Population Research Centre (PRC) Pune

Ministry of Health and family Welfare
Government of India

National Health Mission (NHM) Field Monitoring Report - Mamit District

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Table of Content

Field Monitoring Format -District Hospital (DH)

Date of Visit: <u>010.03.2025</u>

GENERAL INFORMATION	
Name of facility visited	Civil Hospital Mamit
Facility Type	☑ DH/ ☐ SDH
FRU	☑ Yes/ ☐No
Accessible from nearest road head	☑ Yes/ ☐No
Next Referral Point	Facility: Medical collage Aizawl Distance: 100 Km

A. PHYSICAL INFRASTRUCTURE		
Indicator	**Response**	**Means of verification**
1. OPD Timing	Monday –Friday 9 am- 3 PM Saturday 9 Am- 1 PM	As reported/ Hospital Citizen Charter Board
2. Condition of infrastructure/ building Please comment on the condition and tick the appropriate box	Comments: old building	Observation
	☑ 24*7 running water facility ☑ Facility is elderly and differently abled friendly (ramps at entry, wheel chair etc.) Partially ☑ Clean functional toilets available (separate for Male and female) ☑ Drinking water facility available ☑ OPD waiting area has sufficient sitting arrangement ☐ ASHA rest room is available ☑ Drug storeroom with rack is available Power backup: ☑ Complete Hospital/ ☐ Part of the hospital Last major renovation done in (Year): _____ No	RO available OPD Small area 3 Generator Available

A. PHYSICAL INFRASTRUCTURE		
Indicator	**Response**	**Means of verification**
3. Number of functional in-patient beds	30 – Male -6- Female-6, OBS Gyn3+3 NBSU 2, Peptic -6. Isolation 4 Extra 5 Eye Beds No of ICU Beds available: No	As reported/ Hospital Citizen Charter Board
4. List of Services available	Emergency Services, OPD services, Ayush, Dental, delivery services, Laqshya, Ambulances services, ART, ICTC. SIT, OST, Blood Bank, NTCP, NPPC, Mental health all National programs	As reported/ Hospital Citizen Charter Board
• Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services	<table><tr><th>Sl.</th><th>Service</th><th>Y/N</th></tr><tr><td>1</td><td>Medicine</td><td>Yes</td></tr><tr><td>2</td><td>O&G</td><td>Yes</td></tr><tr><td>3</td><td>Pediatric</td><td>Yes</td></tr><tr><td>4</td><td>General Surgery</td><td>Yes</td></tr><tr><td>5</td><td>Anesthesiology</td><td>Yes</td></tr><tr><td>6</td><td>Ophthalmology</td><td>Yes</td></tr><tr><td>7</td><td>Dental</td><td>Yes</td></tr><tr><td>8</td><td>Imaging Services (X – ray)</td><td>Yes</td></tr><tr><td>9</td><td>Imaging Services (USG)</td><td>Yes</td></tr><tr><td>10</td><td>District Early Intervention Centre (DEIC)</td><td>No</td></tr><tr><td>11</td><td>Nutritional Rehabilitation Centre (NRC)</td><td>No</td></tr><tr><td>12</td><td>SNCU/ Mother and Newborn Care Unit (MNCU)</td><td>NBSU Available</td></tr><tr><td>13</td><td>Comprehensive Lactation Management Centre (CLMC)/ Lactation Management Unit (LMU)</td><td>NO</td></tr><tr><td>14</td><td>Neonatal Intensive Care Unit (NICU)</td><td>No</td></tr></table>	As reported/ Hospital Citizen Charter Board

A. PHYSICAL INFRASTRUCTURE

Indicator	Response	Means of verification

15	Pediatric Intensive Care Unit (PICU)	No
16	Labour Room Complex	No
17	ICU	No
18	Dialysis Unit	No
19	Emergency Care	Yes
20	Burn Unit	No
21	Teaching block (medical, nursing, paramedical)	No
22	Skill Lab	No

Indicator	Response	Means of verification
5. Emergency	General emergency: ☑ Yes/ ☐ No Facilities available for: 1. Triage: ☑ Yes/ ☐ No 2. Resuscitation: ☑ Yes/ ☐ No 3. Stabilization: ☑ Yes/ ☐ No	As reported/ Hospital Citizen Charter Board
6. Tele medicine/Consultation services available	☑ Yes/ ☐ No	Tele-medicine records register/ e-sanjeevani portal
	If yes, average number of teleconsultation per day for the last month (Data source: Teleconsultation register/ e Sanjeevani Portal): 8-10	
	If the facility is also functioning as 'Hub' to any of the AAM (SHC/ PHC/UPHC/UAAM): ☐ Yes/ ☑ No	
7. Operation Theatre available	☑ Yes/ ☐ No If yes, Tick the relevant ☑ Single general OT ☑ Elective OT-Major (General) ☐ Elective OT-Major (Ortho) ☑ Obstetrics & Gynecology OT ☑ Ophthalmology/ENT OT	Observation Ensure signage and protocol displays YES

A. PHYSICAL INFRASTRUCTURE		
Indicator	**Response**	**Means of verification**
	☐ Emergency OT	
8. Availability of functional Blood Bank	☑ Yes/ ☐ No If yes, number of units of blood currently available: ___14____ No. of blood transfusions done in last month: ___29_____	Blood Bank Records Register Yes
9. Whether blood is issued free, or user fee is being charged	☑ Free for BPL ☑ Free for elderly ☑ Free for JSSK beneficiaries ☑ Free for all	Blood Bank records Register
10. Biomedical waste management practices	Sharp pit: ☑ Deep Burial pit: ☑ Incinerator: ☑ Using Common Bio Medical Treatment plant: ☐ Managed through outsourced agency ☐ Other System, if any: (Specify)	Observation 3 Systems are Available
11. IT Services	Desktop/ Laptop available: ☑Yes/☐No Internet connectivity: ☑Yes/ ☐No Quality/strength of internet connection: ____Good_____	As reported

B. Human Resources					Means of verification- As reported

12. Details of HR available in the facility (Sanctioned and In-place)	HR		Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
		MO (MBBS)				
	Specialist	Medicine		**1**		
		Ob-Gyn		**1**		
		Pediatrician		**1**		
		Anesthetist		**1**		
		Surgeon		**1**		
		Ophthalmologist		**1**		
		Orthopedic		**--**		
		Radiologist		**---**		
		Pathologist		**--**		
		Others				
	Dentist			**1**		
	Staff Nurses/ GNMs			**18**		
	LTs			**5**		
	Pharmacist			**---**		
	Dental Technician/ Hygienist			-------		
	Hospital/ Facility Manager					1MSSP
	EmOC trained doctor			---		
	LSAS trained doctor			1		
	Others					

C. Quality & Patient Safety Initiatives		Means of verification
13. Kayakalp	Initiated: 2024-2025 • Facility score: 73.6% • Award received: Commendation	Kayakalp Assessment report Verify certificate if awarded
14. NQAS	• Assessment done: Internal/ State • Facility score: 83% • Certification Status: State certified	NQAS assessment report Verify certificate if awarded

15. LaQshya	• Labour Room:
	  - LaQshya Certified -
	  ☑ Yes/ ☐ No ---93%
	  - If No, Assessment Done -
		LaQshya Assessment Report – check score

	☐ Yes/ ☐ No
	
	• Operation Theatre:
	   - LaQshya Certified -
	    ☑ Yes/ ☐ No 84%
	   - If No, Assessment Done -
	    ☐ Yes/ ☐ No
		Verify certificate if awarded

D. DRUGS & DIAGNOSTICS		
16. Availability of list of essential medicines (EML)/ drugs (EDL) https://nhm.gov.in/images/pdf/guidelines /iphs/iphs-revised-guidlines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf	☑ Yes/ ☐ No	
	• If yes, total number of drugs in EDL__239_____ • EDL displayed in OPD Area: ☑ Yes/ ☐ No • No. of drugs available on the day of visit (out of the EDL) _91_____	Verify EDL Displayed
17. Implementation of DVDMS or similar supply chain management system	☑ Yes/ ☐ No If other, which one_____	Observation, Check software
18. Shortage of 5 priority drugs from EDL in last 30 days, if any		As reported, check DVDMS, e-aushadhi, etc. Only 2 Are Shortage
	1 Lignwcarnl	
	2 Inj. Adrenaline	
	3	
	4	
	5	
19. Availability of Essential Consumables:	☐ Sufficient Supply ☑ Minimal Shortage –No Govt. Supply ☐ Acute shortage In last 6 months how many times there was shortage__2 weeks_____	As reported Stock/Indent register
20. Availability of essential diagnostics	☑ In-house ☐ Outsourced/ PPP ☐ Both/ Mixed	As reported
• In-house tests	Timing: 9am – 3 pm Total number of tests available against Essential Diagnostic tests	Obtain the complete list of diagnostic tests performed in-house

	list for DH _____60_____ (Take the list of tests available at DH)	
• Outsourced/ PPP -----No	Timing: Total number of tests provided by PPP provider: _____ Take the list of tests available from PPP Provider agency	Obtain the complete list of diagnostic tests outsourced to PPP provider agency
21. X-ray services is available	☑ Yes/ ☐ No If Yes, type & nos. of functional X-ray machine is available in the hospital: 1 Is the X-ray machine AERB certified? ☑ Yes/ ☐ No	Observation
22. CT scan services available	☐ Yes/ ☑ No If yes: ☐ In-house/ ☐ PPP Out of Pocket expenditures associated with CT Scan services (if any, approx. amount per scan): *No patient available at the time of visit.*	Observation Patient interviews
23. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	☑ Free for BPL ☐ Free for elderly ☑ Free for JSSK beneficiaries ☐ Free for all	As reported
24. Availability of Testing kits/ Rapid Diagnostic Kits	☑ Sufficient Supply ☐ Minimal Shortage ☐ Acute shortage	As reported RKS/PMJY procurment locally blood bank state supply.

