Population Research Centre (PRC) Pune

Ministry of Health and family Welfare
Government of India

National Health Mission (NHM)
Field Monitoring Report – Lunglei District

By
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April, 2025
Gokhale Institute of Politics and Economic
Pune – 411004

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Field Monitoring Format -District Hospital (DH)

Date of Visit: 03.03.2025

GENERAL INFORMATION	
Name of facility visited	Civil Hospital Aizawl
Facility Type	☑ DH/ ☐ SDH
FRU	☑ Yes/ ☐No
Accessible from nearest road head	☑ Yes/ ☐No
Next Referral Point	Facility: Private Hospital Distance: 6km

A. PHYSICAL INFRASTRUCTURE		
Indicator	**Response**	**Means of verification**
1. OPD Timing	9:00AM to 3:00PM Monday to Saturday	As reported/ Hospital Citizen Charter Board
2. Condition of infrastructure/ building Please comment on the condition and tick the appropriate box	Comments: Good	Observation
	☑ 24*7 running water facility ☑ Facility is elderly and differently abled friendly (ramps at entry, wheel chair etc.) ☑ Clean functional toilets available (separate for Male and female) ☑ Drinking water facility available ☑ OPD waiting area has sufficient sitting arrangement ☐ ASHA rest room is available ☑ Drug storeroom with rack is available Power backup: ☑ Complete Hospital/ ☑ Part of the hospital Last major renovation done in (Year): April, 2024.	Observation
3. Number of functional in-patient beds	151 No of ICU Beds available: No	As reported/ Hospital Citizen Charter Board
4. List of Services available	24*7 emergency services, major and minor OT, ANC, PNC. Ambulance.	As reported/ Hospital Citizen Charter Board

<table>
<tr><th colspan="3">A. PHYSICAL INFRASTRUCTURE</th></tr>
<tr><th>Indicator</th><th>Response</th><th>Means of verification</th></tr>
<tr><td>• Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services</td><td>
<table>
<tr><th>Sl.</th><th>Service</th><th>Y/N</th></tr>
<tr><td>1</td><td>Medicine</td><td>Y</td></tr>
<tr><td>2</td><td>O&G</td><td>Y</td></tr>
<tr><td>3</td><td>Pediatric</td><td>Y</td></tr>
<tr><td>4</td><td>General Surgery</td><td>Y</td></tr>
<tr><td>5</td><td>Anesthesiology</td><td>Y</td></tr>
<tr><td>6</td><td>Ophthalmology</td><td>Y</td></tr>
<tr><td>7</td><td>Dental</td><td>Y</td></tr>
<tr><td>8</td><td>Imaging Services (X – ray)</td><td>Y</td></tr>
<tr><td>9</td><td>Imaging Services (USG)</td><td>Y</td></tr>
<tr><td>10</td><td>District Early Intervention Centre (DEIC)</td><td>Y</td></tr>
<tr><td>11</td><td>Nutritional Rehabilitation Centre (NRC)</td><td>N</td></tr>
<tr><td>12</td><td>SNCU/ Mother and Newborn Care Unit (MNCU)</td><td>Y</td></tr>
<tr><td>13</td><td>Comprehensive Lactation Management Centre (CLMC)/ Lactation Management Unit (LMU)</td><td>N</td></tr>
<tr><td>14</td><td>Neonatal Intensive Care Unit (NICU)</td><td>N</td></tr>
<tr><td>15</td><td>Pediatric Intensive Care Unit (PICU)</td><td>Y</td></tr>
<tr><td>16</td><td>Labour Room Complex</td><td>Y</td></tr>
<tr><td>17</td><td>ICU</td><td>N</td></tr>
<tr><td>18</td><td>Dialysis Unit</td><td>Y</td></tr>
<tr><td>19</td><td>Emergency Care</td><td>Y</td></tr>
<tr><td>20</td><td>Burn Unit</td><td>N</td></tr>
<tr><td>21</td><td>Teaching block (medical, nursing, paramedical)</td><td>Y</td></tr>
<tr><td>22</td><td>Skill Lab</td><td>Y</td></tr>
</table>
</td><td>As reported/ Hospital Citizen Charter Board</td></tr>
<tr><td>5. Emergency</td><td>General emergency: ☑ Yes/ ☐ No
Facilities available for:
1. Triage: ☑ Yes/ ☐ No
2. Resuscitation: ☑ Yes/ ☐ No
3. Stabilization: ☑ Yes/ ☐ No</td><td>As reported.</td></tr>
<tr><td rowspan="2">6. Tele medicine/Consultation services available</td><td>☐ Yes/ ☑ No
If yes, average number of Teleconsultation per day for the last month (Data source: Teleconsultation register/ e Sanjeevani Portal):</td><td>Tele-medicine records register.</td></tr>
<tr><td>If the facility is also functioning as ‘Hub’ to any of the</td><td></td></tr>
</table>

A. PHYSICAL INFRASTRUCTURE		
Indicator	**Response**	**Means of verification**
	AAM (SHC/ PHC/UPHC/UAAM): ☐ Yes/ ☑ No	
7. Operation Theatre available	☑ Yes/ ☐ No If yes, Tick the relevant ☐ Single general OT ☑ Elective OT-Major (General) ☑ Elective OT-Major (Ortho) ☑ Obstetrics & Gynecology OT ☑ Ophthalmology/ENT OT ☑ Emergency OT	Observation Ensure signage and protocol displays
8. Availability of functional Blood Bank	☑ Yes/ ☐ No If yes, number of units of blood currently available: 80 No. of blood transfusions done in last month: 240	Blood Bank records Register
9. Whether blood is issued free, or user fee is being charged	☑ Free for BPL ☑ Free for elderly ☑ Free for JSSK beneficiaries ☑ Free for all	Blood Bank records Register
10. Biomedical waste management practices	Sharp pit: ☐ Deep Burial pit: ☐ Incinerator: ☐ Using Common Bio Medical Treatment plant: ☐ Managed through outsourced agency ☐ Other System, if any: (Specify)	No bio-medical waste management.
11. IT Services	Desktop/ Laptop available: ☑Yes/☐No Internet connectivity: ☑Yes/ ☐No Quality/strength of internet connection: Fair	As reported

B. Human Resources		Means of verification- As reported

12. Details of HR available in the facility (Sanctioned and In-place)

HR		Regular		Contractual	
		Sanctioned	Available	Sanctioned	Available
MO (MBBS)		-	6	-	-
Specialist	Medicine	-	2	-	-
	Ob-Gyn	-	1	-	-
	Pediatrician	-	1	-	-
	Anesthetist	-	1	-	-
	Surgeon	-	1	-	-
	Ophthalmologist	-	1	-	-
	Orthopedic	-	1	-	-
	Radiologist	-	1	-	-
	Pathologist	-	1	-	-
	Others	-	9	-	8
Dentist		-	2	-	-
Staff Nurses/ GNMs		-	31	-	-
LTs		-	2	-	-
Pharmacist		-	3	-	-
Dental Technician/ Hygienist		0	0	0	0
Hospital/ Facility Manager		0	0	0	0
EmOC trained doctor		0	0	0	0
LSAS trained doctor		0	0	0	0
Others		-	-	-	-

C. Quality & Patient Safety Initiatives		Means of verification
13. Kayakalp	Initiated: • Facility score: 81.57 • Award received: Commendation	Kayakalp Assessment report Verify certificate if awarded
14. NQAS	• Assessment done: • Facility score: 91 • Certification Status: Certified	NQAS assessment report Verify certificate if awarded

15. LaQshya	• Labour Room: - LaQshya Certified - ☑ Yes/ ☐ No - If No, Assessment Done - ☐ Yes/ ☐ No • Operation Theatre: - LaQshya Certified - ☑ Yes/ ☐ No - If No, Assessment Done - ☐ Yes/ ☐ No	LaQshya Assessment Report – check scored 92 % Verify certificate awarded
D. DRUGS & DIAGNOSTICS		
16. Availability of list of essential medicines (EML)/ drugs (EDL) https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidlines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf	☑ Yes/ ☐ No	
	• If yes, total number of drugs in EDL 95 • EDL displayed in OPD Area: ☑ Yes/ ☐ No • No. of drugs available on the day of visit (out of the EDL) 95	Verify EDL Displayed
17. Implementation of DVDMS or similar supply chain management system	☑ Yes/ ☐ No If other, which one_____	Observation, Check software
18. Shortage of 5 priority drugs from EDL in last 30 days, if any	1 Inj. Oxytocin 2 Inj. Hydrocortisone 3 Inj. Midazolam 4 5	As reported, check DVDMS, e-aushadhi, etc.
19. Availability of Essential Consumables:	☐ Sufficient Supply ☑ Minimal Shortage ☐ Acute shortage In last 6 months how many times there was shortage : 2	As reported Stock/Indent register
20. Availability of essential diagnostics	☑ In-house ☐ Outsourced/ PPP ☐ Both/ Mixed	As reported

❖ In-house tests	Timing: 9:00AM to 2:00PM Total number of tests available against Essential Diagnostic tests list for DH 87 (Take the list of tests available at DH)	Obtain the complete list of diagnostic tests performed in-house
❖ Outsourced/ PPP	Timing: NA Total number of tests provided by PPP provider: _____ Take the list of tests available from PPP Provider agency	NA
21. X-ray services is available	☑ Yes/ ☐ No If Yes, type & nos. of functional X- ray machine is available in the hospital: 2 Is the X-ray machine AERB certified? ☑ Yes/ ☐ No	Observation
22. CT scan services available	☑ Yes/ ☐ No If yes: ☑ In-house/ ☐ PPP Out of Pocket expenditures associated with CT Scan services (if any, approx. amount per scan): Rs. 1775	Observation Reported
23. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	☑ Free for BPL ☐ Free for elderly ☐ Free for JSSK beneficiaries ☐ Free for all	As reported
24. Availability of Testing kits/ Rapid Diagnostic Kits	☑ Sufficient Supply ☐ Minimal Shortage ☐ Acute shortage	As reported
E. KEY NATIONAL HEALTH PROGRAMMES		
25. Implementation of PM-National Dialysis programme	☑ Yes/ ☐ No	Observation
	☑ In-house ☐Outsourced/ PPP	Observation, Records
	Total number of tests performed: -NA_	Observation

❖ Whether the services are free for all	☑ Free for BPL ☐ Free for elderly ☐ Free for JSSK beneficiaries ☐ Free for all	Observation, Records
❖ Number of patients provided dialysis service	○ Previous year - 933 ○ Current FY - 1219 *Approximate 4 patients provided dialysis per day*	Records
26. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised guidlines-2022/01-SDH_DH_IPHS_Guidelines 2022.pdf)	No	As reported
27. Average downtime of equipment (days) Details of equipment are nonfunctional for more than 7 days	No	As reported
28. Availability of delivery services	☑ Yes/ ☐ No	As reported
❖ If the facility is designated as FRU, whether C-sections are performed	☑ Yes/ ☐ No Number of normal deliveries performed in last month: 34 No. of C-sections performed in last month: 17	Verify C-section records from Maternity OT registers
❖ Comment on the condition of:	Labour room: Good OT: Good Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): ☑ Yes/ ☐ No	Observation
29. Status of JSY payments	Payment is up to date: ☐ Yes/ ☑ No Average delay in payment to beneficiaries: More than one year (Average for how many days/beneficiary)	Verify from JSY status report

	Payment done till: Since 2023 no payment Current month ☐ Last month ☐ Last 3 Months ☐ Last 6 Months ☐ Reasons for delay: The fund has not been received from the state side.	
30. Availability of JSSK entitlements	☑ Yes/ ☐ No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☑ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges	As reported.
31. PMSMA services provided on 9th of every month	☑ Yes/ ☐ No If yes, how many high risks pregnancies are identified on 9th for previous month: If No, reasons thereof:	Register not maintained
32. Line listing of high-risk pregnancies	☑ Yes/ ☐ No	Verify Register availability
33. Practice related to Respectful Maternity Care	☑ Privacy maintained during examination ensured ☑ Birth attendant allowed in Labour room ☑ Obtaining Informed consent of the mother/ custodian ☑ Safe care environment maintained	Observation, Patient review
34. Whether facility have registers for entering births and deaths	☑ Yes/ ☐ No	Birth Register, Death Records
35. Number of Maternal Death reported in the facility	Previous year: Nil Current year: Nil	Maternal Deaths Records/ Review
36. Number of Child Death reported in the facility	Previous year: 12	Maternal Deaths Records/ Review

	Current year:12	
37. If Comprehensive Abortion Care (CAC) services available	☑ Yes/ ☐ No	CAC register
38. Availability of vaccines and hub cutter	☑ Yes/ ☐ No Nurses/ ANM aware about open vial policy: ☑ Yes/ ☐ No	Observation S taff review
39. Number of newborns immunized with birth dose at the facility in last 3 months	223	Immunisation Register
40. Number of Newborns breastfed within one hour of birth during last month.	49	Verify BF records
41. Status of functionality of DEIC	☐ Fully functional with all staff in place ☑ Functional with few vacancies (approx. 20%-30%) ☐ Functional with more than 50% vacancies ☐ Not functional/ All posts vacant	Observation
42. Number of sterilizations performed in last one month	5	FP Sterilizations register Verify if fixed days of sterilization exist
43. Availability of trained provider for IUCD/ PPIUCD	☑ Yes/ ☐ No	As reported, Verify training received
44. Who counsels on FP services?	Counselor ☐ Staff Nurse ☑ Medical Officer ☐ Others (Specify)_____	As reported
45. Please comment on utilization of other FP services including FP Commodities- Condoms, OCPs, Antra etc.	All available	As reported/observe FP registers/records if available

<table>
<tr><td>46. FPLMIS has been implemented</td><td>☑ Yes/ ☐ No</td><td>Check software</td></tr>
<tr><td>47. Availability of functional Adolescent Friendly Health Clinic</td><td>☑ Yes/ ☐ No

If yes, who provides counselling to adolescents: Nurse counselor

Separate male and female counselors available: ☑ Yes/ ☐ No</td><td>Observation, check AFHC register</td></tr>
<tr><td>48. Whether facility has functional NCD clinic</td><td>☑ Yes/ ☐ No

If No, is there any fixed day or days in a week for NCD care at the facility?

