness sessions conducted in Last month	00

ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☑ Yes ☐ No ☐ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☐ Yes ☐ No ☑ Partial
Number of Village Health & Sanitation days conducted in last 6 months	00

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	106
2	No. of PW registered for ANC	18
3	No. of PW received 4 or more ANC check-ups	10

<table>
<tr><td>4</td><td>Total number of institutional deliveries</td><td>0</td></tr>
<tr><td>5</td><td>Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified</td><td>0</td></tr>
<tr><td>6</td><td>Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine</td><td>15</td></tr>
<tr><td>7</td><td>Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine</td><td>14</td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM to PHC AAM during last 3 months</td><td>0</td></tr>
<tr><td>9</td><td>TB patients undergoing treatment Indicators (Current year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>0
0
0</td></tr>
<tr><td>10</td><td>Community Based Screening for NCDs:
% of target population administered CBAC:
% of target population with score below 4:
% of target population with score 4 and above:</td><td>35.4%
-
-</td></tr>
<tr><td>11</td><td>
<table>
<tr><th>NCDs
(No. of individuals in last 6 Months)</th><th>Screened</th><th>Referred</th><th>Followed-up</th></tr>
<tr><td>Hypertension</td><td>87</td><td>67</td><td>67</td></tr>
<tr><td>Diabetes</td><td>91</td><td>58</td><td>58</td></tr>
<tr><td>Oral Cancer</td><td>0</td><td>0</td><td>0</td></tr>
<tr><td>Breast Cancer</td><td>0</td><td>0</td><td>0</td></tr>
<tr><td>Cervical Cancer</td><td>0</td><td>0</td><td>0</td></tr>
</table>
</td><td></td></tr>
<tr><td colspan="3">N. Implementation of NQAS Quality Assurance and Patient Safety</td></tr>
<tr><td>1</td><td>Has there been an internal assessment for NQAS?</td><td>☐ Yes ☑ No</td></tr>
<tr><td>2</td><td>Is the facility certified at the State level for NQAS?</td><td>☐ Yes ☑ No</td></tr>
<tr><td>3</td><td>Is the facility certified at the National level for NQAS?</td><td>☐ Yes ☑ No</td></tr>
</table>

4	Is Facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	☑ Yes ☐ No 2024-2025commendation
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection /sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☐ Adherence to SOPs for clinical management of conditions ☐ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	--------

2	Facility aggregate score using ODK Took kit	--------

Remarks & Observations
Infrastructure • The facility building is good and other infrastructure is fine. • Staff quarters not available for health workers and staff.
HRH • CHO and male Health Worker are not available. • They work in the border area, so more man power required.
IEC • Some of the IEC materials are displayed.
Expanded service Packages • No proper training for Eye, ENT, MNS in the facility to any staff.
IT System • Laptop is available and internet connectivity is there. •
Any Other • Wellness activities not done in the facility.

Appendix-List of equipment

S. No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus- Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus Aneroid/ Sphygmomanometer		✓		
3	Weighing machine Electronic	✓		✓	
4	Hemoglobin meter		✓		
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		

Annexure VI

Field Monitoring Format - Community Level

Date of Visit	**04/03/2025**
Name of Village/ Slum visited	Hnahlan-2
Details of nearest public health facility (from residence)	*Facility name:* Hnahlan -2 SHC *Facility type:* AAM-SHC *Distance*: Less than 1km
Whether the AAM-SC/ AAM-UPHC/UAAM is in the same village/ slum area	☑ Yes/ ☐No
Accessible from nearest road	☑ Yes/ ☐No

Please remember that along with the checklist you have to list five key challenges observed in the community and explore the root causes during the discussion with the community members and document them.

<table>
<tr><th>Questions</th><th>Probes</th><th>Responses to be recorded here</th></tr>
<tr><td colspan="3">Topic: Community's choice of provider</td></tr>
<tr><td>From whom do you or your family seek healthcare in the event of minor ailments?

Reasons, thereof.</td><td>Healthcare provider probes: Self (home remedies),

Informal / traditional healers, private practitioners, private hospitals, public/ government primary hospitals (AAM SHC/ PHC/ UPHC/ UAAM), secondary/ tertiary public hospitals (CHC/SDH/</td><td>
<table>
<tr><th></th><th>√</th><th>Reason for the choice</th></tr>
<tr><td>Self (home remedies)</td><td></td><td rowspan="7">Convenience
Trust or faith.</td></tr>
<tr><td>Informal healers</td><td></td></tr>
<tr><td>private practitioners/ hospitals,</td><td></td></tr>
<tr><td>public/government primary hospitals (AAM-SHC/ PHC/ UPHC/ UAAM),</td><td>✓</td></tr>
<tr><td>secondary/ tertiary public hospitals (CHC/ SDH/DH/ MCH)</td><td></td></tr>
<tr><td>AYUSH practitioners.</td><td></td></tr>
<tr><td>Self (home remedies)</td><td></td></tr>
</table>
</td></tr>
</table>

What about for conditions needing routine visits/ check-up? (ANC, Blood pressure, blood sugar, wound dressing, etc.,) Reasons, thereof.	*DH/ MCH), AYUSH practitioners.* ***Reasons probes:*** *Proximity, convenience, availability of staff, free of cost services, trust on the provider.*	BP, Sugar checkup.