E. KEY NATIONAL HEALTH PROGRAMMES		
25. Implementation of PM-National Dialysis programme	☐ Yes/ ☑ No	Observation
	☐ In-house ☐ Outsourced/ PPP	Observation, Records
	Total number of tests performed: - _____	
• Whether the services are free for all	☑ Free for BPL ☐ Free for elderly ☐ Free for JSSK beneficiaries ☐ Free for all	Observation, Records
• Number of patients provided dialysis service	○ Previous year_____ ○ Current FY_____ *Calculate the approximate no. of patients provided dialysis per day*	Records
26. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment https://nhm.gov.in/images/pdf/gui delines/iphs/iphs-revised guidlines-2022/01- SDH_DH_IPHS_Guidelines 20 22.pdf)	No	As reported
27. Average downtime of equipment (days) Details of equipment are nonfunctional for more than 7 days	1-2 days	As reported
28. Availability of delivery services	☑ Yes/ ☐ No	As reported
• If the facility is designated as FRU, whether C-sections are performed	☑ Yes/ ☐ No Number of normal deliveries performed in last month: _16 Feb 2025_____ No. of C-sections performed in last month: ____0__ eb 2025_____	Verify C-section records from Maternity OT registers

• Comment on the condition of:	Labour room: Good OT: Good Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): ☑ Yes/ ☐ No	Observation
29. Status of JSY payments	Payment is up to date: ☐ Yes/ ☐ No Average delay in payment to beneficiaries: (Average for how many days/beneficiary) Payment done till: Current month ☐ Last month ☐ Last 3 Months ☐ Last 6 Months ☐ Reasons for delay:	Verify from JSY status report This data with CMO Office. No data available in This facility.
30. Availability of JSSK entitlements	☑ Yes/ ☐ No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☑ Free blood services ☐ Free referral transport (home to facility) ☑ Free referral transport (drop back from facility to home) ☑ No user charges	As reported/As Displayed in Maternity Ward
31. PMSMA services provided on 9th of every month	☑ Yes/ ☐ No If yes, how many high risks pregnancies are identified on 9th for previous month If No, reasons thereof:	PMSMA Register /High Risk Pregnancy Register, Staff review

32. Line listing of high-risk pregnancies	☑ Yes/ ☐ No	Verify Register availability
33. Practice related to Respectful Maternity Care	☑ Privacy maintained during examination ensured ☑ Birth attendant allowed in Labour room ☑ Obtaining Informed consent of the mother/ custodian ☑ Safe care environment maintained	<mark>Observation, Patient review</mark>
34. Whether facility have registers for entering births and deaths	☑ Yes/ ☐ No	Birth Register, Death Records
35. Number of Maternal Death reported in the facility	Previous year: NIL Current year:Nil	Maternal Deaths Records/ Review
36. Number of Child Death reported in the facility	Previous year: NIL Current year :Nil	Maternal Deaths Records/ Review
37. If Comprehensive Abortion Care (CAC) services available	☑ Yes/ ☐ No	CAC register
38. Availability of vaccines and hub cutter	☑ Yes/ ☐ No Nurses/ ANM aware about open vial policy: ☑ Yes/ ☐ No	Observation Staff review Sub center level
39. Number of newborns immunized with birth dose at the facility in last 3 months	68	Immunisation Register
40. Number of Newborns breastfed within one hour of birth during last month.	16	Verify BF records
41. Status of functionality of DEIC	☐ Fully functional with all staff in place ☐ Functional with few vacancies (approx. 20%-30%) ☐ Functional with more than 50% vacancies ☐ Not functional/ All posts vacant	Observation DEIC is not available in the facility.

42. Number of sterilizations performed in last one month	2 Tubutomy	FP Sterilizations register Verify if fixed days of sterilization exist
43. Availability of trained provider for IUCD/ PPIUCD	☑ Yes/ ☐ No	As reported, Verify training received
44. Who counsels on FP services?	Counsellor ☑ Staff Nurse ☑ Medical Officer ☐ Others (Specify)_____	As reported
45. Please comment on utilization of other FP services including FP Commodities- Condoms, OCPs, Antra etc.	OPD	As reported/observe FP registers/records if available
46. FPLMIS has been implemented	☑ Yes/ ☐ No	Check software
47. Availability of functional Adolescent Friendly Health Clinic	☑ Yes/ ☐ No If yes, who provides counselling to adolescents: ___RMNCH counselor _ (Maternity leave) _____ Separate male and female counselors available: ☐ Yes/ ☑ No	Observation, check AFHC register
48. Whether facility has functional NCD clinic	☑ Yes/ ☐ No If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)	Check NCD register
49. Are service providers trained in cancer services?	☑ Yes/ ☐ No	As reported
50. Number of individuals screened for the following in last 6 months:	<table><tr><td>**NCD**</td><td>**Screened**</td><td>**Confirmed**</td></tr><tr><td>Hypertension</td><td>4392</td><td>100</td></tr></table>	NCD Register

	Diabetes	258	98	
	Oral Cancer	NA	NA	
	Breast Cancer	NA	NA	
	Cervical Cancer	165	NIL	

51. Whether reporting weekly data in P, S and L form under IDSP	☑ Yes/ ☐ No	Verify from IDSP reporting records
52. Status of TB elimination Programme (This TB data is not Available due office was closed)	Facility is designated as Designated Microscopy Centre (DMC): ☐ Yes/ ☐ No	As reported, Observation
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) _____	DBT/Nikshay Report
	If anti-TB drugs available at the facility: ☐ Yes/ ☐ No If yes, are there any patients currently taking anti-TB drugs from the facility: ☐ Yes/ ☐ No	DBT/Nikshay Report
	Availability of CBNAAT/ TruNat: ☐ Yes/ ☐ No Percent of patients tested through CBNAAT/TruNat for Drug resistance in the last 6 months_____	DBT/Nikshay Report
	Are all TB patients tested for HIV: ☐ Yes/ ☐ No Are all TB patients tested for Diabetes Mellitus: ☐ Yes/ ☐ No	DBT/Nikshay Report
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months:	DBT/Nikshay Report
F. RECORDS, FINANCE, OTHERS		
53. Maintenance of records on	TB Treatment Card cases (both for drug sensitive and drug resistant cases):	Respective records

This TB data is not Available due office was closed	☐ Yes/ ☐ No TB Notification Registers: ☐ Yes/ ☐ No Malaria cases: ☐ Yes/ ☐ No Palliative cases: ☐ Yes/ ☐ No Cases related to Dengue and Chikungunya: ☐ Yes/ ☐ No Leprosy cases: ☐ Yes/ ☐ No	
54. How much fund was received and utilized by the facility under NHM?	Fund Received last year: Fund utilized last year:	Facility FMR
	Fund in prev. FY 2024-2025 <table><tr><td>**Received**</td><td>**Utilized**</td><td>**%**</td></tr><tr><td>500,000</td><td>7,26,677</td><td>145.3%</td></tr></table>	
	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly: One time grand from NHM.	RKS Register One time grand from NHM.
	Reasons for underutilization of fund (if any)	Staff review
55. Status of data entry in (match with physical records)	• HMIS: ☑ Updated/ ☐ Not updated • MCTS: ☐ Updated/ ☑ Not updated • IHIP: ☑ Updated/ ☐ Not updated • HWC Portal: ☐ Updated/ ☑ Not updated • Nikshay Portal: ☐ Updated/ ☐ Not updated	Check respective portals at the facility wrt last entries
56. Frequency of RKS meeting (check and obtain minutes of last meeting held)	1 time 2024-2025 10 feb 2025	RKS Register
57. Availability of ambulance services in the area	☑ Own ambulance available ☐ DH/ SDH has contracted out ambulance services ☑ Ambulances services with Centralized call center ☐ Government ambulance services are not available	As reported

	Comment (if any): 7% referral to higher facility per month there is no regular driver available only one driver is available from NHM.	
• How many cases were referred here in the last month?	Number: 1 Types of cases referred in: Total movement lost	Referral-in register
• How many cases were referred out last month?	Number: 4 General IPD Labour Nil Types of cases referred out:	Out-referral register

Key challenges observed in the facility and the root causes	
Challenge	**Root causes**
a) Poor Supply Of Drugs and Diagnostic	FDSI budget is inadequate
b) Ambulances are not in Good condition	Only one Driver is available in the District Hospital
c) New Hospital Building is Completed but not hand over to the District hospital.	Final inspection pending
d) Funds are received very late	JSY/PMSMA/ RKS fund 10Lakh only once in last 5 year.
e) Manpower shortage Nurses and Group D	

Remarks & Observations

- The facility is situated at the center of the city and providing necessary health services to all the population of the district. Since, it is in the hilly areas, facilities for the parking is very congested.

- The facility provides the ANC and PNC services, Delivery and other services

- PPP mode Pharmacy store is available in the District hospital premises.

- Blood storage Unit, lab services eye services are available in the facility.

- Pharmacist is newly join she don't know about the drug supply and chin.