In OPD everyday (Mention number of days)</td><td>Check NCD register</td></tr>
<tr><td>49. Are service providers trained in cancer services?</td><td>☑ Yes/ ☐ No</td><td>As reported</td></tr>
<tr><td>50. Number of individuals screened for the following in last 6 months:</td><td><table><tr><th>NCD</th><th>Screened</th><th>Confirmed</th></tr><tr><td>Hypertension</td><td>5839</td><td>185</td></tr><tr><td>Diabetes</td><td>730</td><td>409</td></tr><tr><td>Oral Cancer</td><td>-</td><td>29</td></tr><tr><td>Breast Cancer</td><td>-</td><td>65</td></tr><tr><td>Cervical Cancer</td><td>-</td><td>74</td></tr></table></td><td>Checked and verified</td></tr>
<tr><td>51. Whether reporting weekly data in P, S and L form under IDSP</td><td>☑ Yes/ ☐ No</td><td>Verify from IDSP reporting records</td></tr>
<tr><td rowspan="4">52. Status of TB elimination programme</td><td>Facility is designated as Designated Microscopy Centre (DMC):
☑ Yes/ ☐ No</td><td>As reported, Observation</td></tr>
<tr><td>If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) _____15%</td><td>DBT/Nikshay Report</td></tr>
<tr><td>If anti-TB drugs available at the facility:
☑ Yes/ ☐ No

If yes, are there any patients currently taking anti-TB drugs from the facility:
☑ Yes/ ☐ No</td><td>DBT/Nikshay Report</td></tr>
<tr><td>Availability of CBNAAT/ TruNat:</td><td>DBT/Nikshay</td></tr>
</table>

<table>
<tr><td></td><td>☑ Yes/ ☐ No
Percent of patients tested through CBNAAT/TruNat for Drug resistance in the last 6 months_____100%</td><td>Report</td></tr>
<tr><td></td><td>Are all TB patients tested for HIV: ☑ Yes/ ☐ No
Are all TB patients tested for Diabetes Mellitus: ☑ Yes/ ☐ No</td><td>DBT/Nikshay Report</td></tr>
<tr><td></td><td>Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: 90%</td><td>DBT/Nikshay Report</td></tr>
<tr><td colspan="3">F. RECORDS, FINANCE, OTHERS</td></tr>
<tr><td>53. Maintenance of records on</td><td>TB Treatment Card cases (both for drug sensitive and drug resistant cases):
☑ Yes/ ☐ No
TB Notification Registers: ☑ Yes/ ☐ No
Malaria cases: ☑ Yes/ ☐ No
Palliative cases: ☑ Yes/ ☐ No
Cases related to Dengue and Chikungunya: ☑ Yes/ ☐ No
Leprosy cases: ☐ Yes/ ☑ No</td><td>Respective records</td></tr>
<tr><td>54. How much fund was received and utilized by the facility under NHM?</td><td>Fund Received last year: 48,28,423
Fund utilized last year: 6,61,000</td><td>Fund received in previous financial year 2022-23</td></tr>
<tr><td></td><td>Fund in prev. FY<table><tr><th>Received</th><th>Utilized</th><th>%</th></tr><tr><td>-</td><td>-</td><td>-</td></tr></table></td><td></td></tr>
<tr><td></td><td>List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly: Consumables of different dept., Wifi, printer ink, gas cylinders, diesel for generator, and stationery etc.</td><td>Reported</td></tr>
<tr><td></td><td>Reasons for underutilization of fund (if any)</td><td>Staff review</td></tr>
</table>

55. Status of data entry in (match with physical records)	• HMIS: ☑ Updated/ ☐ Not updated • MCTS: ☐ Updated/ ☑ Not updated • IHIP: ☑ Updated/ ☐ Not updated • HWC Portal: ☐ Updated/ ☑ Not updated • Nikshay Portal: ☐ Updated/ ☑ Not updated	Checked and verified.
56. Frequency of RKS meeting (check and obtain minutes of last meeting held)	Executive meeting once in 3 months. Last meeting 10th feb 2025	RKS Register
57. Availability of ambulance services in the area	☑ Own ambulance available ☐ DH/ SDH has contracted out ambulance services ☐ Ambulances services with Centralized call center ☐ Government ambulance services are not available	As reported
	Comment (if any):	
❖ How many cases were referred here in the last month?	Number: 23 Types of cases referred in: ARDS, Accidental falls, gangrene, hypertension, shock, diarrhea, gunshot, pneumonia, obstructive labor, attended suicide, Acute abdomen injury, trauma, spontaneous obortion, COPD, malaria, animal bites, fever, RTA, alcoholic, chest pain etc.	Referral-in register
❖ How many cases were referred out last month?	Number: 31 Types of cases referred out: patient requested for ICU, ARDS, cellar lump, abdomen pain, post traumatic, head injury, drugs overdose, fracture, CVA, and if there is no vacant bed etc.	Out-referral register

Key challenges observed in the facility and the root causes	
Challenge	**Root causes**
a) Facility maintenance, human resource, ICU, machineries etc.	Irregular fund from the state

Remarks & Observations (Write in Bullets within 100-300 words)

1. Lack of manpower.
2. Lack of machinery, they have reported this to the ministry. No MRI machinery.
3. Lack of a biomedical dump facility.
4. ANC register 303, but 1st trimester 40 only. This is because to avoid double entry, they do not keep a record of ANC services. Almost all patients took services from the Sub Centre- HWC
5. No rainwater harvesting because of the building structure.
6. The ANC register data is incomplete.
7. Suggestions given on how to record the data in the register on newborns and breastfeeding.
8. They provide service to the refugees, but do not maintain data on it.
9. No ICU ward
10. Data mismatch, suggestions given on how to maintain data properly.
11. Lack of data entering knowledge on the respective government portal.
12. They have been sending NCD data to HWC, but they do not keep a record of it.
13. Irregular JSY fund.
14. They reimbursed patients who opted for ambulance service.
15. Penta is not given in this facility.
16. Every Tuesday, ANC and geriatric patients' checkups are done here.
17. Lack of knowledge about live birth, stillbirth, macerated, and intra-partum.
18. Data mismatch.
19. In the child death review register, place of birth data is missing.
20. The DEIC register is not maintained properly.
21. In the DEIC, audiology room is in week condition. Lack of proper instruments.
22. The family planning register is not maintained properly.

Community Health Centre (CHC)/ U-CHC- CHC-Tlabung

Urban/ Rural: **Rural** Date of Visit**: 04.03.2025**

General Information	
Name of facility visited	CHC-Tlabung
Facility Type	☑ CHC ☐ U-CHC **(SDH)**
FRU	☑ Yes ☐ No
Accessible from nearest road head	☑ Yes ☐No
Next Referral Point	Facility: Lunglei DH Distance: 98 km

Please remember that along with the checklist you have to list five key challenges observed in the facility and explore the root causes during the discussion in the facility and document them.

A. INFRASTRUCTURE		**Means of verification**
Indicator	**INFRASTRUCTURE**	
1. OPD Timing	Monday to Friday: 9:00am to 1:00pm Saturday: 9:00am to 12:00pm	As resported citizen charted board.
2. Whether the facility is functioning in PPP mode	☐ Yes/ ☑ No	
3. Condition of infrastructure /building	Comments: Under construction	Observation
Please comment on the condition and tick the appropriate box	☑ 24*7 running water facility ☐ Facility is geriatric and disability friendly (ramps etc.) ☑ Clean functional toilets available (separate for Male and female) ☑ Drinking water facility available ☑ OPD waiting area has sufficient sitting arrangement ☐ ASHA rest room is available ☑ Drug storeroom with rack is available Power backup: ☑ Complete Hospital/ ☑ Part of the hospital	
4. Number of functional in-		

<table>
<tr><th colspan="2">A. INFRASTRUCTURE</th><th rowspan="2">Means of verification</th></tr>
<tr><th>Indicator</th><th>INFRASTRUCTURE</th></tr>
<tr><td>patient beds</td><td>22 (Functional)</td><td></td></tr>
<tr><td>5. List of Service available</td><td>Labor room, PMJAY healthcare, NCD, JSSK, Emergency, Ayush, Diet kitchen, OPD, JSY, Ambulance, various tests, PMSMA, NVBCP, Physiotherapy, MPCDCS.</td><td>As reported.</td></tr>
<tr><td>• Specialized Services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services</td><td>
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<tr><th>Sl.</th><th>Services</th><th>Y/N</th></tr>
<tr><td>1</td><td>Medicine</td><td>N</td></tr>
<tr><td>2</td><td>O&G</td><td>N</td></tr>
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<tr><td>7</td><td>Dental</td><td>Y</td></tr>
<tr><td>8</td><td>Imaging Services (X – ray)</td><td>N</td></tr>
<tr><td>9</td><td>Imaging Services (USG)</td><td>N</td></tr>
<tr><td>10</td><td>Newborn Stabilization Unit</td><td>N</td></tr>
</table>
</td><td>As reported.</td></tr>
<tr><td>• If any of the specialists are available 24*7</td><td>☐ Yes, available
☐ Yes, available only on-call
☑ Not available</td><td></td></tr>
<tr><td>• If Yes, Mention the specialists available 24*7</td><td>☐ Medicine
☐ Pediatrician
☐ Ob-Gyn
☐ Anesthetist
Others, specify:</td><td></td></tr>
<tr><td>• Emergency</td><td>General emergency: ☑ Yes/ ☐ No

Facilities available for:
1. Triage: ☑ Yes/ ☐ No
2. Resuscitation: ☑ Yes/ ☐ No
3. Stabilization: ☑ Yes/ ☐ No</td><td></td></tr>
<tr><td>6. Tele medicine/Consultation services available</td><td>☑ Yes/ ☐ No
If yes, average number of teleconsultations per day for the last month</td><td>Register not maintained</td></tr>
</table>

A. INFRASTRUCTURE		Means of verification
Indicator	**INFRASTRUCTURE**	
	If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/ UPHC/ UAAM): ☐ Yes/ ☑ No	
7. Operation Theatre available	☑ Yes/ ☐ No If yes, Major OT ☐ Minor OT ☑	
8. Availability of functional Blood Storage Unit	☑ Yes/ ☐ No If yes, number of units of blood currently available: 0 No. of blood transfusions done in last month: 0	Blood storage unit is in under construction
9. Whether blood is issued free, or user fee is being charged	☐ Free for BPL ☐ Free for elderly ☐ Free for JSSK beneficiaries ☑ Free for all	
10. Biomedical waste management practices	Sharp pit: ☑ Deep Burial pit: ☑ Incinerator: ☐ Using Common Bio Medical Treatment plant: ☐ Managed through outsourced agency: ☐ Other System, if any: (Specify)	
11. IT Services infrastructure	Desktop/ Laptop available: ☑ Yes/ ☐No Internet connectivity: ☑ Yes/ ☐No Quality/strength of internet connection: Good	

Human Resources	As reported

<table>
<tr><th colspan="2">A. INFRASTRUCTURE</th><th rowspan="2">Means of verification</th></tr>
<tr><th>Indicator</th><th>INFRASTRUCTURE</th></tr>
<tr><td>12. Details of HR available in the facility (Sanctioned and In-place)</td><td>
<table>
<tr><th colspan="2" rowspan="2">HR</th><th colspan="2">Regular</th><th colspan="2">Contractual</th></tr>
<tr><th>Sanctioned</th><th>Available</th><th>Sanctioned</th><th>Available</th></tr>
<tr><td colspan="2">MO (MBBS)</td><td>3</td><td>2</td><td>1</td><td>1</td></tr>
<tr><td rowspan="4">Specialists</td><td>Medicine</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td>Ob-Gyn</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td>Pediatrician</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td>Anesthetist</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td colspan="2">Dentist</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td colspan="2">SNs/ GNMs</td><td>-</td><td>-</td><td>-</td><td>5</td></tr>
<tr><td colspan="2">LTs</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td colspan="2">Pharmacist</td><td>-</td><td>-</td><td>1</td><td>1</td></tr>
<tr><td colspan="2">Dental Assistant/ Hygienist</td><td>-</td><td>-</td><td>1
1</td><td>1
1</td></tr>
<tr><td colspan="2">Hospital/ Facility Manager</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td colspan="2">EmOC trained doctor</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td colspan="2">LSAS trained doctor</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td colspan="2">Others</td><td>-</td><td>-</td><td>-</td><td>-</td></tr>
</table>
</td></tr>
</table>

C. QUALITY PROGRAMMES		Means of verification
13. Kayakalp	Initiated: ☑ Yes/ ☐No Facility score: Award received: Winner ☐ Commendation ☑	As reported.
14. NQAS	Assessment done: Yes Internal/State Facility score: No Certification Status: Pending	As reported.
15. LaQshya	Labour Room: LaQshya Certified - ☐Yes/ ☑ No If No, Assessment Done - ☐Yes/ ☑ No Operation Theatre: LaQshya Certified - ☐Yes/ ☑ No If No, Assessment Done - ☐Yes/ ☑ No	As reported.

D. DRUGS AND DIAGNOSTICS		
16. Availability of list of essential medicines (EML)/ drugs (EDL)	☑ Yes/ ☐No	
	If yes, total number of drugs in EDL_131 EDL displayed in OPD Area: ☑ Yes/ ☐ No No. of drugs available on the day of visit (out of the EDL) : 42	As reported and verified.
17. Implementation of DVDMS or similar supply chain management system	☑ Yes/ ☐No If other, which one _____	
18. Shortage of 5 priority drugs from EDL in last 30 days, if any	1 Hydrocortisone inj. 2 Morphine nj 3 Insulin 4 Xylometer20lino 5 Barium sulfide	As reported
19. Availability of Essential Consumables:	☐ Sufficient Supply ☑ Minimal Shortage ☐ Acute shortage	
	In last 6 months, how many times there was a shortage	
20. Availability of essential diagnostics	☑ In-house ☐ Outsourced/ PPP ☐ Both/ Mixed	As reported and verified.
• In-house tests	Timing: 9.30am to 12:00pm Emergency Services Total number of tests available against Essential Diagnostic tests list for CHC 35	As reported and verified.
• Outsourced/ PPP	Timing: NA Total number of tests Provided by PPP Provider ____	
21. X-ray services is available	☐ Yes/ ☑ No If Yes, type & no. of functional X-ray machine is available in the hospital: 1 (100A Mobil X-Ray) Is the X-ray machine AERB certified ☐ Yes/ ☐No	As reported and verified.
22. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	☑ Free for BPL ☑ Free for elderly	As reported.

	☑ Free for JSSK beneficiaries ☐ Free for all	
23. Availability of Testing kits/ Rapid Diagnostic Kits	☐ Sufficient Supply ☑ Minimal Shortage ☐ Acute shortage	As reported.
24. If there is any shortage of major instruments /equipment (Refer to Annexure 10 in the link for list of equipment (https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pd f.pdf)	No	
25. Average downtime of equipment (days). Details of equipment are non-functional for more than 7 days	NIL	As reported
E. KEY NATIONAL HEALTH PROGRAMMES		
26. Availability of delivery services	☑ Yes/ ☐No	As reported and verified.
• If the facility is designated as FRU, whether C-sections are performed	☐Yes/ ☑ No Number of normal deliveries performed in last month: 23 No. of C-sections performed in last month:	Data not available.
• Comment on condition of:	Labour room: *The Labour room is cleaned and all the necessary IEC are displayed.* OT: *Only minor operations are being conducted* Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): ☑ Yes/ ☐ No	
27. Status of JSY payments	Payment is up to date: ☑ Yes/ ☐No Average delay: (Average for how many days/patients) Payment done till: Payment done till: Current month ☐ Last month ☐ Last 3 Months ☐	As reported

	Last 6 Months ☐ Reasons for delay:	
28. Availability of JSSK entitlements	☑ Yes/ ☐No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☑ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges	As reported
29. PMSMA services provided on 9th of every month	☑ Yes/ ☐No If yes, how many high risks pregnancies are identified on 9th for previous month: If No, reasons thereof:	As reported. Data not maintained.
30. Line listing of high-risk pregnancies	☑ Yes/ ☐No	As reported. Data not available.
31. Practice related to Respectful Maternity Care	☑ Privacy maintained during examination ensured ☑ Birth attendant allowed in Labour room ☑ Obtaining Informed consent of the mother/ custodian ☑ Safe care environment maintained	As reported
32. Whether facility have registers for entering births and deaths	☑ Yes/ ☐No	As reported
33. Number of Maternal Death reported in the facility	Previous year: Nil Current year: Nil	As reported and verified.
34. Number of Child Death reported in the facility	Previous year: 8 Current year: 2	As reported.
35. If Comprehensive Abortion Care (CAC) services available	☑ Yes/ ☐ No	As reported and verified.
36. Availability of vaccines and hub cutter	☑ Yes/ ☐No Nurses/ ANM aware about open vial policy: ☐ Yes/ ☑ No	Observation
37. Number of newborns immunized	December,2024: 25	As reported