Topic: Community's Awareness of AAM-SC/ PHC/ UPHC		
Can you share your views on the AAM-SC/ PHC/ UPHC in your area?	***May use local terms as recognized by the community*** ***Services may include:*** *RMCHA+N services, communicable diseases, NCDs, elderly, palliative care, etc.*	Nearby to their home and good and free services,
How long has it been there?	***Probes-less than 3 Months/ Less than 6 months/less than one yr./ Greater than one yr.)***	Greater than one year
What are the health services being provided there?	***Probes-RCH, NCD, Communicable diseases, expanded packages)***	Test for TB, Blood glucose if diabetes, Hypertension, etc.

<table>
<tr><th colspan="4">Topic: Accessibility to primary healthcare services</th></tr>
<tr><td>How do you access the facility from your residence?</td><td>Probes: Walk to the facility
Use public transport
Use personal transport</td><td colspan="2">By walk</td></tr>
<tr><td>What are the challenges you face in accessing this facility?</td><td>Barriers may include:

Terrain/ Geographical barriers, structural barriers within the facility or its premises; financial barriers, socio-cultural barriers…</td><td colspan="2">• Financial barriers</td></tr>
<tr><td>Are the staff of the facility organizing outreach visits or camps in the community?

If yes, can you share what you've observed during such camps/ visits?</td><td></td><td colspan="2">• Rarely arrange a camp health checkup,

• Information provided about how to take care of a baby, how to take care of yourself.</td></tr>
<tr><th colspan="4">Topic: Availability of primary health care infrastructure and services</th></tr>
<tr><td rowspan="2">What are your opinions on the building in which the primary healthcare facility is functioning?</td><td rowspan="2">Probes

▪ Condition of the building
▪ Maintenance
▪ Dedicated space for waiting and examination
▪ Adequate seating arrangement
▪ Functional toilet
▪ Potable and drinking water
▪ Power supply</td><td>Infrastructure and services</td><td>Response</td></tr>
<tr><td>Condition of the building</td><td>☐ Good
☑ Neither good Not bad
☐ Bad</td></tr>
</table>

What more needs to be added to improve the treatment seeking experience in this place?		*Maintenance*	☐ Good ☑ Neither good no r bad ☐ Bad
		Dedicated space for waiting and examination	☑ Yes ☐ No
		Adequate seating arrangeme nt	☑ Yes ☐ No
		Functional toilet	☑ Yes ☐ No
		Potable/ drinking water	☑ Yes ☐ No
		Power supply	☑ Yes ☐ No
When you visit the facility, are the staff available to provide services? ***Do you feel that the staff available are adequate at the facility?***	***Staff may include:*** *Medical officer (AAM PHC/ UPHC/ UAAM), Community health officer (AAM-SHC), ANMs, Staff Nurses, Lab technicians, pharmacis ts, Multipurpose worker, health workers, any other.*	Yes, 9-30 am to 3-00 pm staff are available Yes, ANM, and MPW is available	
Is the facility providing all the medicines prescribed for your condition? ***If not, reasons thereof.***	***Probe*** *If there had been instances of non-availability of medicines, what do you do?*	Yes -The ANM brings them after some time	

Is the facility providing all the lab-tests/diagnostic tests prescribed for your condition? ***If not, reasons thereof.***	***Probe*** *If there had been instances of non-availability of lab/ diagnostic tests, what do you do?*	Only ANC checkup has been done if needed some test then refer to PHC Hnahlan.
Topic: Acceptability of healthcare services		
Do you feel that the staff at the facility is capable to provide health care?	***Probe****: Adequate skills and knowledge*	Yes
Do you feel that the primary healthcare facility uses <u>innovative</u> methods or technology for delivering healthcare? ***Do you find the current methods/technology acceptable when administered on you or your family?*** **Are you mobilized to use any services that would cost you, due to which you tend to avoid those services?**	***Innovative may include*** *painless, time-saving or cost saving methods or technology* ***Alternate phrasing***: *Do you face any difficulty when the hospital staff use a method or device or instrument on you for diagnosis or treatment?* *<u>This may include social, psychological, physical or financial distress.</u>*	Yes Yes No, go to PHC

Topic: Appropriateness of primary healthcare services delivered through AAM		
What are the main healthcare concerns that exist or emerge in your community?	***Probe**: To name out the diseases/ healthcare emergencies frequented by the community members*	Don't now
In the event of its occurrence, is the AAM providing relevant healthcare services?	***Probe**: To share some insights*	Don't now
Are those services economical in terms of time and money?		Yes
Topic: Community's involvement / participation		
Can you share about any activity/ initiative in which you or your family participate to improve your personal/ collective health of the community?	***Probes***	NO
How is the local community helping the AAM to function better?	*Setting health-related priorities*	
	Engagement with the Community Health Workers (ASHA/ equivalents)	Don't now
Please mention the activity and your contribution	*Engagement with Community-based platforms - VHSNC/ JAS/ MAS*	Don't now

Topic: Unmet Needs		
According to you, what other services may be provided through the facilities to improve the health needs of the community?		There should be awareness about health. A Doctor should come once a week.