Field Monitoring Format -Community Health Centre (CHC)/ U-CHC

Urban/ Rural: Rural   **Date of Visit: 08.03.2025**

General Information	
Name of facility visited	CHC Kawrthah – Lawlnllam
Facility Type	☑ CHC ☐ U-CHC
FRU	☑ Yes ☐ No
Accessible from nearest road head	☑ Yes ☐ No
Next Referral Point	Facility: District Hospital Mamit Distance: 41 KM

Please remember that along with the checklist you have to list five key challenges observed in the facility and explore the root causes during the discussion in the facility and document them.

A. INFRASTRUCTURE		Means of verification
Indicator	**INFRASTRUCTURE**	
1. OPD Timing	As reported/Hospital Citizen Charter Board 9.30 AM to 3.30 PM	As reported/ Hospital Citizen Charter Board
2. Whether the facility is functioning in PPP mode	☐ Yes/ ☑ No	Observation
3. Condition of infrastructure /building Please comment on the condition and tick the appropriate box	Comments: good partially New building	Observation
	☑ 24*7 running water facility ☑ Facility is geriatric and disability friendly (ramps etc.) ☑ Clean functional toilets available (separate for Male and female) ☑ Drinking water facility available ☑ OPD waiting area has sufficient sitting arrangement ☐ ASHA rest room is available ☑ Drug storeroom with rack is available	Observation

A. INFRASTRUCTURE			Means of verification
Indicator	**INFRASTRUCTURE**		
	Power backup: ☑ Complete Hospital/ ☐ Part of the hospital		
4. Number of functional in-patient beds	25 (Sanctioned Beds are 30)		As reported/ Hospital Citizen Charter Board
5. List of Service available	OPD services, Emergency Services 24*7, Labour services, Minor Operation, Laboratory, Zero/ Birth dose and X-Ray services, Dental		As reported/ Hospital Citizen Charter Board
• Specialized Services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services	<table><tr><td>**Sl.**</td><td>**Services**</td><td>**Y/N**</td></tr><tr><td>1</td><td>Medicine</td><td>No</td></tr><tr><td>2</td><td>O&G</td><td>No</td></tr><tr><td>3</td><td>Pediatric</td><td>No</td></tr><tr><td>4</td><td>General Surgery</td><td>No</td></tr><tr><td>5</td><td>Anesthesiology</td><td>No</td></tr><tr><td>6</td><td>Ophthalmology</td><td>No</td></tr><tr><td>7</td><td>Dental</td><td>Yes</td></tr><tr><td>8</td><td>Imaging Services (X – ray)</td><td>Yes</td></tr><tr><td>9</td><td>Imaging Services (USG)</td><td>No</td></tr><tr><td>10</td><td>Newborn Stabilization Unit</td><td>YES</td></tr></table>		As reported/ Hospital Citizen Charter Board
• If any of the specialists are available 24*7	☐ Yes, available ☐ Yes, available only on-call ☑ Not available		As reported
• If Yes, Mention the specialists available 24*7	☐ Medicine ☐ Pediatrician ☐ Ob-Gyn ☐ Anesthetist ☑ Others, specify: *Dentist*		As reported
• Emergency	General emergency: ☑ Yes/ ☐ No Facilities available for: 1. Triage: ☑ Yes/ ☐ No 2. Resuscitation: ☑ Yes/ ☐ No		Observation: Verify if triage area is marked

A. INFRASTRUCTURE		Means of verification
Indicator	**INFRASTRUCTURE**	
	3. Stabilization: ☑ Yes/ ☐ No	
6. Tele medicine/Consultation services available	☐ Yes/ ☑ No If yes, average number of teleconsultations per day for the last month: If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/ UPHC/ UAAM): ☑ Yes/ ☐ No	Tele-medicine records register/ e-Sanjeevani Portal
7. Operation Theatre available	☑ Yes/ ☐ No If yes, Major OT ☐ Minor OT ☑	Observation Ensure signage and protocol displays
8. Availability of functional Blood Storage Unit	☐ Yes/ ☑ No If yes, number of units of blood currently available: **Nil** No. of blood transfusions done in last month: **Nil**	Blood Storage Unit records, Register
9. Whether blood is issued free, or user fee is being charged	☐ Free for BPL ☐ Free for elderly ☐ Free for JSSK beneficiaries ☐ Free for all	Blood Storage Unit records, Register
10. Biomedical waste management practices	Sharp pit: ☑ Deep Burial pit: ☑ Incinerator: ☐ Using Common Bio Medical Treatment plant: ☐ Managed through outsourced agency: ☐ Other System, if any: (Specify)	Observation
11. IT Services infrastructure	Desktop/ Laptop available: ☑ Yes/ ☐No Internet connectivity: ☑ Yes/ ☐No Quality/strength of internet connection: NOT Good	As reported

B. Human Resources					As reported	

HR		Regular		Contractual	
		Sanctioned	Available	Sanctioned	Available
MO (MBBS)		0		0	2
Specialists	Medicine	0	0	0	0
	Ob-Gyn	0	0	0	0
	Pediatrician	0	0	0	0
	Anesthetist	0	0	0	0
Dentist		0	0	0	1
SNs/ GNMs		3	3	0	2
LTs		0	0	0	2
Pharmacist		0	0	0	1
Dental Assistant/ Hygienist		0	0	0	1
Hospital/ Facility Manager		0	0	0	0
EmOC trained doctor		0	0	0	0
LSAS trained doctor		0	0	0	0
Others		3	3	0	9

12. Details of HR available in the facility (Sanctioned and In-place)

C. QUALITY PROGRAMMES		Means of verification
13. Kayakalp	Initiated: ☑ Yes/ ☐No Facility score: 71% Award received: Nil Winner ☐ Commendation ☐	Kayakalp Assessment report Verify certificate if awarded
14. NQAS	Assessment done: Yes Internal/State Facility score: 66.8% Certification Status: No certified	NQAS assessment report Verify certificate if awarded
15. LaQshya	Labour Room: LaQshya Certified - ☐Yes/ ☑ No If No, Assessment Done - ☐ Yes/ ☑ No Operation Theatre: LaQshya Certified - ☐Yes/ ☑ No If No, Assessment Done - ☐Yes/ ☑ No	LaQshya Assessment Report check score Verify certificate if awarded

D. DRUGS AND DIAGNOSTICS		
16. Availability of list of essential medicines (EML)/ drugs (EDL)	☑ Yes/ ☐No	Verify EDL Displayed
	If yes, total number of drugs in EDL _134_____ EDL displayed in OPD Area: ☑ Yes/ ☐ No No. of drugs available on the day of visit (out of the EDL) ___75____	
17. Implementation of DVDMS or similar supply chain management system	☑ Yes/ ☐No If other, which one _____	Observation, Check software
18. Shortage of 5 priority drugs from EDL in last 30 days, if any		As reported, Check DVDMS, E-aushadhi, etc.

1	Pantoprazole DSR
2	Methylcobalamin
3	
4	
5	

19. Availability of Essential Consumables:	☐ Sufficient Supply ☑ Minimal Shortage ☐ Acute shortage	As reported
	In last 6 months, how many times there was a shortage: 1 time	Stock/Indent register
20. Availability of essential diagnostics	☑ In-house ☐ Outsourced/ PPP ☐ Both/ Mixed	As reported;
• In-house tests	Timing: 10:00 am- 4:00 pm Total number of tests available against Essential Diagnostic tests list for CHC: 17	Obtain the complete list of diagnostic tests performed in house
• Outsourced/ PPP	Timing: Total number of tests Provided by PPP Provider: NIL___	Obtain the complete list of diagnostic tests outsourced/ done in PPP mode
21. X-ray services is available	☑ Yes/ ☐No If Yes, type & no. of functional X-ray machine is available in the hospital: 1 Is the X-ray machine AERB certified ☐ Yes/ ☑ No	Observation
22. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	☑ Free for BPL ☑ Free for elderly	As reported

		☐ Free for JSSK beneficiaries	
		☑ Free for all	
23.	Availability of Testing kits/ Rapid Diagnostic Kits	☑ Sufficient Supply ☐ Minimal Shortage ☐ Acute shortage	As reported
24.	If there is any shortage of major instruments /equipment (Refer to Annexure 10 in the link for list of equipment (https://nhsrcindia.org/sites/default/files/CH C%20IPHS%202022%20Guidelines%20pd f.pdf)	NO	As reported
25.	Average downtime of equipment (days). Details of equipment are non-functional for more than 7 days	NIL	As reported
E. KEY NATIONAL HEALTH PROGRAMMES			
26.	Availability of delivery services	☑ Yes/ ☐No	As reported
•	If the facility is designated as FRU, whether C-sections are performed	☐Yes/ ☑ No Number of normal deliveries performed in last month: ___0___ No. of C-sections performed in last month: ___0___	Verify C-section records from Maternity OT registers
•	Comment on condition of:	Labour room: The Labour room is cleaned and all the necessary IEC are displayed. OT: Only minor operations are being conducted Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): ☑ Yes/ ☐ No	Observation
27.	Status of JSY payments	Payment is up to date: ☐ Yes/ ☑ No Average delay: (Average for how many days/patients) Payment done till: Payment done till: Current month ☐ Last month ☑ Last 3 Months ☐ Last 6 Months ☐	Verify from JSY status report From March 2024 to Jan 2025 No Payment Paid Due to No funds available