<table>
<tr><td>with birth dose at the facility in last 3 months</td><td>January, 2025: 22
February,2025: 23</td><td></td></tr>
<tr><td>38. Newborns breastfed within one hour of birth during last month</td><td>23</td><td>As reported and verified.</td></tr>
<tr><td>39. Number of sterilizations performed in last one month</td><td>Nil</td><td>As reported</td></tr>
<tr><td>40. Availability of trained provider for IUCD/ PPIUCD</td><td>☑ Yes/ ☐No</td><td>As reported</td></tr>
<tr><td>41. Who counsels on FP services?</td><td>Counsellor ☐
Staff Nurse ☐
Medical Officer ☑
Others (Specify)_____</td><td>As reported</td></tr>
<tr><td>42. Please comment on utilization of other FP services including Condoms, OCPs, Antra</td><td>Antara and OCPs</td><td>Observation and FP records.</td></tr>
<tr><td>43. FPLMIS has been implemented</td><td>☑ Yes/ ☐No</td><td>As reported and verified</td></tr>
<tr><td>44. Availability of functional Adolescent Friendly Health Clinic</td><td>☑Yes/ ☐No
If yes, who provides counselling to adolescents: MO
Separate male and female counselors available: ☑ Yes/ ☐ No</td><td>As reported and observation</td></tr>
<tr><td>45. Whether facility has functional NCD clinic</td><td>☑ Yes/ ☐No
If No, is there any fixed day or days in a week for NCD care at the facility? _____ days
(Mention number of days)</td><td>Observation</td></tr>
<tr><td>46. Are service providers trained in cancer services?</td><td>☑ Yes/ ☐ No</td><td></td></tr>
<tr><td>47. Number of individuals screened for the following in last 6 months:</td><td><table><tr><th>NCD</th><th>Screened</th><th>Confirmed</th></tr><tr><td>a. Hypertension</td><td>1199</td><td>88</td></tr><tr><td>b. Diabetes</td><td>666</td><td>52</td></tr><tr><td>c. Oral Cancer</td><td>NA</td><td>NA</td></tr><tr><td>d. Breast Cancer</td><td>NA</td><td>NA</td></tr><tr><td>e. Cervical Cancer</td><td>NA</td><td>NA</td></tr></table></td><td>As reported and verified</td></tr>
<tr><td>48. Whether reporting weekly data in P, S and L form under IDSP</td><td>☑ Yes/ ☐No</td><td>As reported</td></tr>
<tr><td rowspan="2">49. Status of TB elimination programme</td><td>Facility is designated as Designated Microscopy Centre (DMC):
☑ Yes/ ☐No</td><td></td></tr>
<tr><td>If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average): 269</td><td></td></tr>
</table>

	If anti-TB drugs available at the facility: ☑ Yes/ ☐No If yes, are there any patients currently taking anti-TB drugs from the facility: ☑ Yes/ ☐No	
	Percent of patients tested through CBNAAT/ TruNat for Drug resistance in the last 6 months : 95.16%	
	Is there a sample transport mechanism in place for: Investigations within public sector for TB testing? ☑ Yes/ ☐No Investigations within public sector for other tests? ☑ Yes/ ☐No Outsourced testing? ☐Yes/ ☑ No	
	Are all TB patients tested for HIV? ☑ Yes/ ☐No Are all TB patients tested for Diabetes Mellitus: ☑ Yes/ ☐No	
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: -	Registered not maintained
50. Status on Leprosy eradication programme	Nos. of new case detected by Field Worker in last 12 months: 0 Out of those, how many are having Gr. II deformity: 0 Frequency of Community Surveillance: Along with other program	Registered not maintained
51. Maintenance of records on	TB Treatment Card cases (both for drug sensitive and drug resistant cases): ☑ Yes/ ☐No TB Notification Registers: ☑ Yes/ ☐No Malaria cases: ☑ Yes/ ☐No Palliative cases: ☑ Yes/ ☐ No Cases related to Dengue and	

<table>
<tr><td></td><td>Chikungunya: ☑ Yes/ ☐No

Leprosy cases: ☑ Yes/ ☐No</td><td></td></tr>
<tr><td rowspan="5">52. How much fund was received and utilized by the facility under NHM?</td><td>Fund Received last year: 910431
Fund utilized last year: 895166</td><td></td></tr>
<tr><td>
<table>
<tr><th>Head</th><th>Received</th><th>Utilized</th><th>%</th></tr>
<tr><td>RKS (RKS Fund & Kayakalp)</td><td>-</td><td>1377611</td><td>112.64%</td></tr>
<tr><td>PHC</td><td>-</td><td>-</td><td>-</td></tr>
<tr><td>User</td><td>-</td><td>-</td><td>-</td></tr>
</table>
</td><td></td></tr>
<tr><td>List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly:</td><td></td></tr>
<tr><td>Reasons for underutilization of fund (if any)</td><td></td></tr>
<tr><td>Comment (if any):</td><td></td></tr>
<tr><td>53. Status of data entry in (match with physical records)</td><td>HMIS: ☑ Updated/ ☐Not updated

MCTS: ☑ Updated/ ☐Not updated

IHIP ☑ Updated/ ☐Not updated

HWC Portal: ☑ Updated/ ☐Not updated

Nikshay Portal: ☑ Updated/ ☐Not updated</td><td>As reported and verified</td></tr>
<tr><td>54. Frequency of RKS meeting (check and obtain minutes of last meeting held)</td><td>Quarterly</td><td>RKS register</td></tr>
<tr><td>55. Availability of ambulance services in the area</td><td>☑ CHC own ambulance available

☐ CHC has contracted out ambulance services

☐ Ambulances services with Centralized call centre

☐Government ambulance services are not available</td><td>As reported</td></tr>
<tr><td>• How many cases from sub centre/ PHC were referred to this CHC last month?</td><td>Number: Nil

Types of cases referred in:</td><td>As reported</td></tr>
<tr><td>• How many cases from the CHC were referred to the DH last month?</td><td>Number: 5

Types of cases referred out: ANC</td><td>As reported</td></tr>
</table>

	mothers and pregnancy cases	

Key challenges observed in the facility and the root causes	
Challenge	**Root causes**
a) Blood storage unit	Building under construction
b) Mixed population consisting of mizo , chakma and bue which results in lack of awareness due to language barrier.	Tlabung is located at Bangladesh border which makes it susceptible to infiltration by foreigners
c) Poor transportation especially during rainy season.	Poor road condition connectivity to Lunglei.
d) Shortage of human resource.	This lead to decrease coverage of the population in the entire health programme.
e) Insufficient rooms	Construction of new hospital building on going but it will not be sufficient to accommodate all required rooms

Remarks & Observations (Write in Bullets within 100-300 words)

1. This facility is around 80 km away from the District hospital Lunglei.
2. Ramp is not there because of building is under construction.
3. Kayakalp and NQAS data they maintained online therefore they do not have record of it.
4. JSY payment is irregular.
5. Child death causes between Jan to Dec are Pneumonia and malaria.
6. Child death review record was not available.
7. Temperature not maintained in the drug store room.
8. 6 out of 35 tests are free. For remaining tests patient has to pay range between Rs. 50 to Rs. 500
9. They do not maintain leprosy patients register.
10. The patients are charged for the physiotherapy session, and money is collected in the section itself. No centralized system.
11. Signage protocol not followed.
12. Kitchen and minor OT is same due to insufficient space.
13. Lack of proper light in the male ward.
14. All wards wall made by wooden.
15. Cook is not preparing food according to the menu.
16. Blood storage is their but at the time of PIP monitoring there was no stock of blood.
17. There are 7 miscarriage cases happen in the past one month.
18. ASHA's not receiving ABHA id incentive.

Ayushman Arogya Mandir- UPHC-Hranchalakawn

Urban /Rural: Urban **Date of Visit:** 24/03/ 2025

A. General Information	
1. State	Mizoram
2. District Name	Lunglei
3. Block/Taluka Name	Lunglei
4. Name of Facility	UPHC-Hranchalakawn
5. Type of Facility	☐ PHC- AAM ☑ UPHC-AAM
6. NIN of the facility	8662377186
7. No. of days in a week facility is operational	6
8. OPD Timings	9:00am to 5:00pm
9. Month & Year of operationalization of AAM	2014
10. Details of co-location, if any (*If any co-located SHC*)	Yes
11. Accessible from nearest road head (**Yes/No**)	Yes
12. Next Referral Facility Name	Lunglei Civil Hospital
13. Distance of next referral facility (in Km)	36 km
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	

A.1 Demographic Details	
1. Number of Villages/Wards	2
2. No. of Households	2142
3. Total catchment Population	10782
4. Population who are 30 years of age and above	4783

<table>
<tr><th colspan="3">B. Physical Infrastructure</th></tr>
<tr><th colspan="2">Infrastructure Status and details</th><th>Availability</th></tr>
<tr><td>1.</td><td>Availability of Govt. owned Building</td><td>☐ Yes ☐ No</td></tr>
<tr><td>2.</td><td>If there is no government-owned Building, specify building type</td><td>
<table>
<tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr>
<tr><td>A</td><td>Other Govt.</td><td>☑</td></tr>
<tr><td>B</td><td>Panchayat Bhawan</td><td>☑</td></tr>
<tr><td>C</td><td>Urban Local Body</td><td>☑</td></tr>
<tr><td>D</td><td>Rented etc.</td><td>☑</td></tr>
</table>
</td></tr>
<tr><td>3.</td><td>Is the facility functional 24 x 7?</td><td>☑ Yes ☐ No</td></tr>
<tr><td>4.</td><td>Availability of IPD Beds</td><td>☑ Yes ☐ No</td></tr>
<tr><td>5.</td><td>If yes, Number of functional IPD Beds</td><td>8</td></tr>
<tr><td>6.</td><td>Availability of boundary Wall</td><td>☑ Yes ☐ No</td></tr>
<tr><td>7.</td><td>External branding as per CPHC guidelines (Colour & Logo)</td><td>☑ Yes ☐ No</td></tr>
<tr><td>8.</td><td>OPD room
Examination table with privacy curtains/screen</td><td>☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Waiting area with sitting arrangements for patients/ attendants</td><td>☑ Yes ☐ No</td></tr>
<tr><td>10.</td><td>Availability of furniture:
Table
Chairs
Almirah/Shelf</td><td>
☑ Yes ☐ No
☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>11.</td><td>Laboratory</td><td>☑ Yes ☐ No</td></tr>
<tr><td>12.</td><td>Pharmacy /Drug store</td><td>☑ Yes ☐ No</td></tr>
<tr><td>13.</td><td>Space/ room identified for Wellness activities including Yoga sessions</td><td>☐ Yes ☑ No</td></tr>
<tr><td>14.</td><td>Separate functional toilets for males and females</td><td>☑ Yes ☐ No</td></tr>
<tr><td>15.</td><td>Availability of Running Water</td><td>☑ Yes ☐ No</td></tr>
</table>

16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No
17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☑ No

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☐ Yes ☑ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☑ Yes ☑ No

C. Human Resource Availability

No	Staff	Required as per IPHS 2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1	-	-	-	1
2.	AYUSH MO*	1	-	-	-	-
3.	Dentist*	1	-	-	-	-
4.	Staff Nurse	2	-	-	-	4
5.	Pharmacist	1	-	-	-	-
6.	Laboratory Technician	1	-	-	-	-
7.	ANM/MPW (F)#	1	-	-	-	-
8.	MPW (M)	1	-	-	-	-
9.	Lady Health Visitor	1	-	-	-	-
10.	Dresser	1	-	-	-	-
11.	Accountant	1	-	-	-	-
12.	Data entry operator	1	-	-	-	-
13.	Sanitation staff	1	-	-	-	4
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	-	-	-	-	9
15.	ASHA Facilitator (If any, only for Rural areas)	-	-	-	-	-
16.	Others (Specify)	-	-	-	-	1
17.	Whether all essential HRH available as per IPHS 2022	No				

*Desirable. # For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	Yes	No	No	No
Child Health (New Born Care/ HBNC/HBYC)	Yes	No	No	No
Family Planning	Yes	No	No	No
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	No	No
NCD	Yes	No	No	No
Others (Specify)	Immunization, IHIP, Climate Change, Fire safety, STI, etc.	Human relationships, HIV/AIDS, Cold chain handler, Disaster management etc.	No	No

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	Yes	Yes	Yes	Yes	No	Yes
Staff Nurse	No	No	No	No	No	No
ANM/ MPW-F	No	No	No	No	No	No
MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☐ Yes ☑ No	☑ Yes ☐ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Oral health care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No

	F. Availability of Essential medicines		
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference- https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)*	*163* *(Total number of medicines at AAM-PHC/UPHC as per National EML -172)*	
2	Total number of medicines available at AAM-PHC/UPHC	148	
3	Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☐ Oral Contraceptives ☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☑ Antidotes for poisoning ☐ Gastrointestinal meds ☑ Anti-filarial ☑ Antibiotics ☐ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycaemics ☐ Hypolipidemic ☐ ORS ☑ Multi-vitamins ☐ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly

		☑ Quarterly ☑ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
7	Is buffer stock for drugs maintained?	☐ Yes ☑ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	(Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	40
4	Number of tests Provided through In House Mode	40
5	Number of tests Provided through Hub & Spoke (Public Health System)	No
6	Number of tests Provided through Hub & Spoke-PPP Model	NA
7	Availability of X-ray services	☐ Yes ☑ No
8	Availability of Sample transportation mechanism	☑ Yes ☐ No

9	User fee charged for diagnostics	☑ Yes ☐ No
10	Average downtime of equipment	1-2 days
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	None

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☑ No
6.	Stool for ova and cyst	☐ Yes ☑ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☑ Yes ☐ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☑ Yes ☐ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No
12.	Hepatitis B surface antigen test	☑ Yes ☐ No
13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No

15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☑ Yes ☐ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☐ No ☑ NA
20.	Filariasis (**endemic areas only)**	☐ Yes ☐ No ☑ NA
21.	Japanese encephalitis (**endemic areas only**)	☐ Yes ☐ No ☑ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☐ Yes ☑ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☐ Tablet ☑ Smartphone ☐ Laptop /Desktop ☐ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☑ Tablet ☐ Smartphone ☑ Laptop/ Desktop ☑ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☑ Yes ☐ No
Teleconsultation platforms	☑ e-Sanjeevani OPD ☐ e-Sanjeevani.in

	☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☐ Yes ☑ No
Common conditions for teleconsultation	DM, Hypertension, Fever
Total teleconsultations in the last 01 month	
I. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☑ Yes ☐ No
J. Governance	
Constitution of Jan Arogya Samiti	☐ Yes ☑ No
Periodic JAS meetings in the last 6 months	☐ Yes ☑ No
Minutes of meeting maintained	☐ Yes ☑ No
Periodic VHND sessions undertaken	☑ Yes ☐ No
K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No

<table>
<tr><td>☐ DVDMS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ Nikshay</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Specify others, if any:</td><td></td></tr>
<tr><td colspan="2">L. Finance</td></tr>
<tr><td>Remuneration & Incentives</td><td>
<table>
<tr><th>Cadre</th><th>Timely disbursement</th><th>Complete disbursement as entitled</th></tr>
<tr><td>AAM-PHC Team (Salary)</td><td>☐ Yes ☑ No</td><td>☑ Yes ☐ No</td></tr>
<tr><td>AAM-PHC Team (Team Based Incentives)</td><td>☐Yes ☑ No</td><td>☐Yes ☑ No</td></tr>
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<tr><td>Facility funds</td><td>
<table>
<tr><th>Fund Source</th><th>Timely disbursement</th></tr>
<tr><td>Untied</td><td>☐ Yes ☑ No</td></tr>
<tr><td>Other Sources</td><td>☑ Yes ☐ No</td></tr>
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<tr><td>Fund utilization

NHM Fund/untied funds utilized during last year:</td><td>
<table>
<tr><td>Funds received