How are the community members currently meeting these unmet needs? ***Do they have to incur personal expenditure as a result?***		Go to PHC NO
Topic: Quality of Care provided through the primary healthcare facility		
What are your views on the quality of healthcare provided at the primary healthcare facility? ***Do you feel that certain areas may be improved for enhancing the treatment seeking experience?*** ***Do you feel that your health improves by using the services provided at the facility?***	***Probes*** - *Provider behaviour/ attitude* - *Waiting time* - *Cleanliness of the premises* - *Provision for Grievance redressal and escalation* - *Practice of soliciting and implementing feedback* - *Right diagnosis* - *Accuracy of diagnostic tests done at the facility* - *Effectiveness of medicines dispensed at the facility*	All are good Cleaniness should be improved. Yes

Summary:

Key Challenges Observed	Root Cause
• **All Medicine and tests should be done here.** • **CHO should be there in the SHC**	• **Shortage of Medicine and test kits** • **State and district need to be filled the positions.**

Format-Ayushman Arogya Mandir-Sub Health Centre

(AAM SHC)

Date of Visit: 05/03/2025

A. General Information	
1. State	Mizoram
2. District Name	Champhai
3. Block/Taluka Name	Khawbung
4. Name of Facility	Khuangtleng
5. Type of Facility	SCHWC
6. NIN of the facility	2173484730
7. No. of days in a week facility is operational	5 days
8. OPD Timings	10 am – 2:00 pm
9. Month & Year of AAM operationalization	November 2020
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	Sesih PHC
12. Distance of next referral facility (Km)	8 kms

A.1 Demographic Details	
1. Number of Villages	1
2. No. of Households	428
3. Total catchment Population	2249
4. Population who are 30 years of age and above	886

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No
2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	-----
3.	Availability of boundary Wall	☐ Yes ☑ No
4.	External branding as per CPHC guidelines (*colour and logo)*	☐ Yes ☑ No
5.	OPD room Examination table with privacy curtain/ screen	☑ Yes ☐ No ☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
7.	Availability of furniture: Table Chairs Almirah/Rack	 ☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☐ Yes ☑ No
9.	Pharmacy /Drug store	☐ Yes ☑ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
11.	Separate functional toilets for males and females	☐ Yes ☑ No
12.	Availability of Running water in the facility	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☐ No
16.	Availability of Safe drinking Water	☑ Yes ☐ No
17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No

18.	Provision of BMW management	☐ Yes ☑ No
19.	Colour coded waste bins *(used for segregation of biomedical waste)*	☐ Yes ☑ No
20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☑ Yes ☐ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No ☑ CHO ☑ANM
B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☐ Yes ☑ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☐ Yes ☑ No

C. Human Resource Availability						
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	-	-	1	1
2	ANM/MPW-F	**1**	-	-	0	0
3	MPW-M		0	0	1	1
3	ASHA *(Population Norms -1 ASHA per 1000 population)*	**2**	-	-	1	1

4	Any other (If yes, specify)		1	1	-	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**
Maternal Health (ANC/PNC Care)	Yes	NO	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	NO	Yes
Family Planning	Yes	NO	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	NO	Yes
NCD	Yes	NO	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW (F)	NO	NO	NO	NO	NO	NO
MPW (M)	NO	NO	NO	NO	NO	NO
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC

	☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Elderly and palliative care services	☑ Yes ☐ No	☐Yes ☑ No	☑ Yes ☐ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Emergency Medical Services	☑ Yes ☐ No	☑Yes ☐ No	☑ Yes ☑ No

F. Essential medicines		
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105)25	
Total number of medicines available at AAM-SHC	25	
Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	☐ Oral Contraceptives ☑ Analgesics / NSAIDs) ☐ Anti-pyretic ☑ Anti-allergics ☑ Antidotes for poisoning ☐ Gastrointestinal meds ☐ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☑ Oral hypoglycemics ☐ Hypolipidemic ☐ ORS ☑ Multi-vitamins ☐ Dermatological (cream)
What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)	

What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
Is buffer stock for drugs maintained?	☐ Yes ☑ No
DVDMS or any other software is being used for stock management	☑ Yes ☐ No
G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	9 (Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	9
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer ☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer ☑ Urine dipstick ☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No

H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☐ Tablet ☑ Smartphone ☐ Laptop ☑ Internet connectivity (government funded or other, specify)
Functionality	☐ Tablet ☑ Smartphone ☐ Laptop ☐ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☐ PHC ☐ CHC ☐ DH ☐ Medical College ☐☑ Any other, specify: Zotlaug UHWC
Platform utilized for teleconsultation	☐ e-Sanjeevani OPD ☑ e-Sanjeevani.in ☐ State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☐ Yes ☑ No
Common Conditions for which teleconsultation being done	NO Start yet
Total Teleconsultations in the last 01 month	00

I. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No

☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	PLP ANMOL

<table>
<tr><th colspan="2">J. Finance</th></tr>
<tr><td>Remuneration & Incentives

Timely disbursement of incentives to ASHAs

Timely disbursement of remuneration to

CHOs

Timely disbursement of remuneration to AAM-SC team (other than CHO)

Disbursement of performance-based incentives to CHO

Disbursement of team-based incentives to AAM-SHC team</td><td>

☐ Yes ☑ No

☐ Yes ☑ No

☐ Yes ☑ No

☐ Yes ☑ No

☐ Yes ☑ No</td></tr>
<tr><td>Facility funds

Timely disbursement of untied funds

Fund flow through other sources

Specify any other fund source:</td><td>☐ Yes ☑ No

☐ Yes ☑ No</td></tr>
<tr><td>Fund utilization
% NHM Fund utilized last year:

Did not received fund last year</td><td><table><tr><th>Funds received
(Amt in Rs.)</th><th>Expenditure
(Amt in Rs.)</th><th>% Expenditure</th></tr><tr><td>Not Recived</td><td></td><td></td></tr></table></td></tr>
</table>