	Reasons for delay: <mark>From March 2024 to Jan 2025 No Payment Paid Due to No funds available</mark>	
28. Availability of JSSK entitlements	☑ Yes/ ☐No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☐ Free blood services ☐ Free referral transport (home to facility) ☐ Free referral transport (drop back from facility to home) ☑ No user charges	As reported/ As Displayed in Maternity Ward <mark>This facility is not Providing the JSSK Pickup and Drop back facility</mark>
29. PMSMA services provided on 9th of every month	☑ Yes/ ☐No If yes, how many high risks pregnancies are identified on 9th for previous month: 1 If No, reasons thereof:	PMSMA Register/ High Risk Pregnancy Register, Staff review
30. Line listing of high-risk pregnancies	☑ Yes/ ☐No	Verify Register availability
31. Practice related to Respectful Maternity Care	☑ Privacy maintained during examination ensured ☑ Birth attendant allowed in Labour room ☑ Obtaining Informed consent of the mother/ custodian ☑ Safe care environment maintained	Observation, Patient review
32. Whether facility have registers for entering births and deaths	☑ Yes/ ☐No	Birth Register, Death Records
33. Number of Maternal Death reported in the facility	Previous year: NIL Current year: NIL	Maternal Deaths Records/Review
34. Number of Child Death reported in the facility	Previous year: NIL Current year: NIL	Maternal Deaths Records/Review
35. If Comprehensive Abortion Care (CAC) services available	☑ Yes/ ☐ No	CAC register
36. Availability of vaccines and hub cutter	☑ Yes/ ☐No	Observation Staff review

	Nurses/ ANM aware about open vial policy: ☑ Yes/ ☐No	
37. Number of newborns immunized with birth dose at the facility in last 3 months	13	Immunisation Register
38. Newborns breastfed within one hour of birth during last month	13	Verify BF records
39. Number of sterilizations performed in last one month	NIL	FP Sterilizations register Verify if fixed days of sterilization exist
40. Availability of trained provider for IUCD/ PPIUCD	☑ Yes/ ☐No One	As reported, Verify training received
41. Who counsels on FP services?	Counsellor ☐ Staff Nurse ☑ Medical Officer ☑ Others (Specify)_____	As reported
42. Please comment on utilization of other FP services including Condoms, OCPs, Antra	Yes Using the FP	Observation/ FP records and registers
43. FPLMIS has been implemented	☑ Yes/ ☐No	Check software
44. Availability of functional Adolescent Friendly Health Clinic	☑ Yes/ ☐No If yes, who provides (Counsellor) counselling to adolescents: RKSK Councellor -153 Separate male and female counselors available: ☐ Yes/ ☑ No	Observation, check AFHC Register RKSK Councellor
45. Whether facility has functional NCD clinic	☑ Yes/ ☐No If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)	Check NCD Register RKSK Councellor
46. Are service providers trained in cancer services?	☐Yes/ ☑ No	
47. Number of individuals screened for the following in last 6 months:	(see table below)	NCD Register at Sub center level So Data is not available

NCD	Screened	Confirmed
a. Hypertension		
b. Diabetes		
c. Oral Cancer		

	d. Breast Cancer			
	e. Cervical Cancer			
48. Whether reporting weekly data in P, S and L form under IDSP	☑ Yes/ ☐No			Verify from IDSP reporting records
49. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): ☑ Yes/ ☐No			As reported, Observation
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average): **24**			DBT/Nikshay Report
	If anti-TB drugs available at the facility: ☐ Yes/ ☑ No If yes, are there any patients currently taking anti-TB drugs from the facility: ☐ Yes/ ☐No			DBT/Nikshay Report
	Percent of patients tested through CBNAAT/ TruNat for Drug resistance in the last 6 months **Nil**			DBT/Nikshay Report
	Is there a sample transport mechanism in place for: Investigations within public sector for TB testing? ☑ Yes/ ☐ No Investigations within public sector for other tests? ☐ Yes/ ☑ No Outsourced testing? ☐Yes/ ☑ No			As reported
	Are all TB patients tested for HIV? ☑ Yes/ ☐No Are all TB patients tested for Diabetes Mellitus: ☑ Yes/ ☐No			DBT/Nikshay Report
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months:			DBT/Nikshay Report
50. Status on Leprosy eradication programme	Nos. of new case detected by Field Worker in last 12 months: NIL Out of those, how many are having Gr. II deformity: Frequency of Community Surveillance:			Facility Register/ Records for leprosy
F. RECORDS, FINANCE, OTHERS				
51. Maintenance of records on	TB Treatment Card cases (both for drug sensitive and drug resistant cases): ☑ Yes/ ☐ No			Respective Records

	TB Notification Registers: ☑ Yes/ ☐ No Malaria cases: ☑ Yes/ ☐No Palliative cases: ☐ Yes/ ☑ No Cases related to Dengue and Chikungunya: ☑ Yes/ ☐No Leprosy cases: ☐ Yes/ ☑ No	
52. How much fund was received and utilized by the facility under NHM?	Fund Received last year: 2024-2025-25 lakh Fund utilized last year: 	Received	Utilized	%
				Facility FMR ==Record is Not available Due to A/c is not available==
	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly: Not Regular	
	Reasons for underutilization of fund (if any)	Staff review
	Comment (if any):	
53. Status of data entry in (match with physical records)	HMIS: ☑ Updated/ ☐Not updated MCTS: ☐ Updated/ ☑ Not updated IHIP ☑ Updated/ ☐Not updated HWC Portal: ☐ Updated /☑ Not updated Nikshay Portal: ☑ Updated/ ☐Not updated/	Check respective portals at the facility wrt last entries
54. Frequency of RKS meeting (check and obtain minutes of last meeting held)	18/12/2024	RKS Register
55. Availability of ambulance services in the area	☑ CHC own ambulance available ☐CHC has contracted out ambulance services ☐ Ambulances services with Centralized call center ☐Government ambulance services are not available	As reported

• How many cases from sub centre/ PHC were referred to this CHC last month?	Number: 0 Types of cases referred in: NIL	Referral-in register
• How many cases from the CHC were referred to the DH last month?	Number: 2 Types of cases referred out: Hypertension, FB left wrist .	Referral Out register

Key challenges observed in the facility and the root causes	
observations	
➢ Regular post filled for In charge Medical officer .	Two medical officer are available but they don't have known all National Programs.
b) Provide the regular funds foe CHCs	Hospital Building is Partially Renovated.
c) POL fund are not sufficient for ambulance.	Sonography Machine is available but Radiologist or Technician is not available in the CHC.
d) Shortage of IEC in the facility.	

Observations:

- ➢ Regular post filled for in charge Medical officer.
- ➢ Two medical officer are available but they don't have known all National Programs.
- ➢ provide the regular funds for CHCs
- ➢ Hospital Building is Partially Renovated.
- ➢ POL fund are not sufficient for ambulance.
- ➢ Sonography Machine is available but Radiologist or Technician is not available in the CHC.
- ➢ Shortage of IEC in the facility.

Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre/ Urban Primary Health Centre (AAM -PHC/ AAM-UPHC)

Urban /Rural: Rural   **Date of Visit: 12/03/2025**

A. General Information	
1. State	Mizoram
2. District Name	Mamit
3. Block/Taluka Name	REIEK
4. Name of Facility	Rawpuichhip PHC
5. Type of Facility	☑ PHC-AAM ☐ UPHC-AAM
6. NIN of the facility	5747833530
7. No. of days in a week facility is operational	6 Days
8. OPD Timings	10.00 AM – 4.00 PM
9. Month & Year of operationalization of AAM	2019
10. Details of co-location, if any (*If any co-located SHC*)	Rawpuichhip Sub Centre
11. Accessible from nearest road head (**Yes/No**)	Yes
12. Next Referral Facility Name	State Referral Hospital District Hospital Aizawl
13. Distance of next referral facility (in Km)	43 km
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	--------------------
A.1 Demographic Details	
1. Number of Villages/Wards	6 villages
2. No. of Households	926
3. Total catchment Population	4790
4. Population who are 30 years of age and above	1772

	B. Physical Infrastructure	
	Infrastructure Status and details	**Availability**
1.	Availability of Govt. owned Building	☑ Yes ☐ No

2.	If there is no government-owned Building, specify building type	

Sr. No.	Building	Mark
A	Other Govt.	☐
B	Panchayat Bhawan	☐
C	Urban Local Body	☐
D	Rented etc.	☐

3.	Is the facility functional 24 x 7?	☑ Yes ☐ No
4.	Availability of IPD Beds	☑ Yes ☐ No
5.	If yes, Number of functional IPD Beds	10
6.	Availability of boundary Wall	☑ Yes ☐ No
7.	External branding as per CPHC guidelines (Colour & Logo)	☑ Yes ☐ No
8.	OPD room Examination table with privacy curtains/screen	☑ Yes ☐ No ☐ Yes ☑ No
9.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
10.	Availability of furniture: Table Chairs Almirah/Shelf	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
11.	Laboratory	☑ Yes ☐ No
12.	Pharmacy /Drug store	☑ Yes ☐ No
13.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
14.	Separate functional toilets for males and females	☐ Yes ☑ No
15.	Availability of Running Water	☑ Yes ☐ No

16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☑ Yes ☐ No
17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No

B.1 Information, Education & communication (IEC) material	
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☑ Yes ☐ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed	☑ Yes ☐ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

No	Staff	Required as per IPHS 2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	**1**		1		0
2.	AYUSH MO*	**1**		0		0
3.	Dentist*	**1**		0		0
4.	Staff Nurse	2		1		2
5.	Pharmacist	1		0		0
6.	Laboratory Technician	1		1		0
7.	ANM/MPW (F)#	1		0		3
8.	MPW (M)	1		1		2
9.	Lady Health Visitor	1		0		0
10.	Dresser	1		0		0
11.	Accountant	1		0		1
12.	Data entry operator	1		0		0
13.	Sanitation staff	1		2		0
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)					5
15.	ASHA Facilitator (If any, only for Rural areas)					1
16.	Others (Specify)	Driver				1
17.	Whether all essential					