(Amount in Rs.)</td><td>Expenditure

(Amount in Rs.)</td><td>% Expenditure</td></tr>
<tr><td>249000 (2023-2024)</td><td>213619</td><td>85%</td></tr>
</table>
</td></tr>
<tr><td>Is untied fund being spent on following activities?</td><td>Regular payment of Bills: ☑ Yes ☐ No
If yes, specify;
☐ Electricity
☑ Drinking Water
☑ Internet

Regular purchase: ☐ Yes ☑ No
☐ Medicines
☐ Reagents/Consumables

☐ Equipment

Payment of support/cleaning Staff: ☐ Yes ☑ No</td></tr>
<tr><td>Status of JSY Payments</td><td>Payment done till (month/ year) – November, 2024.</td></tr>
</table>

	7 (From seed money), 1(From district) Average Delay in Payment (days): Reasons for delay, if any
Availability of JSSK entitlements	☑ Yes/ ☐No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☑ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	1760
2	No. of PW registered for ANC	10
3	No. of PW received 4 or more ANC check-ups	1
4	Total number of institutional deliveries	5
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	0

<table>
<tr><td>7</td><td>Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine</td><td>0</td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month</td><td>0</td></tr>
<tr><td>9</td><td>Number of cases referred from UAAM to UPHC AAM or higher centre during last month</td><td>6</td></tr>
<tr><td>10</td><td>Number of cases referred back from higher centre to UAAM from UPHC AAM or higher centre for follow- up during last 3 months</td><td>0</td></tr>
<tr><td>11</td><td>TB patients undergoing treatment Indicators (Current Year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>
0
0
0</td></tr>
<tr><td>12</td><td>% of target population administered CBAC
% of target population with score below 4
% of target population with score 4 and above</td><td>Registered not maintained</td></tr>
<tr><td>13</td><td>Community Based Screening for NCDs
<table>
<tr><th>NCDs
(No. of individuals in Last 6 Months)</th><th>Screened</th><th>Treated</th><th>Follow-up</th></tr>
<tr><td>Hypertension</td><td>1304</td><td>69</td><td>412</td></tr>
<tr><td>Diabetes</td><td>505</td><td>33</td><td>328</td></tr>
<tr><td>Oral Cancer*</td><td>1755</td><td>-</td><td>-</td></tr>
<tr><td>Breast Cancer*</td><td>1438</td><td>-</td><td>-</td></tr>
<tr><td>Cervical Cancer*</td><td>9</td><td>-</td><td>-</td></tr>
</table></td><td>Registered not maintained</td></tr>
</table>

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	☑ Yes ☐ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No

5	If yes, achievement under Kayakalp (Winner, commendation) and score	Internal : 89.2 (2024-2025) Peer: 78 (2024-2025) External: 87.1 (2023-2024)
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☐ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		

1	Date of assessment using ODK tool kit	21/102024
2	Facility aggregate score using ODK Took kit	25.04

Remarks & Observations
Infrastructure UPHC-Hranchalakawn is having very good physical infrastructure. However, it is a difficult to reach this facility during the rain because the condition of the road is not good. This is not a disable and geriatric friendly facility as No ramp available in the facility.
HRH Most of the posts are vacant which are hampering the service delivery.
IEC Most of the protocol being followed.
Expanded Service Packages: Most of the expanded services are being provided, however, wellness activities are not done due to religious beliefs and dogmas. • No drugs for mental illness but they do counseling. • No TB positive cases in their area. • Tele consultation on NCD and Fever is done through e-sanjeevani.
IT System: All the required It items are available with good internet connectivity.
Any Other. 1. There are 7 villages in peripheri, but UPHC cater only for 2 wards because the other villages come under other PHC. 2. 4 IPD= 3 generals + 1 maternal 3. No provision for an ambulance. 4. No regular staff 5. No training received from the government. 6. UPHC staffs are not getting their salary on time. 7. For infection control, they have conducted training. 8. Low delivery because the district hospital is nearby. 9. No racks in the drug room. 10. NCD is high because of the lifestyle of people.

Ayushman Arogya Mandir-Primary Health Centre- Lungsen-PHC

Urban /Rural: Rural **Date of Visit:** 26 /03/ 2025

A. General Information	
16. State	Mizoram
17. District Name	Lunglei
18. Block/Taluka Name	Lungsen
19. Name of Facility	Lungsen-PHC
20. Type of Facility	☑ PHC- AAM ☐ UPHC-AAM
21. NIN of the facility	7227674822
22. No. of days in a week facility is operational	7
23. OPD Timings	10:00am to 4:00pm
24. Month & Year of operationalization of AAM	2020
25. Details of co-location, if any (*If any co-located SHC*)	Lungsen sub center
26. Accessible from nearest road head (**Yes/No**)	Yes
27. Next Referral Facility Name	Lunglei Civil Hospital
28. Distance of next referral facility (in Km)	50 km
29. If UPHC functions as a Polyclinic (Yes/No)	No
30. If Yes, please take note of available specialist services at the Polyclinic	

A.1 Demographic Details	
1. Number of Villages/Wards	29
2. No. of Households	3670
3. Total catchment Population	18407
4. Population who are 30 years of age and above	7068

<table>
<tr><th colspan="3">B. Physical Infrastructure</th></tr>
<tr><th colspan="2">Infrastructure Status and details</th><th>Availability</th></tr>
<tr><td>1.</td><td>Availability of Govt. owned Building</td><td>☑ Yes ☐ No</td></tr>
<tr><td>2.</td><td>If there is no government-owned Building, specify building type</td><td>
<table>
<tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr>
<tr><td>A</td><td>Other Govt.</td><td>☑</td></tr>
<tr><td>B</td><td>Panchayat Bhawan</td><td>☑</td></tr>
<tr><td>C</td><td>Urban Local Body</td><td>☑</td></tr>
<tr><td>D</td><td>Rented etc.</td><td>☑</td></tr>
</table>
</td></tr>
<tr><td>3.</td><td>Is the facility functional 24 x 7?</td><td>☑ Yes ☐ No</td></tr>
<tr><td>4.</td><td>Availability of IPD Beds</td><td>☑ Yes ☐ No</td></tr>
<tr><td>5.</td><td>If yes, Number of functional IPD Beds</td><td>4</td></tr>
<tr><td>6.</td><td>Availability of boundary Wall</td><td>☑ Yes ☐ No</td></tr>
<tr><td>7.</td><td>External branding as per CPHC guidelines (Colour & Logo)</td><td>☐ Yes ☑ No</td></tr>
<tr><td>8.</td><td>OPD room
Examination table with privacy curtains/screen</td><td>☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Waiting area with sitting arrangements for patients/ attendants</td><td>☑ Yes ☐ No</td></tr>
<tr><td>10.</td><td>Availability of furniture:
Table
Chairs
Almirah/Shelf</td><td>
☑ Yes ☐ No
☑ Yes ☐ No
☐ Yes ☑ No</td></tr>
<tr><td>11.</td><td>Laboratory</td><td>☑ Yes ☐ No</td></tr>
<tr><td>12.</td><td>Pharmacy /Drug store</td><td>☑ Yes ☐ No</td></tr>
<tr><td>13.</td><td>Space/ room identified for Wellness activities including Yoga sessions</td><td>☐ Yes ☑ No</td></tr>
<tr><td>14.</td><td>Separate functional toilets for males and females</td><td>☑ Yes ☐ No</td></tr>
<tr><td>15.</td><td>Availability of Running Water</td><td>☑ Yes ☐ No</td></tr>
<tr><td>16.</td><td>Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)</td><td>☑ Yes ☐ No</td></tr>
</table>

17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☑ Yes ☐ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
No	**Staff**	**Required as per IPHS 2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1.	Medical Officer (MBBS)	1	-	-	1	1
2.	AYUSH MO*	1	-	-	-	-
3.	Dentist*	1	-	-	-	-
4.	Staff Nurse	2	2	2	1	1
5.	Pharmacist	1	-	-	-	-
6.	Laboratory Technician	1	-	-	-	-
7.	ANM/MPW (F)#	1	-	-	-	-
8.	MPW (M)	1	-	-	-	-
9.	Lady Health Visitor	1	-	-	-	-
10.	Dresser	1	-	-	-	-
11.	Accountant	1	-	-	1	1
12.	Data entry operator	1	-	-	-	-
13.	Sanitation staff	1	-	-	-	-
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	-	-	-	-	27
15.	ASHA Facilitator (If any, only for Rural areas)	-	-	-	-	2
16.	Others (Specify)	-	-	-	-	-
17.	Whether all essential HRH available as per IPHS 2022					

*Desirable. # For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	No	No	No	No
Child Health (New Born Care/ HBNC/HBYC)	No	No	No	No
Family Planning	No	No	No	No
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	No	No
NCD	Yes	No	No	No
Others (Specify)	-	-	No	No

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW-F	-	-	-	-	-	-
MPW- M	-	-	-	-	-	-
ASHA	-	-	-	-	-	-

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☐ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No

	F. Availability of Essential medicines		
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference- https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)*	*98* *(Total number of medicines at AAM-PHC/UPHC as per National EML -172)*	
2	Total number of medicines available at AAM-PHC/UPHC	80	
3	Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☐ Oral Contraceptives ☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☐ Anti-filarial ☐ Antibiotics ☐ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycaemics ☑ Hypolipidemic ☐ ORS ☐ Multi-vitamins ☐ Dermatological (cream)
5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☑ Quarterly	

		☐ As required ☐ Other (Specify)	
6	What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☐ 1-2 Weeks ☑ More than 2 Weeks	
7	Is buffer stock for drugs maintained?	☐ Yes ☑ No	
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No	

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	31 (Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	31
4	Number of tests Provided through In House Mode	31
5	Number of tests Provided through Hub & Spoke (Public Health System)	NA
6	Number of tests Provided through Hub & Spoke-PPP Model	NA
7	Availability of X-ray services	☐ Yes ☑ No
8	Availability of Sample transportation mechanism	☐ Yes ☑ No

9	User fee charged for diagnostics	☑ Yes ☐ No
10	Average downtime of equipment	1-2days
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	Suction machine

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☑ No
6.	Stool for ova and cyst	☐ Yes ☑ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☑ Yes ☐ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☑ Yes ☐ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No
12.	Hepatitis B surface antigen test	☑ Yes ☐ No
13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No

17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☐ Yes ☐ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☑ No ☐ NA
20.	Filariasis (**endemic areas only)**	☐ Yes ☑ No ☐ NA
21.	Japanese encephalitis (**endemic areas only**)	☐ Yes ☑ No ☐ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☐ Yes ☑ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☑ Tablet ☑ Smartphone ☑ Laptop /Desktop ☑ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☑ Tablet ☑ Smartphone ☑ Laptop/ Desktop ☑ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☐ Yes ☑ No
Teleconsultation platforms	☑ e-Sanjeevani OPD ☑ e-Sanjeevani.in ☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☐ Yes ☑ No
Common conditions for teleconsultation	Diabetes, Hypertension, Fever, Headache

Total teleconsultations in the last 01 month	0
I. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
J. Governance	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months	☑ Yes ☐ No
Minutes of meeting maintained	☑ Yes ☐ No
Periodic VHND sessions undertaken	☑ Yes ☐ No
K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	
L. Finance	
Remuneration & Incentives	**Cadre** | **Timely disbursement** | **Complete disbursement as**

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NHM Fund/untied funds utilized during last year:</td><td>
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<tr><td>Funds received

(Amount in Rs.)</td><td>Expenditure

(Amount in Rs.)</td><td>% Expenditure</td></tr>
<tr><td>1016302 (2023-2024)</td><td>1283955</td><td>126.33%</td></tr>
</table>
</td></tr>
<tr><td>Is untied fund being spent on following activities?</td><td>Regular payment of Bills: ☐ Yes ☑ No
If yes, specify;

☐ Electricity

☐ Drinking Water

☐ Internet

Regular purchase: ☐ Yes ☑ No

☐ Medicines

☐ Reagents/Consumables

☐ Equipment

Payment of support/cleaning Staff: ☐ Yes ☑ No</td></tr>
<tr><td>Status of JSY Payments</td><td>Payment done till (month/ year) – November, 2024.

Average Delay in Payment (days): 90days

Reasons for delay, if any: Fund allocation is not regular.</td></tr>
<tr><td>Availability of JSSK</td><td>☑ Yes/ ☐No</td></tr>
</table>

entitlements	If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☑ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	454
2	No. of PW registered for ANC	82
3	No. of PW received 4 or more ANC check-ups	24
4	Total number of institutional deliveries	7
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	83
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	76
8	Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month	0
9	Number of cases referred from UAAM to UPHC AAM or higher centre during last month	7
10	Number of cases referred back from higher centre to UAAM from UPHC	0

<table>
<tr><td></td><td>AAM or higher centre for follow- up during last 3 months</td><td></td></tr>
<tr><td>11</td><td>TB patients undergoing treatment Indicators (Current Year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>
4
0
0</td></tr>
<tr><td>12</td><td>% of target population administered CBAC
% of target population with score below 4
% of target population with score 4 and above</td><td>4081
14.41%
31.14%</td></tr>
<tr><td>13</td><td>Community Based Screening for NCDs
<table>
<tr><th>NCDs
(No. of individuals in Last 6 Months)</th><th>Screened</th><th>Treated</th><th>Follow-up</th></tr>
<tr><td>Hypertension</td><td>2718</td><td>19</td><td>182</td></tr>
<tr><td>Diabetes</td><td>2718</td><td>21</td><td>183</td></tr>
<tr><td>Oral Cancer*</td><td>2718</td><td>0</td><td>0</td></tr>
<tr><td>Breast Cancer*</td><td>1463</td><td>0</td><td>0</td></tr>
<tr><td>Cervical Cancer*</td><td>57</td><td>0</td><td>0</td></tr>
</table></td><td></td></tr>
</table>

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	☑ Yes ☐ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	2023-2024: commendation 2024-2025: 2nd place
6	Patient Rights	☑ Display of citizen's charter ☐ Display of IEC materials ☐ Provision for ensuring privacy ☐ Respectful Maternity Care being practiced ☐ All services provided free of cost ☐ Confidentiality assured for patient information

7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	26/07/2024
2	Facility aggregate score using ODK Took kit	44.93

Remarks & Observations
Infrastructure: Very good
HRH: Insufficient.
IEC Most of the protocols are being followed.
Expanded Service Packages Insufficient
IT System Good
Any Other 1. Newly constructed building. 2. No ambulance service. 3. No pharmacists. 4. Staff nurse have not received the training for RMNCH+A. 5. Indented drugs always get delayed by state side. 6. They are using IPA fund for purchasing medicine and stationery and to pay salaries

Ayushman Arogya Mandir-Primary Health Centre- Haulawng

Urban /Rural: Rural **Date of Visit**: 27/03/2025

A. General Information	
31. State	Mizoram
32. District Name	Lunglei
33. Block/Taluka Name	Lunglei
34. Name of Facility	Haulawng PHC
35. Type of Facility	☑ PHC- AAM ☐ UPHC-AAM
36. NIN of the facility	1844244572
37. No. of days in a week facility is operational	7
38. OPD Timings	9:00am to 3:00pm
39. Month & Year of operationalization of AAM	2019
40. Details of co-location, if any (*If any co-located SHC*)	No
41. Accessible from nearest road head (**Yes/No**)	Yes
42. Next Referral Facility Name	Lunglei Civil Hospital
43. Distance of next referral facility (in Km)	36 km
44. If UPHC functions as a Polyclinic (Yes/No)	No
45. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
1. Number of Villages/Wards	11
2. No. of Households	1369
3. Total catchment Population	6541
4. Population who are 30 years of age and above	3116