Is untied fund being spent on following activities 2022-2023 this year's fund use .	**Regular payment of Bills**: ☑ Yes ☐ No If yes, specify ☑ Electricity ☐ Drinking Water ☐ Internet **Regular purchase**: ☑ Yes ☐ No If yes, specify ☑ Medicines ☑ Reagents/Consumables ☑ Equipment **Payment of support/cleaning Staff**: ☐ Yes ☑ No
K. Governance	
Community-based platforms	☑ Yes ☐ No
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months (Once a month)	☑ Yes ☐ No
JAS meeting minutes available	☑ Yes ☐ No
VHSNC Meeting held and minutes available	☑ Yes ☐ No
Periodic VHND sessions undertaken (Sessions held against planned)	☑ Yes ☐ No
Involvement of CHO in community-based platforms	☑ Yes ☐ No

L. Wellness Activities	
Wellness sessions being held periodically Availability of a trained instructor for wellness session Health Days are celebrated as per the Wellness Activity Calendar Number of Wellness sessions conducted in Last month	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No 1
ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☐ Yes ☐ No ☑ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☐ Yes ☑ No ☐ Partial
Number of Village Health & Sanitation days conducted in last 6 months	6

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	643
2	No. of PW registered for ANC	3
3	No. of PW received 4 or more ANC check-ups	4
4	Total number of institutional deliveries	3
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	7
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	6
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months	9

9	**TB patients undergoing treatment Indicators (Current year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	 15 0 0
10	**Community Based Screening for NCDs:** % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:	 62.7% 54.4% 8.35%
11		

NCDs *(No. of individuals in last 6 Months)*	**Screened**	**Referred**	**Followed-up**
Hypertension	128	3	20
Diabetes	128	2	12
Oral Cancer	128	1	0
Breast Cancer	32	0	0
Cervical Cancer	0	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☐ Yes ☑ No
2	Is the facility certified at the State level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is Facility participating in Kayakalp?	☐ Yes ☑ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	☐ Yes ☑ No
6	Patient Rights	☑ Display of citizen's charter ☐ Display of IEC materials ☐ Provision for ensuring privacy ☑ Respectful Maternity care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information

7	Support Services	☐ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☐ Systematic inventory management (medicines/consumables)
8	Infection control	☐ Adherence to biomedical waste management ☐ Adherence to SOPs for disinfection /sterilization of equipment ☐ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☐ Provision for collecting patient feedback ☐ Availability of Grievance Redressal Mechanisms ☐ Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	08/10/2024
2	Facility aggregate score using ODK Took kit	63.84%

Remarks & Observations
Infrastructure • The building is damaged due to Earthquake, but the deliveries are still conducting in the old building. • Required a weighing machine for adults. • Required a equipments for ENT screening. • Required a almirah to keep medicine

HRH

- CHO and MPW(M) only available in the facility.
- Need to ANM (F)

IEC

- Most of the IEC materials are well placed.

Expanded service Packages

- The CHO of the facility is providing teleconsultation services using her smartphone.

IT System

- Laptop is not available in the facility to enter the data in different online portals.
- No internet connectivity in the facility.

Any Other

- Although it's a SHC, still delivery conducts in the facility; but there is shortage of delivery equipments in this facility.
- Shortage of medicine is the facility.
- Not received entitlement funds.

Appendix-List of equipment

S. No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus- Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus Aneroid/ Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobin meter	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart	✓		✓	
11	Stadiometer		✓		

12	Tuning fork		✓		

Annexure VI

Field Monitoring Format - Community Level

Date of Visit	05/03/2025
Name of Village/ Slum visited	Khuangleng
Details of nearest public health facility (from residence)	*Facility name:* Khuangleng SHC *Facility type:* AAM-SHC *Distance*: Less than 1km
Whether the AAM-SC/ AAM-UPHC/UAAM is in the same village/ slum area	☑ Yes/ ☐No
Accessible from nearest road	☑ Yes/ ☐No

Please remember that along with the checklist you have to list five key challenges observed in the community and explore the root causes during the discussion with the community members and document them.

<table>
<tr><th>Questions</th><th>Probes</th><th>Responses to be recorded here</th></tr>
<tr><td colspan="3">Topic: Community's choice of provider</td></tr>
<tr><td>From whom do you or your family seek healthcare in the event of minor ailments?

Reasons, thereof.

What about for conditions</td><td>Healthcare provider probes: Self (home remedies),

Informal / traditional healers, private practitioners, private hospitals, public/ government primary hospitals (AAM SHC/ PHC/ UPHC/ UAAM), secondary/ tertiary public hospitals (CHC/SDH/ DH/ MCH), AYUSH practitioners.
Reasons probes: Proximity, convenie</td><td>
<table>
<tr><td></td><td>√</td><td>Reason for the choice</td></tr>
<tr><td>Self (home remedies)</td><td></td><td rowspan="8">• Proximity,
.</td></tr>
<tr><td>Informal healers</td><td></td></tr>
<tr><td>private practitioners/ hospitals,</td><td></td></tr>
<tr><td>public/government primary hospitals (AAM-SHC/ PHC/ UPHC/ UAAM),</td><td>✓</td></tr>
<tr><td>secondary/ tertiary public hospitals (CHC/ SDH/DH/ MCH)</td><td></td></tr>
<tr><td>AYUSH practitioners.</td><td></td></tr>
<tr><td>Self (home remedies)</td><td></td></tr>
</table>

ANC Checkup
</td></tr>
</table>

needing routine visits/ check-up? (ANC, Blood pressure, blood sugar, wound dressing, etc.,) Reasons, thereof.	*nce, availability of staff, free of cost services, trust on the provider.*	

Topic: Community's Awareness of AAM-SC/ PHC/ UPHC		
Can you share your views on the AAM-SC/ PHC/ UPHC in your area?	***May use local terms as recognized by the community*** ***Services may include:*** *RMCHA+N services, communicable diseases, NCDs, elderly, palliative care, etc.*	Nearby my house and good and free services,
How long has it been there?	***Probes-less than 3 Months/ Less than 6 months/less than one yr./ Greater than one yr.)***	Greater than one year
What are the health services being provided there?	***Probes-RCH, NCD, Communicable diseases, expanded packages)***	ANC Checkup, Blood glucose if diabetes, etc.