	HRH available as per IPHS 2022	

*Desirable   (Total 6 Regular Posts Available and 15 NHM posts are available in Facility total 21)

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	YES	YES	YES	YES
Child Health (New Born Care/ HBNC/HBYC)	YES	YES	YES	YES
Family Planning	YES	NO	No	YES
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	YES	No	YES	YES
NCD	YES	YES	YES	YES
Others (Specify)				

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	YES	YES	YES	YES	YES	YES
Staff Nurse	YES	YES	YES	YES	YES	YES
ANM/ MPW-F	No	No	No	No	No	No

MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☐ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No

Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No

		F. Availability of Essential medicines	
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference-* *https://nhsrcindia.org/essential medicines-list-* *hwc-shc-phc)*	*(Total number of medicines at AAM-PHC/UPHC as per National EML -172)* *82*	
2	Total number of medicines available at AAM-PHC/UPHC	74	
3	Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☑ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycaemics ☑ Hypolipidemic ☐ ORS ☐ Multi-vitamins ☐ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☑ Quarterly ☐ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☐ 1-2 Weeks ☑ More than 2 Weeks
7	Is buffer stock for drugs maintained?	☐ Yes ☑ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	(Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	22
4	Number of tests Provided through In House Mode	22

5	Number of tests Provided through Hub & Spoke (Public Health System)	0
6	Number of tests Provided through Hub & Spoke- PPP Model	0
7	Availability of X-ray services	☑ Yes ☑ No
8	Availability of Sample transportation mechanism	☐ Yes ☑ No
9	User fee charged for diagnostics	☑ Yes ☐ No
10	Average downtime of equipment	1 day
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	N/A

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☐ ☑ No
6.	Stool for ova and cyst	☑ Yes ☐ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☑ Yes ☐ No
9.	Malaria Rapid test	☑ Yes ☐ No

10.	RPR/VDRL test for syphilis	☑ Yes ☐ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No
12.	Hepatitis B surface antigen test	☑ Yes ☐ No
13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☑ Yes ☐ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☐ No ☑ NA
20.	Filariasis **(endemic areas only)**	☐ Yes ☐ No ☑ NA
21.	Japanese encephalitis **(endemic areas only)**	☐ Yes ☐ No ☑ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☑ Yes ☐ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☑ Tablet ☑ Smartphone ☑ Laptop ☑ Internet connectivity (Government funded or other, specify)

Infrastructure: Functionality	☑ Tablet
	☑ Smartphone
	☑ Laptop
	☑ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☑ Yes ☐ No
Teleconsultation platforms	☐ e-Sanjeevani OPD
	☑ e-Sanjeevani.in
	☐ State specific app
	Specify, if any
Teleconsultation schedule prepared and displayed	☐ Yes ☑ No
Common conditions for teleconsultation	Hypertension, Fever
Total teleconsultations in the last 01 month	25
I. Wellness Activities	
Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
J. Governance	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months	☑ Yes ☐ No 11 sep2024

Minutes of meeting maintained	☑ Yes ☐ No
Periodic VHND sessions undertaken	☑ Yes ☐ No

K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	PLP

L. Finance			
Remuneration & Incentives	**Cadre**	**Timely disbursement**	**Complete disbursement as entitled**
	AAM-PHC Team (Salary)	☐ Yes ☑ No	☐ Yes ☑ No
	AAM-PHC Team (Team Based Incentives)	☐ Yes ☑ No	☐ Yes ☑ No
Facility funds	**Fund Source**	**Timely disbursement**	
	Untied	☑ Yes ☐ No	
	Other Sources	☑ Yes ☐ No	

Fund utilization **NHM Fund/untied funds utilized during last year:**	Funds received **(Amount in Rs.)**	Expenditure **(Amount in Rs.)**	% Expenditure
	648856	614651	94.73

Is untied fund being spent on following activities?	Regular payment of Bills: ☑ Yes ☐ No If yes, specify; ☑ Electricity ☑ Drinking Water ☐ Internet Regular purchase: ☑ Yes ☐ No ☑ Medicines ☑ Reagents/Consumables ☑ Equipment Payment of support/cleaning Staff: ☐ Yes ☑ No
Status of JSY Payments	Payment done till (month/ year) - Yes Average Delay in Payment (days): Nil Reasons for delay, if any
Availability of JSSK entitlements	☑ Yes/ ☐No If yes, whether all entitlements being provided

	☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☐ Free blood services ☐ Free referral transport (home to facility) ☐ Free referral transport (drop back from facility to home) ☑ No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	1165
2	No. of PW registered for ANC	18
3	No. of PW received 4 or more ANC check-ups	17
4	Total number of institutional deliveries	1
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	19
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	10
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	1
8	Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month	-
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	0

10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	0
11	**TB patients undergoing treatment Indicators (Current Year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	0 1 DTC Mamit 1
12	% of target population administered CBAC % of target population with score below 4 % of target population with score 4 and above	100% 70% 30%

13	Community Based Screening for NCDs			

NCDs *(No. of individuals in Last 6 Months)*	Screened	Treated	Follow-up
Hypertension	210	90	----
Diabetes	185	60	----
Oral Cancer*	25	---	---
Breast Cancer*	17	----	----
Cervical Cancer*	---	---	-----

N. Implementation of NQAS Quality Assurance and Patient Safety	
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	Yes 75%

6	Patient Rights	☑ Display of citizen's charter
		☑ Display of IEC materials
		☑ Provision for ensuring privacy
		☑ Respectful Maternity Care being practiced
		☐ All services provided free of cost
		☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured
		☑ Maintenance of clinical records
		☑ Data management using digital technology
		☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management
		☑ Adherence to SOPs for disinfection / sterilization of equipment
		☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions
		☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback
		☑ Availability of Grievance Redressal Mechanisms
		☑ Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	15.6.2024
2	Facility aggregate score using ODK Took kit	51.07

Remarks & Observations
Infrastructure   Building condition is good, Maintained in good manner.
HRH   There is a manpower shortage in the facility. It needs one Pharmacist, one group D, and one lab technician.
IEC   Sufficient IEC marital
Expanded service Packages   Funds are not Sufficient for the maintenance of the hospital. Regularly disburse the funds to the facility.
IT System   **Good**
Any Other

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope	✓		✓	
3	Radiant Warmer	✓		✓	
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top	✓		✓	
6	Labor Bed	✓		✓	
7	Foetal Doppler	✓		✓	
8	Phototherapy Unit		✓		
9	Shoulder Wheel	✓		✓	
10	Shoulder Pulley	✓		✓	
11	Shoulder Abduction Ladder		✓		
12	Suction Machine	✓		✓	
13	Mobile Spotlight		✓		
14	Manual Vacuum Aspirator	✓		✓	
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer	✓		✓	
18	Ophthalmoscope		✓		
19	Fully Loaded Dental Chair Electrically Operated		✓		
20	Dental Chair-Basic		✓		
21	Oxygen Hood Neonatal		✓		
22	ILR With Voltage Stabilizer-Small	✓		✓	

23	Deep Freezer-Small	✓		✓	
24	ILR With Voltage Stabilizer-Large				
25	Deep Freezer-Small-Large				
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part				
28	Semi-Automated Biochemistry Analyser	✓		✓	
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser	✓		✓	
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer	✓		✓	
35	Electrolyte Analyzer	✓		✓	
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid		✓		
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web		✓		
45	Walking Aid for Training/ Reciprocal Walker		✓		

Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre/ Urban Primary Health Centre (AAM -PHC/ AAM-UPHC)

Urban /Rural: <u>Rural</u>   **Date of Visit: <u>11/03/2025</u>**

A. General Information	
16. State	Mizoram
17. District Name	Mamit
18. Block/Taluka Name	West Phaileng
19. Name of Facility	West Phaileng PHC
20. Type of Facility	☑ PHC-AAM ☐ UPHC-AAM
21. NIN of the facility	7726814671
22. No. of days in a week facility is operational	24 X 7
23. OPD Timings	9 AM – 3 PM
24. Month & Year of operationalization of AAM	July 2024
25. Details of co-location, if any (*If any co-located SHC*)	No
26. Accessible from nearest road head (**Yes/No**)	Yes
27. Next Referral Facility Name	District Hospital Mamit
28. Distance of next referral facility (in Km)	40 km
29. If UPHC functions as a Polyclinic (Yes/No)	No
30. If Yes, please take note of available specialist services at the Polyclinic	Not applicable
A.1 Demographic Details	
1. Number of Villages/Wards	15 villages
2. No. of Households	4558
3. Total catchment Population	22782
4. Population who are 30 years of age and above	8928

	B. Physical Infrastructure		
	Infrastructure Status and details	**Availability**	
1.	Availability of Govt. owned Building	☑ Yes ☐ No	
2.	If there is no government-owned Building, specify building type	<table><tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr><tr><td>A</td><td>Other Govt.</td><td>☐</td></tr><tr><td>B</td><td>Panchayat Bhawan</td><td>☐</td></tr><tr><td>C</td><td>Urban Local Body</td><td>☐</td></tr><tr><td>D</td><td>Rented etc.</td><td>☐</td></tr></table>	
3.	Is the facility functional 24 x 7?	☑ Yes ☐ No	
4.	Availability of IPD Beds	☑ Yes ☐ No	
5.	If yes, Number of functional IPD Beds	10	
6.	Availability of boundary Wall	☑ Yes ☐ No	
7.	External branding as per CPHC guidelines (Colour & Logo)	☑ Yes ☐ No	
8.	OPD room Examination table with privacy curtains/screen	☑ Yes ☐ No ☑ Yes ☐ No	
9.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No	
10.	Availability of furniture: Table Chairs Almirah/Shelf	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No	
11.	Laboratory	☑ Yes ☐ No	
12.	Pharmacy /Drug store	☑ Yes ☐ No	
13.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No	
14.	Separate functional toilets for males and females	☑ Yes ☐ No	
15.	Availability of Running Water	☑ Yes ☐ No	
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☑ Yes ☐ No	