<table>
<tr><th colspan="3">B. Physical Infrastructure</th></tr>
<tr><th colspan="2">Infrastructure Status and details</th><th>Availability</th></tr>
<tr><td>1.</td><td>Availability of Govt. owned Building</td><td>☑ Yes ☐ No</td></tr>
<tr><td>2.</td><td>If there is no government-owned Building, specify building type</td><td>
<table>
<tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr>
<tr><td>A</td><td>Other Govt.</td><td>☐</td></tr>
<tr><td>B</td><td>Panchayat Bhawan</td><td>☐</td></tr>
<tr><td>C</td><td>Urban Local Body</td><td>☐</td></tr>
<tr><td>D</td><td>Rented etc.</td><td>☐</td></tr>
</table>
</td></tr>
<tr><td>3.</td><td>Is the facility functional 24 x 7?</td><td>☑ Yes ☐ No</td></tr>
<tr><td>4.</td><td>Availability of IPD Beds</td><td>☑ Yes ☐ No</td></tr>
<tr><td>5.</td><td>If yes, Number of functional IPD Beds</td><td>8</td></tr>
<tr><td>6.</td><td>Availability of boundary Wall</td><td>☑ Yes ☐ No</td></tr>
<tr><td>7.</td><td>External branding as per CPHC guidelines (Colour & Logo)</td><td>☑ Yes ☐ No</td></tr>
<tr><td>8.</td><td>OPD room
Examination table with privacy curtains/screen</td><td>☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Waiting area with sitting arrangements for patients/ attendants</td><td>☐ Yes ☐ No</td></tr>
<tr><td>10.</td><td>Availability of furniture:
Table
Chairs
Almirah/Shelf</td><td>
☑ Yes ☐ No
☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>11.</td><td>Laboratory</td><td>☑ Yes ☐ No</td></tr>
<tr><td>12.</td><td>Pharmacy /Drug store</td><td>☑ Yes ☐ No</td></tr>
<tr><td>13.</td><td>Space/ room identified for Wellness activities including Yoga sessions</td><td>☑ Yes ☐ No</td></tr>
<tr><td>14.</td><td>Separate functional toilets for males and females</td><td>☑ Yes ☐ No</td></tr>
<tr><td>15.</td><td>Availability of Running Water</td><td>☑ Yes ☐ No</td></tr>
<tr><td>16.</td><td>Facilities for elderly and differently abled people (ramps</td><td>☑ Yes ☐ No</td></tr>
</table>

	at entry, wheel chairs etc.)	
17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☑ Yes ☐ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☑ Yes ☐ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
No	**Staff**	**Required as per IPHS 2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1.	Medical Officer (MBBS)	1	-	1	-	-
2.	AYUSH MO*	1	-	-	-	1
3.	Dentist*	1	-	-	-	0
4.	Staff Nurse	2	-	2	-	2
5.	Pharmacist	1	-	1	-	-
6.	Laboratory Technician	1	-	1	-	-
7.	ANM/MPW (F)#	1	-	1	-	3
8.	MPW (M)	1	-	3	-	-
9.	Lady Health Visitor	1	-	0	-	-
10.	Dresser	1	-	-	-	-
11.	Accountant	1	-	-	-	1
12.	Data entry operator	1	-	-	-	0
13.	Sanitation staff	1	-	-	-	0
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	-	-	-	-	12
15.	ASHA Facilitator (If any, only for Rural areas)	-	-	-	-	1
16.	Others (Specify)	-	-	-	-	-
17.	Whether all essential HRH available as per IPHS 2022	No				

*Desirable. # For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)	Immunization, IHIP, Climate Change, Fire safety, STI, etc.	Human relationships, HIV/AIDS, Cold chain handler, Disaster management etc.		

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW-F	No	Yes	Yes	Yes	No	No
MPW- M	No	Yes	Yes	Yes	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☑ Yes ☐ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Oral health care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No

	F. Availability of Essential medicines		
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference- https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)*	*80* *(Total number of medicines at AAM-PHC/UPHC as per National EML -172)*	
2	Total number of medicines available at AAM-PHC/UPHC	101 (NQAS+IPA+EDL=101)	
3	Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☐ Oral Contraceptives ☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☐ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycaemics ☐ Hypolipidemic ☐ ORS ☐ Multi-vitamins ☐ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☑ Quarterly ☑ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☐ 1-2 Weeks ☑ More than 2 Weeks
7	Is buffer stock for drugs maintained?	☑ Yes ☐ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	63 (Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	38
4	Number of tests Provided through In House Mode	38
5	Number of tests Provided through Hub & Spoke (Public Health System)	0

6	Number of tests Provided through Hub & Spoke-PPP Model	0
7	Availability of X-ray services	☐ Yes ☑ No
8	Availability of Sample transportation mechanism	☑ Yes ☐ No
9	User fee charged for diagnostics	☐ Yes ☑ No
10	Average downtime of equipment	Not aware
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	-

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☑ No
6.	Stool for ova and cyst	☐ Yes ☑ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☑ Yes ☐ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☑ Yes ☐ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No
12.	Hepatitis B surface antigen test	☑ Yes ☐ No

13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☑ Yes ☐ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☐ No ☑ NA
20.	Filariasis (**endemic areas only)**	☐ Yes ☐ No ☑ NA
21.	Japanese encephalitis (**endemic areas only**)	☐ Yes ☐ No ☑ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☐ Yes ☑ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☑ Tablet ☐ Smartphone ☑ Laptop /Desktop ☑ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☑ Tablet ☐ Smartphone ☑ Laptop/ Desktop ☑ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☑ Yes ☐ No
Teleconsultation platforms	☑ e-Sanjeevani OPD

	☐ e-Sanjeevani.in ☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☑ Yes ☐ No
Common conditions for teleconsultation	Fever & APD
Total teleconsultations in the last 01 month	15
I. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☑ Yes ☐ No
Health Days are celebrated as per the Wellness Activity Calendar	☑ Yes ☐ No
J. Governance	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months	☑ Yes ☐ No
Minutes of meeting maintained	☑ Yes ☐ No
Periodic VHND sessions undertaken	☑ Yes ☐ No
K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No

<table>
<tr><td>☐ FPLMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ DVDMS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ Nikshay</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Specify others, if any:</td><td></td></tr>
<tr><td colspan="2">L. Finance</td></tr>
<tr><td>Remuneration & Incentives</td><td>
<table>
<tr><th>Cadre</th><th>Timely disbursement</th><th>Complete disbursement as entitled</th></tr>
<tr><td>AAM-PHC Team (Salary)</td><td>☐ Yes ☑ No</td><td>☑ Yes ☐ No</td></tr>
<tr><td>AAM-PHC Team (Team Based Incentives)</td><td>☐Yes ☑ No</td><td>☑Yes ☐ No</td></tr>
</table>
</td></tr>
<tr><td>Facility funds</td><td>
<table>
<tr><th>Fund Source</th><th>Timely disbursement</th></tr>
<tr><td>Untied</td><td>☐ Yes ☑ No</td></tr>
<tr><td>Other Sources</td><td>☐ Yes ☑ No</td></tr>
</table>
</td></tr>
<tr><td>Fund utilization

NHM Fund/untied funds utilized during last year:</td><td>
<table>
<tr><td>Funds received

(Amount in Rs.)</td><td>Expenditure

(Amount in Rs.)</td><td>% Expenditure</td></tr>
<tr><td>11,71,402.30</td><td>11,71,402.30</td><td>100%</td></tr>
</table>
</td></tr>
<tr><td>Is untied fund being spent on following activities?</td><td>Regular payment of Bills: ☐ Yes ☑ No
If yes, specify;

☐ Electricity

☐ Drinking Water

☐ Internet

Regular purchase: ☐ Yes ☑ No

☐ Medicines

☐ Reagents/Consumables</td></tr>
</table>

	☐ Equipment Payment of support/cleaning Staff: ☐ Yes ☑ No
Status of JSY Payments	Payment done till (month/ year) – November, 2024. 7 (From seed money), 1(From district) Average Delay in Payment (days): Reasons for delay, if any
Availability of JSSK entitlements	☑ Yes/ ☐No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☐ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	720
2	No. of PW registered for ANC	52
3	No. of PW received 4 or more ANC check-ups	Registered not maintained
4	Total number of institutional deliveries	3
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	22
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	22

<table>
<tr><td>7</td><td>Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine</td><td>21</td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month</td><td>3</td></tr>
<tr><td>9</td><td>Number of cases referred from PHC AAM to CHC or higher centre during last month</td><td>8</td></tr>
<tr><td>10</td><td>Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months</td><td>0</td></tr>
<tr><td>11</td><td>TB patients undergoing treatment Indicators (Current Year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>
36
0
0</td></tr>
<tr><td>12</td><td>% of target population administered CBAC

% of target population with score below 4

% of target population with score 4 and above</td><td>Registered not maintained</td></tr>
<tr><td>13</td><td>Community Based Screening for NCDs
<table>
<tr><th>NCDs
(No. of individuals in Last 6 Months)</th><th>Screened
512</th><th>Treated
156</th><th>Follow-up
501</th></tr>
<tr><td>Hypertension</td><td>512</td><td>156</td><td>501</td></tr>
<tr><td>Diabetes</td><td>149</td><td>99</td><td>90</td></tr>
<tr><td>Oral Cancer*</td><td>512</td><td>1</td><td>0</td></tr>
<tr><td>Breast Cancer*</td><td>275</td><td>0</td><td>0</td></tr>
<tr><td>Cervical Cancer*</td><td>275</td><td>0</td><td>0</td></tr>
</table></td><td></td></tr>
</table>

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	☑ Yes ☐ No
3	Is the facility certified at the National level for NQAS?	☑ Yes ☐ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	2023-2024 = Kayakalp 2nd Prize. NQAS National Certification on June 2024.

		Commendation award= 2024-2025
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	Registered not maintained
2	Facility aggregate score using ODK Took kit	Registered not maintained

Remarks & Observations
Infrastructure The facility is having good physical Infrastructure.
HRH All the required human resource is available at the facility.
IEC All the Information, Education & communication (IEC) material were available and displayed at the designated places.
Expanded Service Packages Though the health facility provides most of the expanded services, but Diagnostics & consumables available are not available is sufficient in stock.
IT System Required IT system is available are the health facility, though internet connectivity is not good.
Any Other 1. No leprosy drugs because it is provided by or referred out to district hospital. 2. Less number of test because they do not have required equipment for it. 3. The health facility faces problem to use NCD portal and internet connectivity issues are there. 4. Irregular salaries. 5. District hospital is close therefore number of deliveries is low

Ayushman Arogya Mandir-Primary Health Centre- Buarpui

Urban /Rural: Rural **Date of Visit:** 27/03/2025

A. General Information	
46. State	Mizoram
47. District Name	Lunglei
48. Block/Taluka Name	Bunghmun
49. Name of Facility	Buarpui-PHC
50. Type of Facility	☑ PHC- AAM ☐ UPHC-AAM
51. NIN of the facility	7227674822
52. No. of days in a week facility is operational	6
53. OPD Timings	10:00am to 3:00pm
54. Month & Year of operationalization of AAM	September, 2022
55. Details of co-location, if any (*If any co-located SHC*)	No
56. Accessible from nearest road head (**Yes/No**)	Yes
57. Next Referral Facility Name	CHC Thenzawal
58. Distance of next referral facility (in Km)	40 km
59. If UPHC functions as a Polyclinic (Yes/No)	No
60. If Yes, please take note of available specialist services at the Polyclinic	

A.1 Demographic Details	
1. Number of Villages/Wards	11
2. No. of Households	979
3. Total catchment Population	4623
4. Population who are 30 years of age and above	2317

<table>
<tr><th colspan="3">B. Physical Infrastructure</th></tr>
<tr><th colspan="2">Infrastructure Status and details</th><th>Availability</th></tr>
<tr><td>1.</td><td>Availability of Govt. owned Building</td><td>☑ Yes ☐ No</td></tr>
<tr><td>2.</td><td>If there is no government-owned Building, specify building type</td><td>
<table>
<tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr>
<tr><td>A</td><td>Other Govt.</td><td>☑</td></tr>
<tr><td>B</td><td>Panchayat Bhawan</td><td>☐</td></tr>
<tr><td>C</td><td>Urban Local Body</td><td>☐</td></tr>
<tr><td>D</td><td>Rented etc.</td><td>☐</td></tr>
</table>
</td></tr>
<tr><td>3.</td><td>Is the facility functional 24 x 7?</td><td>☑ Yes ☐ No</td></tr>
<tr><td>4.</td><td>Availability of IPD Beds</td><td>☑ Yes ☐ No</td></tr>
<tr><td>5.</td><td>If yes, Number of functional IPD Beds</td><td>4</td></tr>
<tr><td>6.</td><td>Availability of boundary Wall</td><td>☑ Yes ☐ No</td></tr>
<tr><td>7.</td><td>External branding as per CPHC guidelines (Colour & Logo)</td><td>☐ Yes ☑ No</td></tr>
<tr><td>8.</td><td>OPD room
Examination table with privacy curtains/screen</td><td>☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Waiting area with sitting arrangements for patients/ attendants</td><td>☑ Yes ☐ No</td></tr>
<tr><td>10.</td><td>Availability of furniture:
Table
Chairs
Almirah/Shelf</td><td>
☑ Yes ☐ No
☑ Yes ☐ No
☑ Yes ☐ No</td></tr>
<tr><td>11.</td><td>Laboratory</td><td>☑ Yes ☐ No</td></tr>
<tr><td>12.</td><td>Pharmacy /Drug store</td><td>☑ Yes ☐ No</td></tr>
<tr><td>13.</td><td>Space/ room identified for Wellness activities including Yoga sessions</td><td>☐ Yes ☑ No</td></tr>
<tr><td>14.</td><td>Separate functional toilets for males and females</td><td>☑ Yes ☐ No</td></tr>
<tr><td>15.</td><td>Availability of Running Water</td><td>☑ Yes ☐ No</td></tr>
</table>

16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☑ Yes ☐ No
17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
No	**Staff**	**Required as per IPHS 2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1.	Medical Officer (MBBS)	1	1	1	-	-
2.	AYUSH MO*	1	-	-	-	-
3.	Dentist*	1	-	-	-	-
4.	Staff Nurse	2	-	-	3	3
5.	Pharmacist	1	-	-	-	-
6.	Laboratory Technician	1	-	-	1	1
7.	ANM/MPW (F)#	1	-	-	-	-
8.	MPW (M)	1	-	-	-	-
9.	Lady Health Visitor	1	-	-	-	-
10.	Dresser	1	-	-	-	-
11.	Accountant	1	-	-	1	1
12.	Data entry operator	1	-	-	1	1
13.	Sanitation staff	1	-	-	2	2
14.	ASHA (Population Norms - 1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	-	-	-	12	12
15.	ASHA Facilitator (If any, only for Rural areas)	-	-	-	1	1
16.	Others (Specify)	-	-	-		
17.	Whether all essential HRH available as per IPHS 2022					

*Desirable. # For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	Yes	No	No	No
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	Yes	No
NCD	Yes	No	Yes	No
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW-F	No	No	No	No	No	No
MPW- M	-	-	-	-	-	-
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Oral health care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☑ No	☑ Yes ☐ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No

	F. Availability of Essential medicines		
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference- https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)*	*59* *(Total number of medicines at AAM-PHC/UPHC as per National EML -172)*	
2	Total number of medicines available at AAM-PHC/UPHC	154	
3	Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☑ Oral Contraceptives ☑ Analgesics / NSAIDs) ☑ Anti-pyretic ☑ Anti-allergics ☑ Antidotes for poisoning ☑ Gastrointestinal meds ☑ Anti-filarial ☑ Antibiotics ☐ Anti-leprosy	☑ Anti-tuberculosis ☑ Anti-fungal ☑ Anti-malarial ☑ Anti-hypertensive ☑ Oral hypoglycaemics ☐ Hypolipidemic ☐ ORS ☑ Multi-vitamins ☑ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☑ Quarterly ☐ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☑ 1-2 Weeks ☐ More than 2 Weeks
7	Is buffer stock for drugs maintained?	☑ Yes ☐ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	10 (Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	26
4	Number of tests Provided through In House Mode	26