Topic: Accessibility to primary healthcare services		
How do you access the facility from your residence?	*Probes: Walk to the facility* *Use public transport* *Use personal transport*	**By walk**

What are the challenges you face in accessing this* facility*?	***Barriers may include:*** *Terrain/ Geographical barriers, structural barriers within the facility or its premises; financial barriers, socio-cultural barriers…*	NO	
Are the staff of the facility organizing outreach visits or camps in the community? ***If yes, can you share what you've observed during such camps/ visits?***		Once in a month, arrange a camp health checkup, Information provided about and how to take care of a baby, how to take care of yourself, and**.**	
Topic: Availability of primary health care infrastructure and services			
What are your opinions on the building in which the primary healthcare facility is functioning?	***Probes*** ▪ *Condition of the building* ▪ *Maintenance* ▪ *Dedicated space for waiting and examination* ▪ *Adequate seating arrangement* ▪ *Functional toilet* ▪ *Potable and drinking water* ▪ *Power supply*	**Infrastructure and services**	**Response**
		Condition of the building	☐ Good ☑ Neither good Not bad ☐ Bad
What more needs to be added to improve the treatment seeking experience in this place?		*Maintenance*	☐ Good ☑ Neither good nor bad ☐ Bad

		Dedicated space for waiting and examination	☑ Yes ☐ No
		Adequate seating arrangement	☑ Yes ☐ No
		Functional toilet	☑ Yes ☐ No
		Potable/ drinking water	☑ Yes ☐ No
		Power supply	☑ Yes ☐ No
When you visit the facility, are the staff available to provide services? ***Do you feel that the staff* available *are adequate at the facility?***	***Staff may include:*** *Medical officer (AAM PHC/ UPHC/ UAAM), Community health officer (AAM-SHC), ANMs, Staff Nurses, Lab technicians, pharmacists, Multipurpose worker, health workers, any other.*	Yes, 10 am to 2 pm staff are available Yes-, CHO and MPW (M) are available	
Is the facility providing all the medicines prescribed for your condition? ***If not, reasons thereof.***	***Probe*** *If there had been instances of non-availability of medicines, what do you do?*	Yes	
Is the facility providing all the lab-tests/diagnostic tests prescribed for your condition? ***If not, reasons thereof.***	***Probe*** *If there had been instances of non-availability of lab/ diagnostic tests, what do you do?*	Only ANC checkup has been done if needed some test then refer to PHC Sesih	
Topic: Acceptability of healthcare services			
Do you feel that the staff at the facility is capable to provide health care?	***Probe****: Adequate skills and knowledge*	Yes	

Do you feel that the primary healthcare facility uses <u>innovative</u> methods or technology for delivering healthcare?	***Innovative may include*** *painless, time-saving or cost saving methods or technology*	Yes
Do you find the current methods/technology acceptable when administered on you or your family?	***Alternate phrasing***: *Do you face any difficulty when the hospital staff use a method or device or instrument on you for diagnosis or treatment? <u>This may include social, psychological, physical or financial distress.</u>*	Yes
Are you mobilized to use any services that would cost you, due to which you tend to avoid those services?		No, go to PHC

Topic: Appropriateness of primary healthcare services delivered through AAM		
What are the main healthcare concerns that exist or emerge in your community?	***Probe****: To name out the diseases/ healthcare emergencies frequented by the community members*	Don't now
In the event of its occurrence, is the AAM providing relevant healthcare services?	***Probe****: To share some insights*	Don't now
Are those services* economical *in terms of time and money?		Yes
Topic: Community's involvement / participation		

Can you share about any activity/ initiative in which you or your family participate to improve your personal/ collective health of the community? ***How is the local community helping the AAM to function better?*** ***Please mention the activity and your contribution***	***Probes*** *Setting health-related priorities* *Engagement with the Community Health Workers (ASHA/ equivalents)* *Engagement with Community-based platforms - VHSNC/ JAS/ MAS*	Under NCD program arrange the camp and Information about TB was given in it Don't now Don't now

Topic: Unmet Needs		
According to you, what other services may be provided through the facilities* to *improve the health needs of the community? ***How are the community members currently meeting these unmet needs?*** ***Do they have to incur personal expenditure as a result?***		There should be awareness about health. A Doctor should come once a week. One ANM(F) is needed Go to PHC Yes
Topic: Quality of Care provided through the primary healthcare facility		
What are your views on the quality of healthcare provided at the primary healthcare facility? ***Do you feel that certain areas may be improved for***	***Probes*** - *Provider behaviour/ attitude* - *Waiting time* - *Cleanliness of the premises* - *Provision for Grievance redressal and escalation*	All are good**,** Deliveries conducted in SC, the delivery room should be

enhancing the treatment seeking experience?	- *Practice of soliciting and implementing feedback* - *Right diagnosis* - *Accuracy of diagnostic tests done at the facility* - *Effectiveness of medicines dispensed at the facility*	improved and ladies should have ANM
Do you feel that your health improves by using the services provided at the facility?		Yes