17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No MO-1, Nurse-1, Pharmacist-1, Group D-2

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☑ Yes ☐ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No Complaint box and online portal: vahui.in
8	Information on referral transport displayed	☑ Yes ☐ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
No	**Staff**	**Required as per IPHS 2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1.	Medical Officer (MBBS)	**1**	Don't Know	1	DK	0
2.	AYUSH MO*	**1**	DK	0	DK	0
3.	Dentist*	**1**	DK	0	DK	0
4.	Staff Nurse	2	DK	5	DK	1
5.	Pharmacist	1	DK	1	DK	0
6.	Laboratory Technician	1	DK	2	DK	0
7.	ANM/MPW (F)#	1	DK	0	DK	0
8.	MPW (M)	1	DK	0	DK	0
9.	Lady Health Visitor	1	DK	0	DK	0
10.	Dresser	1	DK	0	DK	0
11.	Accountant	1	DK	0	DK	1
12.	Data entry operator	1	DK	0	DK	1
13.	Sanitation staff	1	DK	2	DK	0
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)		DK	0	DK	12

15.	ASHA Facilitator (If any, only for Rural areas)		DK	0	DK	1
16.	Others (Specify)		DK	0	DK	0
17.	Whether all essential HRH available as per IPHS 2022	No				

*Desirable

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	Yes	No	No	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	No	Yes
Family Planning	Yes	Yes	No	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	Yes	No
NCD	Yes	No	Yes	No
Others (Specify)				

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	No	Yes	Yes	Yes	Yes	No

ANM/ MPW-F	No	No	Yes	No	Yes	No
MPW- M	No	No	Yes	No	Yes	No
ASHA	No	Yes	Yes	Yes	Yes	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, ~~Filariasis, JE)~~ ☑ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No Weekly
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No

Elderly and Palliative care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes ☐ No	☑ Yes ☐ No

F. Availability of Essential medicines		
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference-* *https://nhsrcindia.org/essential medicines-list-hwc-shc-phc* *)*	*(Total number of medicines at AAM-PHC/UPHC as per National EML -172)* *95*
2	Total number of medicines available at AAM-PHC/UPHC	175
3	Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever
4	Medicine categories with shortfall/ stock outs on the day of assessment	☐ Oral Contraceptives ☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycaemics ☐ Hypolipidemic ☐ ORS ☐ Multi-vitamins

		Gastrointestinal meds ☐ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☐ Dermatological (cream)
5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)	
6	What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☐ 1-2 Weeks ☑ More than 2 Weeks If indent from DH I week, If from state 2 weeks. Again depends on availability at them.	
7	Is buffer stock for drugs maintained?	☐ Yes ☑ No	
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No	

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	19

		(Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	19
4	Number of tests Provided through In House Mode	19
5	Number of tests Provided through Hub & Spoke (Public Health System)	No
6	Number of tests Provided through Hub & Spoke-PPP Model	No
7	Availability of X-ray services	☐ Yes ☑ No
8	Availability of Sample transportation mechanism	☑ Yes ☐ No
9	User fee charged for diagnostics	☑ Yes ☐ No Partially charging
10	Average downtime of equipment	7 days
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	N/A

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☑ No
6.	Stool for ova and cyst	☑ Yes ☐ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☑ Yes ☐ No

9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☑ Yes ☐ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No
12.	Hepatitis B surface antigen test	☑ Yes ☐ No
13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☐ Yes ☑ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☑ No ☐ NA
20.	Filariasis **(endemic areas only)**	☐ Yes ☑ No ☐ NA
21.	Japanese encephalitis **(endemic areas only)**	☐ Yes ☑ No ☐ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☑ Yes ☐ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☐ Tablet ☐ Smartphone ☑ Laptop- 2 Desk top -2 ☑ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☐ Tablet ☐ Smartphone ☑ Laptop ☑ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☑ Yes ☐ No

Teleconsultation platforms	☐ e-Sanjeevani OPD ☑ e-Sanjeevani.in ☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☑ Yes ☐ No
Common conditions for teleconsultation	Common illness, NCD, Hypertension, RTI
Total teleconsultations in the last 01 month	25

I. Wellness Activities	
Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No

J. Governance	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months	☑ Yes ☐ No
Minutes of meeting maintained	☑ Yes ☐ No
Periodic VHND sessions undertaken	☐ Yes ☑ No

K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No

☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	

L. Finance	

Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	☐ Yes ☑ No	☑ Yes ☐ No
	AAM-PHC Team (Team Based Incentives)	☐ Yes ☑ No	☑ Yes ☐ No

Facility funds	Fund Source	Timely disbursement
	Untied	☑ Yes ☐ No
	Other Sources	☑ Yes ☐ No

Fund utilization NHM Fund/untied funds utilized during last year: Total funds including funds received under MSHSSP as Internal Performance Agreement	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	1240637	1061226	85.53

Is untied fund being spent on following activities?	Regular payment of Bills: ☐ Yes ☐ No
	If yes, specify;
	☑ Electricity
	☑ Drinking Water
	☑ Internet
	Regular purchase: ☐ Yes ☐ No
	☑ Medicines
	☑ Reagents/Consumables
	☑ Equipment
	Payment of support/cleaning Staff: ☐ Yes ☐ No

Status of JSY Payments	Payment done till (month/ year) – November 2024
	Average Delay in Payment (days): 4 month
	Reasons for delay, if any- Delay from state
Availability of JSSK entitlements	☑ Yes/ ☐No
	If yes, whether all entitlements being provided
	☑ Free delivery services (Normal delivery/ C-section)
	☑ Free diet
	☑ Free drugs and consumables
	☑ Free diagnostics
	☑ Free blood services
	☑ Free referral transport (home to facility)
	☑ Free referral transport (drop back from facility to home)
	☑ No user charges

	M. Service delivery Output Indicators (Data of previous quarter)	
1	Total number of outpatient department visits	984
2	No. of PW registered for ANC	72 registration from 4 SCs
3	No. of PW received 4 or more ANC check-ups	0
4	Total number of institutional deliveries	39

5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	99 SCs
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	63 SCs
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	9
8	Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month	0
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	7
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	0
11	**TB patients undergoing treatment Indicators (Current Year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	38 0 4
12	% of target population administered CBAC % of target population with score below 4 % of target population with score 4 and above	Not Applicable to them SCs are conducting. Data available with respective SCs

13	**Community Based Screening for NCDs**				

NCDs *(No. of individuals in Last 6 Months)*	Screened	Treated	Follow-up
Hypertension	760	14	14
Diabetes	760	6	6
Oral Cancer*	760	0	0
Breast Cancer*	443	0	0
Cervical Cancer*	443	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety	
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	☐ Yes ☑ No

3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	86.1 First runner up
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☐ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms

		☑ Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	June 27,2024
2	Facility aggregate score using ODK Took kit	56.3

Remarks & Observations
Infrastructure • Building of the PHC is in good condition, • Required some space for wellness activities • Providing all health care services
HRH • As X-Ray machine is installed in 2016, since then X-ray technician is not posted. Hence it is nonfunctional. • Dental chair was there. But long time dental surgeon was not posted. Hence dental chair is shifted to the DH, Mamit • Ophthalmic assistant is required as the service is introduced under expanded package.
IEC IEC material is required for JE, JSY and JSSK
Expanded service Packages • Though the expanded services are introduced in the facility but accordingly HR is not posted • X-Ray, Ophthalmic and Dental services are provided under expanded services. But Dental chair and instruments for ophthalmic services is not available.
IT System • Required one more desk top.
Any Other • Irregular supplies of the medicine • Irregular funds- irregular payment of NHM staff • Mobility support should be there to visit remote/hard to reach villages • Frequent refresher of the staff is required

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope	✓			
3	Radiant Warmer	✓		✓	
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top	✓		✓	
6	Labor Bed	✓		✓	
7	Foetal Doppler	✓		✓	
8	Phototherapy Unit		✓		
9	Shoulder Wheel		✓		
10	Shoulder Pulley		✓		
11	Shoulder Abduction Ladder		✓		
12	Suction Machine	✓		✓	
13	Mobile Spotlight		✓		
14	Manual Vacuum Aspirator	✓		✓	
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer		✓		
18	Ophthalmoscope	✓		✓	
19	Fully Loaded Dental Chair Electrically Operated		✓		
20	Dental Chair-Basic		✓		
21	Oxygen Hood Neonatal	✓		✓	
22	ILR With Voltage Stabilizer-Small		✓		
23	Deep Freezer-Small		✓		
24	ILR With Voltage Stabilizer-Large	✓		✓	

25	Deep Freezer-Small-Large	✓		✓	
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part		✓		
28	Semi-Automated Biochemistry Analyser	✓		✓	
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser		✓		
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer		✓		
34	ESR Analyzer		✓		
35	Electrolyte Analyzer		✓		
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid		✓		
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web		✓		
45	Walking Aid for Training/ Reciprocal Walker		✓		

Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre/ Urban Primary Health Centre (AAM -PHC/ AAM-UPHC)