5	Number of tests Provided through Hub & Spoke (Public Health System)	0
6	Number of tests Provided through Hub & Spoke-PPP Model	0
7	Availability of X-ray services	☑ Yes ☐ No
8	Availability of Sample transportation mechanism	☑ Yes ☐ No
9	User fee charged for diagnostics	☑ Yes ☐ No
10	Average downtime of equipment	-
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	-

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☑ Yes ☐ No
6.	Stool for ova and cyst	☑ Yes ☐ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☑ Yes ☐ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☑ Yes ☐ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No

12.	Hepatitis B surface antigen test	☑ Yes ☐ No
13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☑ Yes ☐ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☑ No ☐ NA
20.	Filariasis (**endemic areas only)**	☐ Yes ☑ No ☐ NA
21.	Japanese encephalitis (**endemic areas only**)	☐ Yes ☑ No ☐ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☑ Yes ☐ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☐ Tablet ☑ Smartphone ☑ Laptop /Desktop ☑ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☐ Tablet ☑ Smartphone ☑ Laptop/ Desktop ☑ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☑ Yes ☐ No
Teleconsultation platforms	☑ e-Sanjeevani OPD

	☐ e-Sanjeevani.in ☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☐ Yes ☑ No
Common conditions for teleconsultation	Diabetes, Hypertension, Fever, Headache.
Total teleconsultations in the last 01 month	0
I. Wellness Activities	
Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session	☑ Yes ☐ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
J. Governance	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months	☐ Yes ☑ No
Minutes of meeting maintained	☑ Yes ☐ No
Periodic VHND sessions undertaken	☑ Yes ☐ No
K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No

<table>
<tr><td>☐ FPLMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ DVDMS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ Nikshay</td><td>☑ Yes ☐ No</td></tr>
<tr><td>Specify others, if any:</td><td></td></tr>
<tr><td colspan="2">L. Finance</td></tr>
<tr><td>Remuneration & Incentives</td><td>
<table>
<tr><th>Cadre</th><th>Timely disbursement</th><th>Complete disbursement as entitled</th></tr>
<tr><td>AAM-PHC Team (Salary)</td><td>☐ Yes ☑ No</td><td>☐ Yes ☑ No</td></tr>
<tr><td>AAM-PHC Team (Team Based Incentives)</td><td>☑Yes ☐ No</td><td>☑Yes ☐ No</td></tr>
</table>
</td></tr>
<tr><td>Facility funds</td><td>
<table>
<tr><th>Fund Source</th><th>Timely disbursement</th></tr>
<tr><td>Untied</td><td>☐ Yes ☑ No</td></tr>
<tr><td>Other Sources</td><td>☐ Yes ☑ No</td></tr>
</table>
</td></tr>
<tr><td>Fund utilization

NHM Fund/untied funds utilized during last year:</td><td>
<table>
<tr><td>Funds received

(Amount in Rs.)</td><td>Expenditure

(Amount in Rs.)</td><td>% Expenditure</td></tr>
<tr><td>911189 (2023-2024)</td><td>1456201</td><td>160%</td></tr>
</table>
</td></tr>
<tr><td>Is untied fund being spent on following activities?</td><td>Regular payment of Bills: ☐ Yes ☑ No
If yes, specify;

☐ Electricity

☐ Drinking Water

☐ Internet

Regular purchase: ☐ Yes ☑ No

☐ Medicines

☐ Reagents/Consumables</td></tr>
</table>

	☐ Equipment Payment of support/cleaning Staff: ☐ Yes ☑ No
Status of JSY Payments	Payment done till (month/ year) – 11900. Average Delay in Payment (days): No Reasons for delay, if any:
Availability of JSSK entitlements	☑ Yes/ ☐No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☐ Free blood services ☑ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	47
2	No. of PW registered for ANC	18
3	No. of PW received 4 or more ANC check-ups	13
4	Total number of institutional deliveries	19
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	2
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	14
7	Total no. of children under 24 months of age who received the third dose	13

<table>
<tr><td></td><td>of the Pentavalent vaccine</td><td></td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month</td><td>0</td></tr>
<tr><td>9</td><td>Number of cases referred from UAAM to UPHC AAM or higher centre during last month</td><td>0</td></tr>
<tr><td>10</td><td>Number of cases referred back from higher centre to UAAM from UPHC AAM or higher centre for follow- up during last 3 months</td><td>0</td></tr>
<tr><td>11</td><td>TB patients undergoing treatment Indicators (Current Year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>
4
1
1</td></tr>
<tr><td>12</td><td>% of target population administered CBAC

% of target population with score below 4

% of target population with score 4 and above</td><td>4081

14.41%

31.14%</td></tr>
<tr><td>13</td><td>Community Based Screening for NCDs
<table>
<tr><th>NCDs
(No. of individuals in Last 6 Months)</th><th>Screened</th><th>Treated</th><th>Follow-up</th></tr>
<tr><td>Hypertension</td><td>344</td><td>62</td><td>20</td></tr>
<tr><td>Diabetes</td><td>154</td><td>33</td><td>16</td></tr>
<tr><td>Oral Cancer*</td><td>498</td><td>0</td><td>0</td></tr>
<tr><td>Breast Cancer*</td><td>253</td><td>0</td><td>0</td></tr>
<tr><td>Cervical Cancer*</td><td>0</td><td>0</td><td>0</td></tr>
</table></td><td></td></tr>
</table>

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	2023-24: Commendation
6	Patient Rights	☑ Display of citizen's charter

		☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	24th July 2024
2	Facility aggregate score using ODK Took kit	66.11

Remarks & Observations
Infrastructure The physical Infrastructure of the health facility is very good
HRH All the required human resource posts are filled
IEC The IEC material were insufficient and insufficiently displayed.
Expanded Service Packages Though the health facility provides most of the expanded services, but drugs and Diagnostics & consumables are not available is sufficient in stock.
IT System The facility is having good IT system and internet connectivity.
Any Other

Ayushman Arogya Mandir-Sub Health Centre (AAM SHC)- RAHTHAR

Rural/Urban: Rural **Date of Visit:** 24/03/ 2025

A. General Information	
1. State	Mizoram
2. District Name	Lunglei
3. Block/Taluka Name	Lunglei
4. Name of Facility	RAHTHAR HWC
5. Type of Facility	SC-HWC
6. NIN of the facility	485785233
7. No. of days in a week facility is operational	5
8. OPD Timings	9:30 am to 3:00pm
9. Month & Year of AAM operationalization	2011
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	DH Lunglei
12. Distance of next referral facility (Km)	1km
A.1 Demographic Details	
1. Number of Villages	2
2. No. of Households	1304
3. Total catchment Population	6334
4. Population who are 30 years of age and above	2585

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No
2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	

3.	Availability of boundary Wall	☐ Yes ☑ No
4.	External branding as per CPHC guidelines (*colour and logo)*	☑ Yes ☐ No
5.	OPD room Examination table with privacy curtain/ screen	☑ Yes ☐ No ☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
7.	Availability of furniture: Table Chairs Almirah/Rack	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☐Yes ☑ No
9.	Pharmacy /Drug store	☐Yes ☑ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
11.	Separate functional toilets for males and females	☐ Yes ☑ No
12.	Availability of Running water in the facility	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☐ No
16.	Availability of Safe drinking Water	☑ Yes ☐ No
17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins *(used for segregation of biomedical waste)*	☑ Yes ☐No
20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☐ Yes ☑ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☐ Yes ☑ No ☐ CHO ☐ANM

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability							
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**		
			Sanctioned	**Available**	**Sanctioned**	**Available**	
1	CHO/MLHP	**1**	-	-	1	-	-
2	ANM/MPW-F	**2**	2	-	-	-	
3	MPW-M		-	-	-	-	
3	ASHA *(Population Norms -1 ASHA per 1000 population)*	**-**	-	-	-	3	
4	Any other (If yes, specify)	1	1	-	-	-	

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**

Maternal Health (ANC/PNC Care)	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes
NCD	Yes	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW (F)	Yes	Yes	Yes	Yes	Yes	Yes
MPW (M)	Yes	Yes	Yes	Yes	Yes	Yes
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases**

	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes☐ No	☐ Yes☑ No	☐ Yes☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes☐ No	☐ Yes☑ No	☐ Yes☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes☑ No	☐ Yes☑ No
Elderly and palliative care services	☑ Yes ☐ No	☑ Yes☐ No	☐ Yes☑ No
Screening & management of mental health ailments	☑ Yes☐ No	☐ Yes☑ No	☐ Yes☑ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes☐ No	☑ Yes ☐ No

F. Essential medicines

Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105) 38	
Total number of medicines available at AAM-SHC	38	
Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	☐ Oral Contraceptives ☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☑ Anti-allergics ☑ Antidotes for poisoning ☑ Gastrointestinal meds ☑ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☐ Anti-tuberculosis ☑ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☑ Oral hypoglycemics ☑ Hypolipidemic ☐ ORS ☑ Multi-vitamins ☑ Dermatological (cream)
What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)	
What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☑ 1-2 Weeks ☐ More than 2 Weeks	
Is buffer stock for drugs maintained?	☐ Yes ☑ No	
DVDMS or any other software is being used for stock management	☑ Yes ☐ No	

G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	(Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	9
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer ☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer ☐ Urine dipstick ☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No
H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☑ Tablet ☐ Smartphone ☐ Laptop ☐ Not Available ☑ Internet connectivity (government funded or other, specify)

Functionality	☑ Tablet ☐ Smartphone ☐ Laptop ☐ Not Available ☑ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☑ PHC ☐ CHC ☐ DH ☐ Medical College Any other, specify:
Platform utilized for teleconsultation	☑ e-Sanjeevani OPD ☐ e-Sanjeevani.in ☐ State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☐ Yes ☑ No
Common Conditions for which teleconsultation being done	Hypertension, DM, Gastritis etc.
Total Teleconsultations in the last 01 month	1

I. Reporting	
Online Platforms	**Reporting**
AAM Portal/App	☑ Yes ☐ No
National NCD Portal/App	☑ Yes ☐ No
IHIP	☑ Yes ☐ No
HMIS	☑ Yes ☐ No
FPLMIS	☑ Yes ☐ No
DVDMS	☑ Yes ☐ No

Nikshay	☑ Yes ☐ No
Specify others, if any:	Anmol, PBI, E-sanjeevani

J. Finance	
Remuneration & Incentives Timely disbursement of incentives to ASHAs Timely disbursement of remuneration to CHOs Timely disbursement of remuneration to AAM-SC team (other than CHO) Disbursement of performance-based incentives to CHO Disbursement of team-based incentives to AAM-SHC team	☐ Yes ☑ No ☐ Yes ☑ No ☐ Yes ☑ No ☑ Yes ☐ No ☑ Yes ☐ No
Facility funds Timely disbursement of untied funds Fund flow through other sources Specify any other fund source:_____	☑ Yes ☐ No ☐ Yes ☑ No
Fund utilization % NHM Fund utilized last year:	Funds received **(Amt in Rs.)** | Expenditure **(Amt in Rs.)** | % Expenditure 25000 | 17340 | 69% The Health facility did not receive the funds from the last two years
Is untied fund being spent on following activities (For the regular payment of bills they are getting fund from the village council)	**Regular payment of Bills**: ☑ Yes ☐ No If yes, specify ☑ Electricity ☑ Drinking Water ☑ Internet **Regular purchase**: ☑ Yes ☐ No If yes, specify

	☐ Medicines ☑ Reagents/Consumables ☑ Equipment **Payment of support/cleaning Staff**: ☐ Yes ☑ No
K. Governance	
Community-based platforms Constitution of Jan Arogya Samiti Periodic JAS meetings in the last 6 months (Once a month) JAS meeting minutes available VHSNC Meeting held and minutes available Periodic VHND sessions undertaken (Sessions held against planned) Involvement of CHO in community-based platforms	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
L. Wellness Activities	
Wellness sessions being held periodically Availability of a trained instructor for wellness session Health Days are celebrated as per the Wellness Activity Calendar Number of Wellness sessions conducted in Last month	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No 10 February
ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☑ Yes ☐ No ☐ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☑ Yes ☐ No ☐ Partial
Number of Village Health & Sanitation days conducted in last 6 months	6

<table>
<tr><th colspan="3">M. Service delivery Output Indicators (Data of previous quarter)</th></tr>
<tr><td>1</td><td>Total number of outpatient department visits</td><td>1441</td></tr>
<tr><td>2</td><td>No. of PW registered for ANC</td><td>17</td></tr>
<tr><td>3</td><td>No. of PW received 4 or more ANC check-ups</td><td>23</td></tr>
<tr><td>4</td><td>Total number of institutional deliveries</td><td>25</td></tr>
<tr><td>5</td><td>Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified</td><td>3</td></tr>
<tr><td>6</td><td>Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine</td><td>31</td></tr>
<tr><td>7</td><td>Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine</td><td>23</td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM to PHC AAM during last 3 months</td><td>4</td></tr>
<tr><td>9</td><td>TB patients undergoing treatment Indicators (Current year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>
97
6
6</td></tr>
<tr><td>10</td><td>Community Based Screening for NCDs:
% of target population administered CBAC:
% of target population with score below 4:
% of target population with score 4 and above:</td><td>
2565
1365
1200</td></tr>
<tr><td>11</td><td colspan="2">
<table>
<tr><th>NCDs
(No. of individuals in last 6 Months)</th><th>Screened</th><th>Referred</th><th>Followed-up</th></tr>
<tr><td>Hypertension</td><td>716</td><td>94</td><td>70</td></tr>
<tr><td>Diabetes</td><td>715</td><td>64</td><td>56</td></tr>
<tr><td>Oral Cancer</td><td>263</td><td>0</td><td>0</td></tr>
<tr><td>Breast Cancer</td><td>160</td><td>0</td><td>0</td></tr>
<tr><td>Cervical Cancer</td><td>0</td><td>0</td><td>0</td></tr>
</table>
</td></tr>
<tr><th colspan="3">N. Implementation of NQAS Quality Assurance and Patient Safety</th></tr>
<tr><td>1</td><td>Has there been an internal assessment for NQAS?</td><td>☑ Yes ☐ No</td></tr>
<tr><td>2</td><td>Is the facility certified at the State level for NQAS?</td><td>☐ Yes ☑ No</td></tr>
<tr><td>3</td><td>Is the facility certified at the National level for NQAS?</td><td>☐ Yes ☑ No</td></tr>
</table>

4	Is Facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	Commendation 2023-2024. Commendation 2024-2025 (88.11%)
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☐ Adherence to SOPs for disinfection /sterilization of equipment ☐ Adherence to SOPs for personal protection
9	Clinical care	☐ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☐ Availability of Grievance Redressal Mechanisms ☐ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	Nil
2	Facility aggregate score using ODK Took kit	Nil

Remarks & Observations
Infrastructure The physical Infrastructure of the health facility is good.
HRH Currently the post of CHO is vacant which is hampering the health service delivery. ANM is managing the AAM-SHC
IEC The IEC material was insufficient and insufficiently displayed. Information on grievance redressal and referral transport was not displayed.
Expanded service Packages Though the health facility provides most of the expanded packages of services, drugs, diagnostics & consumables are not available in sufficient stock.
IT System Although the facility is equipped with electronic tablet, the government provided internet facility at the centre is not available. Also, they don't have computer.
Any Other 1. The AAM-SHC caters services to 2 wards of the periphery. 2. No boundary walls surrounding the AAM-SHC. Since it is on the road it should be surrounded by boundary walls. 3. ASHA do not get timely remuneration. 4. Since it is a wooden wall facility, a leakage problem is encountered during the monsoon. 5. They give Pentavalent to migrants or refugees, but do not maintain a record of it. 6. No proper space for the battery, it is kept on the floor.