Summary:

Key Challenges Observed	Root Cause
• Deliveries are done in SC but the delivery room is very old it needs to be repaired and ladies need ANM	• Funding-related issues
• Shortage of Medicine and test kits	• Funding-related issues
• All Medicine and tests should be done here.	• State and district need to take action to provide doctors

Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre

(AAM SHC)

Date of Visit: 05/03/2025

A. General Information	
1. State	Mizoram
2. District Name	Champhai
3. Block/Taluka Name	Khawbung
4. Name of Facility	Dungthing SC HWC
5. Type of Facility	SCHWC
6. NIN of the facility	6473752779
7. No. of days in a week facility is operational	5 days
8. OPD Timings	9:15 am – 2:00 pm
9. Month & Year of AAM operationalization	1983
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	Khawbung PHC
12. Distance of next referral facility (Km)	6 kms

A.1 Demographic Details	
1. Number of Villages	2
2. No. of Households	301
3. Total catchment Population	1527
4. Population who are 30 years of age and above	678

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No
2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	
3.	Availability of boundary Wall	☐ Yes ☑ No
4.	External branding as per CPHC guidelines (*colour and logo)*	☑ Yes ☐ No
5.	OPD room Examination table with privacy curtain/ screen	✓☑ Yes ☐ No ✓☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
7.	Availability of furniture: Table Chairs Almirah/Rack	 ☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☐ Yes ☑ No
9.	Pharmacy /Drug store	✓☑ Yes ☐ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
11.	Separate functional toilets for males and females	☐ Yes ☑ No
12.	Availability of Running water in the facility	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐Yes ☐ ☑ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☐ No
16.	Availability of Safe drinking Water	☑ Yes ☐ No
17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No

18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins *(used for segregation of biomedical waste)*	☑ Yes ☐ No
20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☑ Yes ☐ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No ☐ CHO ☑ANM
B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☐ Yes ☑ No

C. Human Resource Availability						
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	-	-	1	1
2	ANM/MPW-F	**2**	-	-	2	2
3	MPW-M		-	-	-	-
3	ASHA *(Population Norms -1 ASHA per 1000 population)*	**-**	-	-	2	2

4	Any other (If yes, specify)	1	1	-	-	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes
NCD	Yes	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW (F)	Yes	Yes	Yes	Yes	Yes	Yes
MPW (M)	-	-	-	-	-	-
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC

	☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Elderly and palliative care services	☑ Yes ☐ No	☐Yes ☑ No	☐ Yes ☑ No
Screening & management of mental health ailments	☐ Yes ☑ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☑Yes ☐ No	☐ Yes ☑ No

F. Essential medicines		
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105) 12	
Total number of medicines available at AAM-SHC	17	
Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	☐ Oral Contraceptives ☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☑ Anti-allergics ☑ Antidotes for poisoning ☑ Gastrointestinal meds ☑ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☑ Anti-tuberculosis ☑ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☑ Oral hypoglycemics ☐ Hypolipidemic ☑ ORS ☑ Multi-vitamins ☐ Dermatological (cream)
What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)	

What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
Is buffer stock for drugs maintained?	☐ Yes ☑ No
DVDMS or any other software is being used for stock management	☑ Yes ☐ No
G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	13 (Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	13
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer ☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer ☑ Urine dipstick ☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ ☑ Yes ☐ No

H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☑ Tablet ☑ Smartphone ☑ Laptop ☑ Internet connectivity (government funded or other, specify)
Functionality	☑ Tablet ☑ Smartphone ☑ Laptop ☑ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☑ PHC ☐ CHC ☐ DH ☐ Medical College Any other, specify:
Platform utilized for teleconsultation	☐ e-Sanjeevani OPD ☑ e-Sanjeevani.in ☐ State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☐ Yes ☑ No
Common Conditions for which teleconsultation being done	NCD, common health ailments
Total Teleconsultations in the last 01 month	13

I. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☐ Yes ☑ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	ABHWC

J. Finance	
Remuneration & Incentives	
Timely disbursement of incentives to ASHAs	☐ Yes ☑ No
Timely disbursement of remuneration to	☐ Yes ☑ No
CHOs	☐ Yes ☑ No
Timely disbursement of remuneration to AAM-SC team (other than CHO)	☐ Yes ☑ No
Disbursement of performance-based incentives to CHO	☐ Yes ☑ No
Disbursement of team-based incentives to AAM-SHC team	
Facility funds	
Timely disbursement of untied funds	☐ Yes ☑ No
Fund flow through other sources	☐ Yes ☑ No
Specify any other fund source:	

<table>
<tr><td>Fund utilization
% NHM Fund utilized last year:</td><td><table><tr><th>Funds received
(Amt in Rs.)</th><th>Expenditure
(Amt in Rs.)</th><th>% Expenditure</th></tr><tr><td>37490</td><td>37490</td><td>100%</td></tr></table></td></tr>
<tr><td>Is untied fund being spent on following activities</td><td>Regular payment of Bills: ☐ Yes ☑ If yes, specify
☐ Electricity
☐ Drinking Water
☐ Internet
Regular purchase: ☐ Yes ☑
No
If yes, specify
☐ Medicines
☐ Reagents/Consumables
☐ Equipment
Payment of support/cleaning Staff:
☐ Yes ☑ No</td></tr>
<tr><td colspan="2">K. Governance</td></tr>
<tr><td>Community-based platforms
Constitution of Jan Arogya Samiti
Periodic JAS meetings in the last 6 months (Once a month)
JAS meeting minutes available
VHSNC Meeting held and minutes available
Periodic VHND sessions undertaken (Sessions held against planned)</td><td>☑ Yes ☐ No
☑ Yes ☐ No
☑ Yes ☐ No
☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
</table>