Urban /Rural: <u>Rural</u>   **Date of Visit: <u>08/03/2025</u>**

A. General Information	
31. State	Mizoram
32. District Name	Mamit
33. Block/Taluka Name	ZAWLNUAM
34. Name of Facility	Kawrttethaw Veng
35. Type of Facility	☑ PHC-AAM ☐ UPHC-AAM
36. NIN of the facility	1517888853
37. No. of days in a week facility is operational	Monday- Saturday
38. OPD Timings	10 AM – 4 PM
39. Month & Year of operationalization of AAM	
40. Details of co-location, if any (*If any co-located SHC*)	SHC KAWRTTETHAWVENG
41. Accessible from nearest road head (**Yes/No**)	Yes
42. Next Referral Facility Name	CHC KAWRTTETHAWVENG
43. Distance of next referral facility (in Km)	20 km
44. If UPHC functions as a Polyclinic (Yes/No)	No
45. If Yes, please take note of available specialist services at the Polyclinic	Not applicable
A.1 Demographic Details	
1. Number of Villages/Wards	9 villages
2. No. of Households	2011
3. Total catchment Population	10079
4. Population who are 30 years of age and above	4482

	B. Physical Infrastructure	
	Infrastructure Status and details	**Availability**
1.	Availability of Govt. owned Building	☑ Yes ☐ No
2.	If there is no government-owned Building, specify building type	<table><tr><th>Sr. No.</th><th>Building</th><th>Mark</th></tr><tr><td>A</td><td>Other Govt.</td><td>☐</td></tr><tr><td>B</td><td>Panchayat Bhawan</td><td>☐</td></tr><tr><td>C</td><td>Urban Local Body</td><td>☐</td></tr><tr><td>D</td><td>Rented etc.</td><td>☐</td></tr></table>
3.	Is the facility functional 24 x 7?	☑ Yes ☐ No
4.	Availability of IPD Beds	☑ Yes ☐ No
5.	If yes, Number of functional IPD Beds	9
6.	Availability of boundary Wall	☑ Yes ☐ No
7.	External branding as per CPHC guidelines (Colour & Logo)	☑ Yes ☐ No
8.	OPD room Examination table with privacy curtains/screen	☑ Yes ☐ No ☐ Yes ☑ No
9.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
10.	Availability of furniture: Table Chairs Almirah/Shelf	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
11.	Laboratory	☑ Yes ☐ No
12.	Pharmacy /Drug store	☑ Yes ☐ No
13.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
14.	Separate functional toilets for males and females	☑ Yes ☐ No
15.	Availability of Running Water	☑ Yes ☐ No

16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☑ Yes ☐ No
17.	Electricity connection	☑ Yes ☐ No
18.	Power back up	☑ Yes ☐ No
19.	Safe drinking Water for staff and patients	☑ Yes ☐ No
20.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
21.	Provision of BMW management	☑ Yes ☐ No
22.	Colour coded waste bins	☑ Yes ☐ No
23.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
24.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No MO-1, Nurse-1, Pharmacist-1, Group D-2

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☑ Yes ☐ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No Complaint box and online portal: vahui.in
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
No	**Staff**	**Required as per IPHS 2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1.	Medical Officer (MBBS)	**1**	Don't Know	1	DK	0
2.	AYUSH MO*	**1**	DK	0	DK	0
3.	Dentist*	**1**	DK	0	DK	0
4.	Staff Nurse	2	DK	1	DK	2
5.	Pharmacist	1	DK	0	DK	1
6.	Laboratory Technician	1	DK	0	DK	1
7.	ANM/MPW (F)#	1	DK	0	DK	1
8.	MPW (M)	1	DK	1	DK	0
9.	Lady Health Visitor	1	DK	0	DK	0
10.	Dresser	1	DK	0	DK	0
11.	Accountant	1	DK	0	DK	1
12.	Data entry operator	1	DK	0	DK	1
13.	Sanitation staff	1	DK	0	DK	1
14.	ASHA (Population Norms - 1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)		DK	0	DK	6
15.	ASHA Facilitator (If any, only for Rural areas)		DK	0	DK	1
16.	Others (Specify)		DK	0	DK	0

17.	Whether all essential HRH available as per IPHS 2022	No

*Desirable

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	No
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	No	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)				

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	Yes	No	Yes	Yes	Yes	Yes
ANM/ MPW-F	No	No	No	No	No	No
MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, ~~Filariasis, JE)~~ ☐ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No Weekly
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☑ Yes ☐ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☑ Yes ☐ No	☐ Yes ☑ No
Elderly and Palliative care services	☑ Yes ☐ No	☑ Yes ☐ No	☐ Yes ☑ No
Screening & management of mental health ailments	☑ Yes ☐ No	☑ Yes ☐ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☑ Yes ☐ No	☐ Yes ☑ No

F. Availability of Essential medicines			
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference- https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)*	*(Total number of medicines at AAM-PHC/UPHC as per National EML -172)* *98*	
2	Total number of medicines available at AAM-PHC/UPHC	164	
3	Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☐ Oral Contraceptives ☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☑ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☑ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycaemics ☑ Hypolipidemic ☐ ORS ☐ Multi-vitamins ☐ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☐ 1-2 Weeks ☑ More than 2 Weeks If indent from DH 1 week, If from state 2 weeks. Again depends on availability at them.
7	Is buffer stock for drugs maintained?	☐ Yes ☑ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	64 (Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	43

4	Number of tests Provided through In House Mode	43
5	Number of tests Provided through Hub & Spoke (Public Health System)	No
6	Number of tests Provided through Hub & Spoke-PPP Model	No
7	Availability of X-ray services	☐ Yes ☑ No
8	Availability of Sample transportation mechanism	☐ Yes ☑ No
9	User fee charged for diagnostics	☑ Yes ☐ No Partially charging
10	Average downtime of equipment	7 days
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	N/A

G.2 Diagnostic Tests Available		
1.	Haemoglobin	☑ Yes ☐ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☑ Yes ☐ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☑ Yes ☐ No
4.	Urine Microscopy	☑ Yes ☐ No
5.	24 – hours urinary protein	☐ Yes ☑ No
6.	Stool for ova and cyst	☐ Yes ☑ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☑ Yes ☐ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☑ Yes ☐ No

11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☑ Yes ☐ No
12.	Hepatitis B surface antigen test	☑ Yes ☐ No
13.	Sputum for AFB # - Microscopy	☑ Yes ☐ No
14.	Typhoid test (IgM)	☑ Yes ☐ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☑ Yes ☐ No
17.	Bleeding time and clotting time	☑ Yes ☐ No
18.	Visual Inspection Acetic Acid (VIA)	☑ Yes ☐ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☐ No ☑ NA
20.	Filariasis (**endemic areas only)**	☐ Yes ☑ No ☑ NA
21.	Japanese encephalitis (**endemic areas only**)	☐ Yes ☐ No ☑ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☑ Yes ☐ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☐ Tablet ☐ Smartphone ☑ Laptop- 2 Desk top -1 ☑ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☐ Tablet ☐ Smartphone ☑ Laptop -2 Desk top -1 ☑ Internet connectivity (Government funded or other, specify)

Teleconsultation services (PHC/ CHCs/DH/MCH)	☑ Yes ☐ No Last six months not done due to problem of onectivity
Teleconsultation platforms	☐ e-Sanjeevani OPD ☑ e-Sanjeevani.in ☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☐ Yes ☑ No
Common conditions for teleconsultation	Common illness, NCD, Hypertension, RTI
Total teleconsultations in the last 01 month	0

I. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☐ Yes ☑ No

J. Governance	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months	☐ Yes ☑ No
Minutes of meeting maintained	☑ Yes ☐ No
Periodic VHND sessions undertaken	☐ Yes ☑ No

K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No

☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	U-Win

L. Finance	

Remuneration & Incentives			
	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	☐ Yes ☑ No	☑ Yes ☐ No
	AAM-PHC Team (Team Based Incentives)	☐ Yes ☑ No	☑ Yes ☐ No

Facility funds		
	Fund Source	Timely disbursement
	Untied	☑ Yes ☐ No
	Other Sources	☑ Yes ☐ No

Fund utilization NHM Fund/untied funds utilized during last year: Total funds including funds received under MSHSSP	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	87500	68160	77.89

Is untied fund being spent on following activities?	Regular payment of Bills: ☐ Yes ☐ No If yes, specify; ☑ Electricity ☑ Drinking Water ☑ Internet

	Regular purchase: □ Yes □ No ☑ Medicines ☑ Reagents/Consumables ☑ Equipment Payment of support/cleaning Staff: ☑ Yes □ No
Status of JSY Payments	Payment done till (month/ year) – January 2025 Average Delay in Payment (days): 4 month Reasons for delay, if any- Delay from state
Availability of JSSK entitlements	☑ Yes/ □No If yes, whether all entitlements being provided ☑ Free delivery services (Normal delivery/ C-section) ☑ Free diet ☑ Free drugs and consumables ☑ Free diagnostics ☐ Free blood services ☐ Free referral transport (home to facility) ☐ Free referral transport (drop back from facility to home) ☑ No user charges

	M. Service delivery Output Indicators (Data of previous quarter)	
1	Total number of outpatient department visits	1343
2	No. of PW registered for ANC	38 registration from SCs
3	No. of PW received 4 or more ANC check-ups	29
4	Total number of institutional deliveries	35
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	00
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	49
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	47
8	Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month	0
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	11
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	0
11	**TB patients undergoing treatment Indicators (Current Year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	28 0 0
12	% of target population administered CBAC % of target population with score below 4 % of target population with score 4 and above	**312** **65** **247** Not Applicable to them SCs are conducting. Data available with respective SCs