Ayushman Arogya Mandir-Sub Health Centre (AAM SHC)- Tuichawang

Rural/Urban: Rural **Date of Visit:** 25 March, 2025

A. General Information	
1. State	Mizoram
2. District Name	Lunglei
3. Block/Taluka Name	Tlabung
4. Name of Facility	Tuichawang
5. Type of Facility	AAM-HWC
6. NIN of the facility	-
7. No. of days in a week facility is operational	6
8. OPD Timings	9:30 am to 3:00pm
9. Month & Year of AAM operationalization	2021
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	Tlabung SDH
12. Distance of next referral facility (Km)	19km
A.1 Demographic Details	
1. Number of Villages	5
2. No. of Households	998
3. Total catchment Population	4589
4. Population who are 30 years of age and above	1667

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No
2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	

3.	Availability of boundary Wall	☑ Yes ☑ No
4.	External branding as per CPHC guidelines (*colour and logo)*	☑ Yes ☐ No
5.	OPD room Examination table with privacy curtain/ screen	☑ Yes ☐ No ☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
7.	Availability of furniture: Table Chairs Almirah/Rack	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☐Yes ☑ No
9.	Pharmacy /Drug store	☐Yes ☑ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☑ Yes ☐ No
11.	Separate functional toilets for males and females	☑ Yes ☐ No
12.	Availability of Running water in the facility	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☑ Yes ☐ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☐ No
16.	Availability of Safe drinking Water	☑ Yes ☐ No
17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins *(used for segregation of biomedical waste)*	☑ Yes ☐No
20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☑ Yes ☐ No

21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No ☑ CHO ☐ANM
B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☐ Yes ☑ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☐ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☐ Yes ☑ No

C. Human Resource Availability						
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	-	-	-	1
2	ANM/MPW-F	**2**	2	1	-	-
3	MPW-M		-	1	-	-
3	ASHA *(Population Norms -1 ASHA per 1000 population)*	**7**	-	-	-	5
4	Any other (If yes, specify)	-	1	-	1	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**
Maternal Health (ANC/PNC Care)	Yes	Yes	No
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes
Family Planning	Yes	Yes	No
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes
NCD	Yes	No	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW (F)	Yes	Yes	Yes	Yes	Yes	Yes
MPW (M)	-	-	-	-	-	-
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC

	☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes☐ No	☐ Yes☑ No	☑ Yes☐ No
Basic ear, nose, throat (ENT) care services	☑ Yes☐ No	☑ Yes☐ No	☐ Yes☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes☑ No	☑ Yes☐ No
Elderly and palliative care services	☑ Yes ☐ No	☑ Yes☐ No	☑ Yes☐ No
Screening & management of mental health ailments	☑ Yes☐ No	☐ Yes☑ No	☐ Yes☑ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes☐ No	☑ Yes ☐ No

F. Essential medicines		
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105) 37	
Total number of medicines available at AAM-SHC	21	
Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	☐ Oral Contraceptives ☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☐ Anti-filarial ☐ Antibiotics ☐ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycemics ☐ Hypolipidemic ☐ ORS ☐ Multi-vitamins ☐ Dermatological (cream)
What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)	
What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☑ 1-2 Weeks ☐ More than 2 Weeks	
Is buffer stock for drugs maintained?	☑ Yes ☐ No	
DVDMS or any other software is being used for stock management	☑ Yes ☐ No	
G. Essential diagnostics		

Number of diagnostics at AAM-SC as per State Essential Diagnostic list	14 (Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	13
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer ☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer ☑ Urine dipstick ☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No
H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☑ Tablet ☐ Smartphone ☐ Laptop ☐ Not Available ☑ Internet connectivity (government funded or other, specify)
Functionality	☑ Tablet ☐ Smartphone ☐ Laptop ☐ Not Available ☑ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☐ PHC ☐ CHC ☐ DH

	☑ SDH ☐ Medical College Any other, specify:
Platform utilized for teleconsultation	☑ e-Sanjeevani OPD ☐ e-Sanjeevani.in ☐ State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☑ Yes ☐ No
Common Conditions for which teleconsultation being done	Hypertension, acute peptic, ulcer, loose stool, fever etc.
Total Teleconsultations in the last 01 month	25

I. Reporting	
Online Platforms	**Reporting**
AAM Portal/App	☑ Yes ☐ No
National NCD Portal/App	☑ Yes ☐ No
IHIP	☑ Yes ☐ No
HMIS	☑ Yes ☐ No
FPLMIS	☑ Yes ☐ No
DVDMS	☑ Yes ☐ No
Nikshay	☑ Yes ☐ No
Specify others, if any:	U-win

<table>
<tr><th colspan="2">J. Finance</th></tr>
<tr><td>Remuneration & Incentives

Timely disbursement of incentives to ASHAs Timely disbursement of remuneration to CHOs
Timely disbursement of remuneration to AAM-SC team (other than CHO)

Disbursement of performance-based incentives to CHO

Disbursement of team-based incentives to AAM-SHC team</td><td>

☑ Yes ☐ No

☑ Yes ☐ No

☑ Yes ☐ No

☑ Yes ☐ No

☑ Yes ☐ No</td></tr>
<tr><td>Facility funds

Timely disbursement of untied funds

Fund flow through other sources

Specify any other fund source:</td><td>

☑ Yes ☐ No

☐ Yes ☑ No</td></tr>
<tr><td>Fund utilization
% NHM Fund utilized last year: 2023-2024</td><td><table><tr><th>Funds received
(Amt in Rs.)</th><th>Expenditure
(Amt in Rs.)</th><th>% Expenditure</th></tr><tr><td>13450</td><td>36566</td><td>272%</td></tr></table></td></tr>
<tr><td>Is untied fund being spent on following activities

(For the regular payment of bills they are getting fund from the village council)</td><td>Regular payment of Bills: ☑ Yes ☐ No
If yes, specify
☑ Electricity

☑ Drinking Water

☑ Internet

Regular purchase: ☐ Yes ☑ No

If yes, specify
☐ Medicines

☐ Reagents/Consumables

☐ Equipment

Payment of support/cleaning Staff:
☐ Yes ☑ No</td></tr>
</table>

K. Governance	
Community-based platforms	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months (Once a month)	☑ Yes ☐ No
JAS meeting minutes available	☑ Yes ☐ No
VHSNC Meeting held and minutes available	☑ Yes ☐ No
Periodic VHND sessions undertaken (Sessions held against planned)	☑ Yes ☐ No
Involvement of CHO in community-based platforms	☑ Yes ☐ No

L. Wellness Activities	
Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session	☑ Yes ☐ No
Health Days are celebrated as per the Wellness Activity Calendar	☑ Yes ☐ No
Number of Wellness sessions conducted in Last month	13

ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☐ Yes ☐ No ☑ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☑ Yes ☐ No ☐ Partial
Number of Village Health & Sanitation days conducted in last 6 months	12

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	1108
2	No. of PW registered for ANC	21
3	No. of PW received 4 or more ANC check-ups	12
4	Total number of institutional deliveries	14

<table>
<tr><td>5</td><td>Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified</td><td>2</td></tr>
<tr><td>6</td><td>Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine</td><td>19</td></tr>
<tr><td>7</td><td>Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine</td><td>29</td></tr>
<tr><td>8</td><td>Number of cases referred from Sub centre AAM to PHC AAM during last 3 months</td><td>2</td></tr>
<tr><td>9</td><td>TB patients undergoing treatment Indicators (Current year)
No. of presumptive TB patients identified
No. of TB patients diagnosed out of the presumptive patients referred
No. of TB patients taking treatment in the AAM</td><td>12
0
0</td></tr>
<tr><td>10</td><td>Community Based Screening for NCDs:
% of target population administered CBAC:
% of target population with score below 4:
% of target population with score 4 and above:</td><td>1667
76
24</td></tr>
<tr><td>11</td><td>
<table>
<tr><th>NCDs
(No. of individuals in last 6 Months)</th><th>Screened</th><th>Referred</th><th>Followed-up</th></tr>
<tr><td>Hypertension</td><td>240</td><td>0</td><td>32</td></tr>
<tr><td>Diabetes</td><td>240</td><td>0</td><td>25</td></tr>
<tr><td>Oral Cancer</td><td>240</td><td>0</td><td>0</td></tr>
<tr><td>Breast Cancer</td><td>122</td><td>0</td><td>0</td></tr>
<tr><td>Cervical Cancer</td><td>0</td><td>0</td><td>0</td></tr>
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<tr><td colspan="3">N. Implementation of NQAS Quality Assurance and Patient Safety</td></tr>
<tr><td>1</td><td>Has there been an internal assessment for NQAS?</td><td>☐ Yes ☑ No</td></tr>
<tr><td>2</td><td>Is the facility certified at the State level for NQAS?</td><td>☐ Yes ☑ No</td></tr>
<tr><td>3</td><td>Is the facility certified at the National level for NQAS?</td><td>☐ Yes ☑ No</td></tr>
<tr><td>4</td><td>Is Facility participating in Kayakalp?</td><td>☑ Yes ☐ No</td></tr>
<tr><td>5</td><td>If yes, achievement under Kayakalp (Winner, commendation) and score</td><td>2022-23: 2nd position
2023-24: 1st runner-up.
2024-25: Commendation.</td></tr>
</table>

6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☐ Provision for ensuring privacy ☑ Respectful Maternity care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection /sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☐ Adherence to SOPs for clinical management of conditions ☐ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☐ Provision for collecting patient feedback ☐ Availability of Grievance Redressal Mechanisms ☐ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	Not aware
2	Facility aggregate score using ODK Took kit	Not aware

Remarks & Observations
Infrastructure The physical Infrastructure of the health facility is good.
HRH One ANM post and 2 ASHAs posts are vacant. Only one staff (ANM).
IEC The IEC materials were insufficiently displayed. Information on water, sanitation and hygiene, citizen charter, referral transport and nearest referral facility was not displayed.
Expanded service Packages Though the health facility provides most of the expanded packages of services, but drugs and Diagnostics & consumables are not available is sufficient in stock.
IT System Although the facility is equipped with an electronic tablet, the government-provided internet facility at the center is not available. Also, they don't have a computer.
Any Other 1. This is a difficult-to-reach facility due to its geographical location. 2. The labour room is made of wood, and it does not have proper lighting in there. 3. Labour room fumigation happens when it is required. Also, no NBCC corner due to hot climatic condition. 4. ANM was not comfortable and aware of the tests conducted in the facility. 5. This facility received the Kayakalp award, hence, their expenditure is higher than the funds received. 6. Not keeping receipts of tests conducted here. 7. JSY payment has been pending for the last six months. 8. No provision for an ambulance. Patients bear all charges. 9. No proper supply of medicine from SDH Tlabung and DH Lunglei. 10. The receipt for the tests conducted is not provided.

Ayushman Arogya Mandir-Sub Health Centre (AAM SHC)- Nunsury I

Rural/Urban: Rural **Date of Visit:** 25/03/ 2025

A. General Information	
1. State	Mizoram
2. District Name	Lunglei
3. Block/Taluka Name	Tlabung
4. Name of Facility	Nunsury I
5. Type of Facility	HWC
6. NIN of the facility	4715377869
7. No. of days in a week facility is operational	6
8. OPD Timings	9:00am to 2:00pm
9. Month & Year of AAM operationalization	2019
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	SDH Tlabung
12. Distance of next referral facility (Km)	4km
A.1 Demographic Details	
1. Number of Villages	8
2. No. of Households	1133
3. Total catchment Population	5630
4. Population who are 30 years of age and above	2071

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No
2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	

3.	Availability of boundary Wall	☑ Yes ☑ No
4.	External branding as per CPHC guidelines (*colour and logo)*	☑ Yes ☐ No
5.	OPD room Examination table with privacy curtain/ screen	☑ Yes ☐ No ☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
7.	Availability of furniture: Table Chairs Almirah/Rack	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☐Yes ☑ No
9.	Pharmacy /Drug store	☑Yes ☐ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☑ Yes ☐ No
11.	Separate functional toilets for males and females	☑ Yes ☐ No
12.	Availability of Running water in the facility	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☑ Yes ☐ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☐ No
16.	Availability of Safe drinking Water	☐ Yes ☑ No
17.	Functional Handwashing corner (designated) with running water and soap	☐ Yes ☑ No
18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins *(used for segregation of biomedical waste)*	☑ Yes ☐No
20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☐ Yes ☑ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No ☑ CHO ☐ANM

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☐ Yes ☑ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☐ Yes ☑ No

C. Human Resource Availability						
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	-	-	-	1
2	ANM/MPW-F	**2**	2	-	-	-
3	MPW-M		-	1	-	-
3	ASHA *(Population Norms -1 ASHA per 1000 population)*	**7**	-	-	-	7
4	Any other (If yes, specify)	-	-	-	-	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	-	-	Yes
Family Planning	-	-	-
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes
NCD	Yes	No	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	Yes	Yes	Yes	-	-	Yes
ANM/ MPW (F)	-	-	-	-	-	-
MPW (M)	-	-	-	-	-	Yes
ASHA	-	-	-	-	-	Yes

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☐ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE)

	☑ TB ☑ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☐ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes☐ No	☐ Yes☑ No	☐ Yes☑ No
Basic ear, nose, throat (ENT) care services	☐ Yes☑ No	☐ Yes☑ No	☐ Yes☑ No
Oral health care services	☑ Yes ☑ No	☑ Yes☐ No	☐ Yes☑ No
Elderly and palliative care services	☑ Yes ☐ No	☐ Yes☑ No	☐ Yes☑ No
Screening & management of mental health ailments	☐ Yes☑ No	☐ Yes☑ No	☐ Yes☑ No
Emergency Medical Services	☑ Yes ☐ No	☐ Yes☑ No	☐ Yes ☑ No

F. Essential medicines	
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105) 26
Total number of medicines available at AAM-SHC	22
Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes

	☑ Hypertension ☑ Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	☐ Oral Contraceptives ☑ Analgesics / NSAIDs) ☑ Anti-pyretic ☐ Anti-allergics ☑ Antidotes for poisoning ☐ Gastrointestinal meds ☑ Anti-filarial ☐ Antibiotics ☐ Anti-leprosy	☑ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☑ Oral hypoglycemics ☑ Hypolipidemic ☐ ORS ☐ Multi-vitamins ☐ Dermatological (cream)
What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)	
What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks	
Is buffer stock for drugs maintained?	☐ Yes ☑ No	
DVDMS or any other software is being used for stock management	☐ Yes ☑ No	
G. Essential diagnostics		
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	14 (Total diagnostics at AAM-SC as per national EDL is **14**)	
Total number of diagnostic tests available at AAM-SC	12	
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid	
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No	
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer	

	☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer ☑ Urine dipstick ☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No
H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☑ Tablet ☐ Smartphone ☐ Laptop ☐ Not Available ☑ Internet connectivity (government funded or other, specify)
Functionality	☑ Tablet ☐ Smartphone ☐ Laptop ☐ Not Available ☑ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☑ PHC ☐ CHC ☐ DH ☑ SDH ☐ Medical College Any other, specify_____ _____
Platform utilized for teleconsultation	☑ e-Sanjeevani OPD ☐ e-Sanjeevani.in ☐ State specific app Any other (Specify)_____
Whether teleconsultation schedule has been prepared and displayed	☐ Yes ☑ No
Common Conditions for which teleconsultation being done	Headache, vein pain etc.