Involvement of CHO in community-based platforms	☑ Yes ☐ No
L. Wellness Activities	
Wellness sessions being held periodically Availability of a trained instructor for wellness session Health Days are celebrated as per the Wellness Activity Calendar Number of Wellness sessions conducted in Last month	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No 28daily
ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☑ Yes ☐ No ☐ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☑ Yes ☐ No ☐ Partial
Number of Village Health & Sanitation days conducted in last 6 months	6

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	451
2	No. of PW registered for ANC	5
3	No. of PW received 4 or more ANC check-ups	5
4	Total number of institutional deliveries	5
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	1
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	6
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	2

8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months	6
9	**TB patients undergoing treatment Indicators (Current year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	 25 2 0
10	**Community Based Screening for NCDs:** % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:	 98% 11% 8%
11		

NCDs *(No. of individuals in last 6 Months)*	**Screened**	**Referred**	**Followed-up**
Hypertension	216	18	18
Diabetes	216	21	21
Oral Cancer	00	00	00
Breast Cancer	00	00	00
Cervical Cancer	00	00	00

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is Facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	☑ Yes ☐ No 2024-25 90%
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity care being practiced ☑ All services provided free of cost

		☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection /sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☐ Provision for collecting patient feedback ☐ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	Not yet used
2	Facility aggregate score using ODK Took kit	Not available

Remarks & Observations
Infrastructure • The building of the HWC is old and small. • Don't have staff quarters for the CHO and ANM
HRH

• CHO, 2-ANM (F), and Group D is available in the facility.
IEC • Most of the IEC materials are well placed.
Expanded service Packages • The CHO of the facility is providing teleconsultation services using her smartphone. • CHO and ASHA are trained to expanded packages
IT System • Laptop is not available in the facility to enter the data in different online portals. • No internet connectivity in the facility.
Any Other • Shortage of paracetamol supply. • Shortage of different test kits, like Typhoid test, Scrub typhus test, etc.

Appendix-List of equipment

S. No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus- Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus Aneroid/ Sphygmomanometer	✓		✓	
3	Weighing machine Electronic		✓		
4	Hemoglobin meter	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart	✓		✓	
11	Stadiometer		✓		
12	Tuning fork	✓			

Annexure VI

Field Monitoring Format - Community Level

Date of Visit	05.03.2025
Name of Village/ Slum visited	Dungtlang
Details of nearest public health facility (from residence)	*Facility name:* Dungtlang AAM-SHC *Facility type:* AAM-SHC *Distance*: Less than 1km
Whether the AAM-SC/ AAM-UPHC/UAAM is in the same village/ slum area	☑ Yes/ ☐No
Accessible from nearest road	☑ Yes/ ☐No

Please remember that along with the checklist you have to list five key challenges observed in the community and explore the root causes during the discussion with the community members and document them.

<table>
<tr><th>Questions</th><th>Probes</th><th>Responses to be recorded here</th></tr>
<tr><td colspan="3">Topic: Community's choice of provider</td></tr>
<tr><td>From whom do you or your family seek healthcare in the event of minor ailments?

Reasons, thereof.

What about for conditions</td><td>Healthcare provider probes: Self (home remedies),

Informal / traditional healers, private practitioners, private hospitals, public/ government primary hospitals (AAM SHC/ PHC/ UPHC/ UAAM), secondary/ tertiary public hospitals (CHC/SDH/ DH/ MCH), AYUSH practitioners.</td><td>
<table>
<tr><td></td><td>√</td><td>Reason for the choice</td></tr>
<tr><td>Self (home remedies)</td><td></td><td rowspan="8">• Proximity,
.</td></tr>
<tr><td>Informal healers</td><td></td></tr>
<tr><td>private practitioners/ hospitals,</td><td></td></tr>
<tr><td>public/government primary hospitals (AAM-SHC/ PHC/ UPHC/ UAAM),</td><td>✓</td></tr>
<tr><td>secondary/ tertiary public hospitals (CHC/ SDH/DH/ MCH)</td><td></td></tr>
<tr><td>AYUSH practitioners.</td><td></td></tr>
<tr><td>Self (home remedies)</td><td></td></tr>
</table>
</td></tr>
</table>

needing routine visits/ check-up? (ANC, Blood pressure, blood sugar, wound dressing, etc.,) Reasons, thereof.	***Reasons probes:*** *Proximity, convenience, availability of staff, free of cost services, trust on the provider.*	ANC Checkup.