Total Teleconsultations in the last 01 month	01

I. Reporting	
Online Platforms	**Reporting**
AAM Portal/App	☑ Yes ☐ No
National NCD Portal/App	☑ Yes ☐ No
IHIP	☑ Yes ☐ No
HMIS	☑ Yes ☐ No
FPLMIS	☑ Yes ☐ No
DVDMS	☑ Yes ☐ No
Nikshay	☑ Yes ☐ No
Specify others, if any:	-

J. Finance	
Remuneration & Incentives	
Timely disbursement of incentives to ASHAs	☐ Yes ☑ No
Timely disbursement of remuneration to CHOs	☐ Yes ☑ No
Timely disbursement of remuneration to AAM-SC team (other than CHO)	☑ Yes ☐ No
Disbursement of performance-based incentives to CHO	☑ Yes ☐ No
Disbursement of team-based incentives to AAM-SHC team	☑ Yes ☐ No
Facility funds Timely disbursement of untied funds	☑ Yes ☐ No
Fund flow through other sources	☐ Yes ☑ No
Specify any other fund source_____	

<table>
<tr><td>Fund utilization
% NHM Fund utilized last year: 2023-2024</td><td><table><tr><td>Funds received
(Amt in Rs.)</td><td>Expenditure
(Amt in Rs.)</td><td>% Expenditure</td></tr><tr><td>25000</td><td>50430</td><td></td></tr></table></td></tr>
<tr><td>Is untied fund being spent on following activities

(For the regular payment of bills they are getting fund from the village council)</td><td>Regular payment of Bills: ☑ Yes ☐ No If yes, specify
☑ Electricity

☐ Drinking Water

☑ Internet

Regular purchase: ☐ Yes ☑ No

If yes, specify
☐ Medicines

☐ Reagents/Consumables

☐ Equipment

Payment of support/cleaning Staff:
☑ Yes ☐ No</td></tr>
<tr><td colspan="2">K. Governance</td></tr>
<tr><td>Community-based platforms

Constitution of Jan Arogya Samiti

Periodic JAS meetings in the last 6 months (Once a month)

JAS meeting minutes available
VHSNC Meeting held and minutes available

Periodic VHND sessions undertaken (Sessions held against planned)

Involvement of CHO in community-based platforms</td><td>☑ Yes ☐ No

☑ Yes ☐ No

☑ Yes ☐ No

☑ Yes ☐ No

☑ Yes ☐ No

☑ Yes ☐ No</td></tr>
<tr><td colspan="2">L. Wellness Activities</td></tr>
<tr><td>Wellness sessions being held periodically

Availability of a trained instructor for wellness session</td><td>☐ Yes ☑ No

☐ Yes ☑ No</td></tr>
</table>

Health Days are celebrated as per the Wellness Activity Calendar Number of Wellness sessions conducted in Last month	☐ Yes ☑ No 10 February
ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☑ Yes ☐ No ☐ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☑ Yes ☐ No ☐ Partial
Number of Village Health & Sanitation days conducted in last 6 months	15

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	453
2	No. of PW registered for ANC	26
3	No. of PW received 4 or more ANC check-ups	10
4	Total number of institutional deliveries	0
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	0
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	0
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months	1
9	**TB patients undergoing treatment Indicators (Current year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	 18 0 0
10	**Community Based Screening for NCDs** % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:	 92.6 34.7 57.9
11	**NCDs** | **Screened** | **Referred** | **Followed-**	

	(No. of individuals in last 6 Months)			**up**	
	Hypertension	225	18	0	
	Diabetes	225	15	0	
	Oral Cancer	225	0	0	
	Breast Cancer	0	0	0	
	Cervical Cancer	0	0	0	

N. Implementation of NQAS Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is Facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	61.70%
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☐ Provision for ensuring privacy ☐ Respectful Maternity care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☐ Maintenance of clinical records ☑ Data management using digital technology ☐ Systematic inventory management (medicines/ consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection /sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☐ Adherence to SOPs for clinical management of conditions ☐ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☐ Provision for collecting patient feedback ☐ Availability of Grievance Redressal Mechanisms

		☐ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	Not aware
2	Facility aggregate score using ODK Took kit	Not aware

Remarks & Observations

Infrastructure
The physical Infrastructure of the health facility is good. It is situated on the other side of river bank, and approx. 6 km away from SDH Lungsen. Resident quarters are available but it at some distance from the facility. The delivery room in under construction. ANM did not received training for delivery hence no delivery at this facility yet

HRH
Human resource was available as per norms.

IEC
The IEC material were insufficiently displayed. IEC materials on BMW management, grievance redressal, referral transport and nearest referral facility was not displayed.

Expanded service Packages
All the expanded services are not being provided. Also, drugs and Diagnostics & consumables was not available at the facility. Also, health days are celebrated on their respective days.

IT System
Although the facility is equipped with electronic tablet, the government provided internet facility at the centre is not available. Also, the facility does not have computer.

Any Other

1. The medicine stock register is not maintained properly. Also, a buffer stock of medicines is not maintained.
2. Visual inspection with ascetic test is not in practice here due to the local people's hesitation.
3. The teleconsultation schedule was not shown.
4. CHO is not getting salary on time.
5. Local people do not accept wellness activities.
6. Lack of awareness about the contraceptive (Condom) among villagers.
7. The Integrated RCH register is not properly maintained.
8. No TB patient in the 8 villages. Further, community people are reluctant to STD and cervical cancer checkups. No complain box was available for grievances.

Ayushman Arogya Mandir-Sub Health Centre (AAM SHC)- Lungrang HWC

Rural/Urban: Rural **Date of Visit:** 26/03/2025

A. General Information	
1. State	Mizoram
2. District Name	Lunglei
3. Block/Taluka Name	Lungsen
4. Name of Facility	Lungrang HWC
5. Type of Facility	HWC
6. NIN of the facility	-
7. No. of days in a week facility is operational	6
8. OPD Timings	10:00am to 1:00pm
9. Month & Year of AAM operationalization	14th March, 2022
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	Lunglei
12. Distance of next referral facility (Km)	
A.1 Demographic Details	
1. Number of Villages	5
2. No. of Households	-
3. Total catchment Population	2429
4. Population who are 30 years of age and above	838

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No
2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	

3.	Availability of boundary Wall	☐ Yes ☑ No
4.	External branding as per CPHC guidelines (*colour and logo)*	☑ Yes ☐ No
5.	OPD room Examination table with privacy curtain/ screen	☑ Yes ☐ No ☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
7.	Availability of furniture: Table Chairs Almirah/Rack	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☑Yes ☐ No
9.	Pharmacy /Drug store	☑Yes ☐ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☑ Yes ☐ No
11.	Separate functional toilets for males and females	☑ Yes ☐ No
12.	Availability of Running water in the facility	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☐ No
16.	Availability of Safe drinking Water	☑ Yes ☐ No
17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins *(used for segregation of biomedical waste)*	☐ Yes ☑No
20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☑ Yes ☐ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No ☐ CHO ☑ANM

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☐ Yes ☑ No
4	IEC/Poster on BMW displayed at the facility.	☐ Yes ☑ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☐ Yes ☑ No

C. Human Resource Availability						
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	-	-	1	1
2	ANM/MPW-F	**2**	-	-	1	1
3	MPW-M		-	-	-	-
3	ASHA *(Population Norms -1 ASHA per 1000 population)*	-	-	-	-	5
4	Any other (If yes, specify)	-	-	-	-	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**

Maternal Health (ANC/PNC Care)	-	No	Yes
Child Health (New Born Care/ HBNC/HBYC)	-	No	Yes
Family Planning	-	No	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes
NCD	Yes	Yes	Yes

D.2 Training details- Expanded CPHC packages

Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW (F)	Yes	Yes	Yes	-	-	-
MPW (M)	-	-	-	-	-	-
ASHA	Yes	Yes	Yes	-	-	-

E. Service Delivery

Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☐ TB ☐ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs

	(DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☐ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☐ Yes☑ No	☐ Yes☑ No	☐ Yes☑ No
Basic ear, nose, throat (ENT) care services	☐ Yes☑ No	☐ Yes☑ No	☐ Yes☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes☑ No	☐ Yes☑ No
Elderly and palliative care services	☑ Yes ☐ No	☐ Yes☑ No	☐ Yes☑ No
Screening & management of mental health ailments	☐ Yes☑ No	☐ Yes☑ No	☐ Yes☑ No
Emergency Medical Services	☑ Yes ☐ No	☐ Yes☑ No	☑ Yes ☐ No

F. Essential medicines		
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105) 23	
Total number of medicines available at AAM-SHC	23	
Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
Medicine categories with shortfall/ stock outs on the day of assessment	☐ Oral Contraceptives ☑ Analgesics / NSAIDs)	☐ Anti-tuberculosis ☐ Anti-fungal ☑ Anti-malarial ☑ Anti-hypertensive

	☑ Anti-pyretic ☑ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☐ Anti-filarial ☑ Antibiotics ☐ Anti-leprosy	☐ Oral hypoglycemics ☐ Hypolipidemic ☑ ORS ☑ Multi-vitamins ☑ Dermatological (cream)
What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)	
What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☑ 1-2 Weeks ☐ More than 2 Weeks	
Is buffer stock for drugs maintained?	☐ Yes ☑ No	
DVDMS or any other software is being used for stock management	☑ Yes ☐ No	
G. Essential diagnostics		
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	11 (Total diagnostics at AAM-SC as per national EDL is 14)	
Total number of diagnostic tests available at AAM-SC	14	
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid	
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No	
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☐ Sphygmomanometer ☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer	

	☑ Urine dipstick ☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No
H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☐ Tablet ☐ Smartphone ☐ Laptop ☑ Not Available ☐ Internet connectivity (government funded or other, specify)
Functionality	☐ Tablet ☐ Smartphone ☐ Laptop ☑ Not Available ☐ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☑ PHC ☐ CHC ☐ DH ☐ Medical College Any other, specify:
Platform utilized for teleconsultation	☑ e-Sanjeevani OPD ☐ e-Sanjeevani.in ☐ State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☐ Yes ☑ No
Common Conditions for which teleconsultation being done	NCD
Total Teleconsultations in the last 01 month	NA

<table>
<tr><th colspan="2">I. Reporting</th></tr>
<tr><td>Online Platforms</td><td>Reporting</td></tr>
<tr><td>☐ AAM Portal/App</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ National NCD Portal/App</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ IHIP</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ HMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ FPLMIS</td><td>☑ Yes ☐ No</td></tr>
<tr><td>☐ DVDMS</td><td>☐ Yes ☑ No</td></tr>
<tr><td>☐ Nikshay</td><td>☐ Yes ☑ No</td></tr>
<tr><td>Specify others, if any:</td><td></td></tr>
<tr><th colspan="2">J. Finance</th></tr>
<tr><td>Remuneration & Incentives

Timely disbursement of incentives to ASHAs Timely disbursement of remuneration to CHOs
Timely disbursement of remuneration to AAM-SC team (other than CHO)

Disbursement of performance-based incentives to CHO

Disbursement of team-based incentives to AAM-SHC team</td><td>

☑ Yes ☐ No

☐ Yes ☑ No

☐ Yes ☑ No

☐ Yes ☐ No

☐ Yes ☐ No</td></tr>
<tr><td>Facility funds
Timely disbursement of untied funds
Fund flow through other sources
Specify any other fund source:_____</td><td>
☐ Yes ☑ No
☐ Yes ☑ No</td></tr>
<tr><td>Fund utilization
% NHM Fund utilized last year:</td><td><table><tr><th>Funds received
(Amt in Rs.)</th><th>Expenditure
(Amt in Rs.)</th><th>% Expenditure</th></tr><tr><td></td><td></td><td></td></tr></table>They did not receive the funds from the last two years</td></tr>
</table>

Is untied fund being spent on following activities (For the regular payment of bills they are getting fund from the village council)	**Regular payment of Bills**: ☐ Yes ☑ No If yes, specify ☐ Electricity ☐ Drinking Water ☐ Internet **Regular purchase**: ☑ Yes ☐ No If yes, specify ☑ Medicines ☑ Reagents/Consumables ☑ Equipment **Payment of support/cleaning Staff**: ☑ Yes ☐ No
K. Governance	
Community-based platforms	☑ Yes ☐ No
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months (Once a month)	☑ Yes ☐ No
JAS meeting minutes available	☑ Yes ☐ No
VHSNC Meeting held and minutes available	☑ Yes ☐ No
Periodic VHND sessions undertaken (Sessions held against planned)	☑ Yes ☐ No
Involvement of CHO in community-based platforms	☑ Yes ☐ No
L. Wellness Activities	
Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☑ Yes ☐ No
Number of Wellness sessions conducted in Last month	
ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital	☑ Yes ☐ No ☐ Partial

thermometer/ blanket or warm bag)	
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☑ Yes ☐ No ☐ Partial
Number of Village Health & Sanitation days conducted in last 6 months	Data/register not maintained

M. Service delivery Output Indicators (Data of previous quarter)

1	Total number of outpatient department visits	Data/register not maintained
2	No. of PW registered for ANC	Data/register not maintained
3	No. of PW received 4 or more ANC check-ups	Data/register not maintained
4	Total number of institutional deliveries	Data/register not maintained
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	Data/register not maintained
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	Data/register not maintained
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	Data/register not maintained
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months	Data/register not maintained
9	**TB patients undergoing treatment Indicators (Current year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	Data/register not maintained
10	**Community Based Screening for NCDs:** % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:	Data/register not maintained
11	**NCDs** *(No. of individuals in last 6 Months)* / **Screened** / **Referred** / **Followed-up** Hypertension: Data maintained / Data maintained / Data maintained Diabetes: Data maintained / Data maintained / Data maintained Oral Cancer: Data maintained / Data maintained / Data maintained	Data/register not maintained

	Breast Cancer	Data maintained	Data maintained	Data maintained	
	Cervical Cancer	Data maintained	Data maintained	Data maintained	
N. Implementation of NQAS Quality Assurance and Patient Safety					
1	Has there been an internal assessment for NQAS?				☐ Yes ☑ No
2	Is the facility certified at the State level for NQAS?				☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?				☐ Yes ☑ No
4	Is Facility participating in Kayakalp?				☐ Yes ☑ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score				☐ Yes ☑ No
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☐ Provision for ensuring privacy ☐ Respectful Maternity care being practiced ☑ All services provided free of cost ☐ Confidentiality assured for patient information			
7	Support Services	☑ Maintenance and upkeep of facility ensured ☐ Maintenance of clinical records ☐ Data management using digital technology ☐ Systematic inventory management (medicines/consumables)			
8	Infection control	☑ Adherence to biomedical waste management ☐ Adherence to SOPs for disinfection /sterilization of equipment ☐ Adherence to SOPs for personal protection			
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism			
10	Quality Management Systems	☐ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance			
O. IPHS Compliance					
1	Date of assessment using ODK tool kit	Register not maintained			

2	Facility aggregate score using ODK Took kit	Register not maintained

Remarks & Observations
Infrastructure The physical Infrastructure of the health facility is not good. No boundary wall is available. This is not an elderly and differently abled people friendly facility.
HRH Human resource was available as per norms
IEC The IEC material were insufficiently displayed. IEC materials on BMW management, grievance redressal, referral transport and nearest referral facility was not displayed.
Expanded Service Packages All the expanded services are not being provided. Also, drugs and Diagnostics & consumables was not available at the facility. Only oral health care, elderly and palliative care services and emergency medical services are provided.
IT System The facility have not provided with the IT support.
Any Other

Glimpse of the field visit

CIVIL HOSPITAL: TLABUNG

AYUSHMAN BHARAT

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