Topic: Community's Awareness of AAM-SC/ PHC/ UPHC		
Can you share your views on the AAM-SC/ PHC/ UPHC in your area?	***May use local terms as recognized by the community*** ***Services may include:*** *RMCHA+N services, communicable diseases, NCDs, elderly, palliative care, etc.*	Not answered
How long has it been there?	***Probes-less than 3 Months/ Less than 6 months/less than one yr./ Greater than one yr.)***	5 Years
What are the health services being provided there?	***Probes-RCH, NCD, Communicable diseases, expanded packages)***	ANC checkup, immunization, child care diabetes, etc**.**

Topic: Accessibility to primary healthcare services		
How do you access the facility from your residence?	*Probes: Walk to the facility* *Use public transport* *Use personal transport*	By walk

What are the challenges you face in accessing this facility?	***Barriers may include:*** *Terrain/ Geographical barriers, structural barriers within the facility or its premises; financial barriers, socio-cultural barriers…*	Financial barriers	
Are the staff of the facility organizing outreach visits or camps in the community? ***If yes, can you share what you've observed during such camps/ visits?***		Yes, at least once in a month Awareness creation, blood samples etc.	
Topic: Availability of primary health care infrastructure and services			
What are your opinions on the building in which the primary healthcare facility is functioning?	***Probes*** ▪ *Condition of the building* ▪ *Maintenance* ▪ *Dedicated space for waiting and examination* ▪ *Adequate seating arrangement* ▪ *Functional toilet* ▪ *Potable and drinking water* ▪ *Power supply*	**Infrastructure and services**	**Response**
		Condition of the building	☑ Good ☐ Neither good nor bad ☐ Bad
What more needs to be added to improve the treatment seeking experience in this place?		*Maintenance*	☑ Good ☐ Neither good nor bad ☐ Bad

		Dedicated space for waiting and examination	☑ Yes ☐ No
		Adequate seating arrangement	☑ Yes ☐ No
		Functional toilet	☑ Yes ☐ No
		Potable/ drinking water	☑ Yes ☐ No
		Power supply	☑ Yes ☐ No
When you visit the facility, are the staff available to provide services? ***Do you feel that the staff available are adequate at the facility?***	***Staff may include:*** *Medical officer (AAM PHC/ UPHC/ UAAM), Community health officer (AAM-SHC), ANMs, Staff Nurses, Lab technicians, pharmacists, Multipurpose worker, health workers, any other.*	Yes Yes	
Is the facility providing all the medicines prescribed for your condition? ***If not, reasons thereof.***	***Probe*** *If there had been instances of non-availability of medicines, what do you do?*	Not all.	
Is the facility providing all the lab-tests/diagnostic tests prescribed for your condition? ***If not, reasons thereof.***	***Probe*** *If there had been instances of non-availability of lab/ diagnostic tests, what do you do?*	Only ANC checkup has done if needed some test than refer to PHC	
Topic: Acceptability of healthcare services			

Do you feel that the staff at the facility is capable to provide health care?	***Probe**: Adequate skills and knowledge*	Don't know
Do you feel that the primary healthcare facility uses <u>innovative</u> methods or technology for delivering healthcare?	***Innovative may include** painless, time-saving or cost saving methods or technology*	Don't know
Do you find the current methods/technology acceptable when administered on you or your family?	***Alternate phrasing**: Do you face any difficulty when the hospital staff use a method or device or instrument on you for diagnosis or treatment? <u>This may include social, psychological, physical or financial distress.</u>*	Don't know
Are you mobilized to use any services that would cost you, due to which you tend to avoid those services?		No

Topic: Appropriateness of primary healthcare services delivered through AAM		
What are the main healthcare concerns that exist or emerge in your community?	***Probe****: To name out the diseases/ healthcare emergencies frequented by the community members*	No any problem in our community
In the event of its occurrence, is the AAM providing relevant healthcare services?	***Probe****: To share some insights*	NA
Are those services economical in terms of time and money?		NA
Topic: Community's involvement / participation		
Can you share about any activity/ initiative in which you or your family participate to improve your personal/ collective health of the community?	***Probes*** *Setting health-related priorities*	No
How is the local community helping the AAM to function better?	*Engagement with the Community Health Workers (ASHA/ equivalents)*	Don't now
Please mention the activity and your contribution	*Engagement with Community-based platforms - VHSNC/ JAS/ MAS*	Don't now

Topic: Unmet Needs		
According to you, what other services may be provided through the facilities to improve the		There should be awareness about health. A pediatrician should come once a week.

health needs of the community? ***How are the community members currently meeting these unmet needs?*** ***Do they have to incur personal expenditure as a result?***		Go to PHC or DH Yes for travelling and sometimes for medical tests
Topic: Quality of Care provided through the primary healthcare facility		
What are your views on the quality of healthcare provided at the primary healthcare facility? ***Do you feel that certain areas may be improved for enhancing the treatment seeking experience?*** ***Do you feel that your health improves by using the services provided at the facility?***	***Probes*** - *Provider behaviour/ attitude* - *Waiting time* - *Cleanliness of the premises* - *Provision for Grievance redressal and escalation* - *Practice of soliciting and implementing feedback* - *Right diagnosis* - *Accuracy of diagnostic tests done at the facility* - *Effectiveness of medicines dispensed at the facility*	All are good**,** Don't now . Yes

Summary:

Key Challenges Observed	Root Cause
• Shortage of medicine and test kits. • Need to provide more services in the sub health centre.	• Not received from district/state. • State and district not considered this request.

Glimpses of the Champhai district, Mizoram Field monitoring visit during 2-7 March, 2025

DH-Chmaphai

DH-Chmaphai (MS Office)

PHC -Hnahlan

PHC – Khawbung

UPHC – Champhai (Vengthar)	PHC - Sesih
AAM SHC-Khuangleng	**UAAM-Zotlang**

AAM SHC-Dungtlang 	**Community Interaction at AAM SHC–Khuangleng**
District TB Centre- Champhai 	**DH - Champhai**

CMO Office – Champhai	AAM SHC-Hnahlan-2