13	**Community Based Screening for NCDs**			
	NCDs *(No. of individuals in Last 6 Months)*	**Screened**	**Treated**	**Follow-up**
	Hypertension	120	2	2
	Diabetes	119	2	2
	Oral Cancer*	54	0	0
	Breast Cancer*	28	0	0
	Cervical Cancer*	24	0	0

	N. Implementation of NQAS Quality Assurance and Patient Safety	
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State-level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is the facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	89.3 Winner in 2024-25
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)

8	Infection control	☑ Adherence to biomedical waste management
		☑ Adherence to SOPs for disinfection / sterilization of equipment
		☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions
		☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback
		☑ Availability of Grievance Redressal Mechanisms
		☑ Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	July 23,2024
2	Facility aggregate score using ODK Took kit	51.81

Remarks & Observations
Infrastructure   • Building of the PHC is in good condition   • Consultancy rooms are too small   • Medical Officer's office is not there   • Required some space for wellness activities   • Providing all health care services
HRH   • Pharmacist   • Staff nurse   • Group-D staff is required
IEC   IEC material is required for JE, JSY and JSSK

Expanded service Packages
- Though the expanded services are introduced in the facility but accordingly HR is not posted
- X-Ray, Ophthalmic and Dental services are provided under expanded services. But Dental chair and instruments for ophthalmic services is not available.
- Drug supply is not as per the expanded package

IT System
- Required one more desk top.
- Dedicated internet connection should be there

Any Other
- Irregular supplies of the medicine
- Irregular funds- irregular payment of NHM staff
- Mobility support should be there to visit remote/hard to reach villages
- Frequent refresher of the staff is required

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope	✓			
3	Radiant Warmer	✓		✓	
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top	✓		✓	
6	Labor Bed	✓		✓	
7	Foetal Doppler	✓		✓	
8	Phototherapy Unit		✓		
9	Shoulder Wheel		✓		
10	Shoulder Pulley		✓		
11	Shoulder Abduction Ladder		✓		

12	Suction Machine	✓		✓	
13	Mobile Spotlight		✓		
14	Manual Vacuum Aspirator	✓		✓	
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer	✓		✓	
18	Ophthalmoscope		✓		
19	Fully Loaded Dental Chair Electrically Operated		✓		
20	Dental Chair-Basic		✓		
21	Oxygen Hood Neonatal		✓		
22	ILR With Voltage Stabilizer-Small	✓		✓	
23	Deep Freezer-Small	✓		✓	
24	ILR With Voltage Stabilizer-Large	✓		✓	
25	Deep Freezer-Small-Large	✓		✓	
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part		✓		
28	Semi-Automated Biochemistry Analyser	✓		✓	
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser		✓		
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer		✓		

35	Electrolyte Analyzer		✓		
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid		✓		
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web	✓		✓	
45	Walking Aid for Training/ Reciprocal Walker	✓		✓	

Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre/ Urban Primary Health Centre (AAM -PHC/ AAM-UPHC)

Urban /Rural: <u>Urban</u>　　　　　　　　　　　**Date of Visit: <u>010/03/2025</u>**

A. General Information	
46. State	Mizoram
47. District Name	Mamit
48. Block/Taluka Name	Zawlnuam
49. Name of Facility	Hmar Veng
50. Type of Facility	☐ PHC-AAM ☑ UPHC-AAM
51. NIN of the facility	1131542241
52. No. of days in a week facility is operational	6 Days
53. OPD Timings	9 AM – 5 PM
54. Month & Year of operationalization of AAM	2022
55. Accessible from nearest road head (**Yes/No**)	Yes
56. Next Referral Facility Name	District Hospital Mamit
57. Distance of next referral facility (in Km)	4.2 km

A.1 Demographic Details	
1. Number of Villages/Wards	1 Hmar Veng
2. No. of Households	483
3. Total catchment Population	2190
4. Population who are 30 years of age and above	925

	B. Physical Infrastructure	
	Infrastructure Status and details	**Availability**
1.	Availability of Govt. owned Building	☑ Yes ☐ No
2.	If there is no government-owned Building, specify building type	<table><tr><td>Sr. No.</td><td>Building</td><td>Mark</td></tr><tr><td>A</td><td>Other Govt.</td><td>☐</td></tr><tr><td>B</td><td>Panchayat Bhawan</td><td>☐</td></tr><tr><td>C</td><td>Urban Local Body</td><td>☐</td></tr><tr><td>D</td><td>Rented etc.</td><td>☐</td></tr></table>
3.	Availability of boundary Wall	☑ Yes ☑ No
4.	External branding as per CPHC guidelines (Colour & Logo)	☐ Yes ☑ No
5.	OPD room Examination table with privacy curtains/screen	☑ Yes ☐ No ☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
7.	Availability of furniture: Table Chairs Almirah/Shelf	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☑ Yes ☐ No
9.	Pharmacy /Drug store	☐ Yes ☑ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
11.	Separate functional toilets for males and females	☐ Yes ☑ No
12.	Availability of Running Water	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☑ No
16.	Safe drinking Water for staff and patients	☑ Yes ☐ No

17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins	☑ Yes ☐ No
20.	Bio-medical waste disposal mechanism in place	☑ Yes ☐ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ ☑ No

B.1 Information, Education & communication (IEC) material		
1	Display of signage's and name of the facility	☐ Yes ☑ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	☐ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☐ Yes ☑ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☐ Yes ☑ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
No	Staff	Required as per IPHS 2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1			Not appointed	
2.	AYUSH MO*	1				

3.	MPW -M	**1**			0	1
4.	Staff Nurse	2			0	1
5.	ASHA	1			0	1

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	**MO (MBBS) (Y/N)**	**Staff Nurse (Y/N)**	**MPW (F) / (M) (Y/N)**	**ASHA (Y/N)**
Maternal Health (ANC/PNC Care)	-----------------	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	----------------	Yes	Yes	Yes
Family Planning	-----------	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	--------	Yes	Yes	Yes
NCD	--------------	Yes	Yes	Yes
Others (Specify)	---------	Yes	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Y/N)**	**Trained in ENT care (Y/N)**	**Trained in Oral care (Y/N)**	**Trained in MNS (Y/N)**	**Trained in Elderly & Palliative Care (Y/N)**	**Trained in Trauma & Emergency care (Y/N)**
MO (MBBS)	No	No	No	No	No	No
Staff Nurse	YES	YES	YES	YES	YES	YES
MPW-M	Yes	YES	YES	YES	YES	YES
ASHA	Yes	YES	YES	YES	YES	YES

E.1 Availability of Services	
Reproductive Maternal and Child Health	☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☑ Leprosy ☑ Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☐ Screening of common cancers – cervix ☑ Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☐ ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Elderly and Palliative care services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No

	F. Availability of Essential medicines	
1	Number of medicines at AAM PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) *(Link for list of essential medicines for reference-* *https://nhsrcindia.org/essential medicines-list-hwc-shc-phc* *)*	*(Total number of medicines at AAM-PHC/UPHC as per National EML -172)* *Not Display*	
2	Total number of medicines available at AAM-PHC/UPHC	27	
3	Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
4	Medicine categories with shortfall/ stock outs on the day of assessment	☐ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☑ Antidotes forpoisoning ☑ Gastrointestinal meds ☑ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☐ Oral hypoglycaemics ☐ Hypolipidemic ☐ ORS ☑ Multi-vitamins ☑ Dermatological (cream)

5	What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
7	Is buffer stock for drugs maintained?	☐ Yes ☑ No
8	DVDMS or any other software is being used for stock management	☑ Yes ☐ No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	☑ In house lab ☐ Outsource (Hub/PPP mode) ☐ Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	14 (Total number of diagnostic tests at AAM PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	9
4	Number of tests Provided through In House Mode	9
5	Number of tests Provided through Hub & Spoke (Public Health System)	0

6	Number of tests Provided through Hub & Spoke-PPP Model	0
7	Availability of X-ray services	☐ Yes ☑ No
8	Availability of Sample transportation mechanism	☐ Yes ☑ No
9	User fee charged for diagnostics	☐ Yes ☑ No
10	Average downtime of equipment	7 days
11	Details of equipment which are non-functional for 7 Days *(List of equipment is provided as annexure for reference)*	N/A

	G.2 Diagnostic Tests Available	
1.	Haemoglobin	☐ Yes ☑ No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	☐ Yes ☑ No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	☐ Yes ☑ No
4.	Urine Microscopy	☐ Yes ☑ No
5.	24 – hours urinary protein	☐ Yes ☑ No
6.	Stool for ova and cyst	☐ Yes ☑ No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	☑ Yes ☐ No
8.	MP Slide method	☐ Yes ☑ No
9.	Malaria Rapid test	☑ Yes ☐ No
10.	RPR/VDRL test for syphilis	☐ Yes ☑ No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	☐ Yes ☑ No
12.	Hepatitis B surface antigen test	☐ Yes ☑ No
13.	Sputum for AFB # - Microscopy	☐ Yes ☑ No

14.	Typhoid test (IgM)	☐ Yes ☑ No
15.	Blood Sugar	☑ Yes ☐ No
16.	HCV Antibody Test (Anti HCV)	☐ Yes ☑ ☐ No
17.	Bleeding time and clotting time	☐ Yes ☐ ☑ No
18.	Visual Inspection Acetic Acid (VIA)	☐ Yes ☑ ☐ No
19.	rK3 for Kala Azar **(endemic areas only)**	☐ Yes ☐ No ☑ NA
20.	Filariasis **(endemic areas only)**	☐ Yes ☐ No ☑ NA
21.	Japanese encephalitis **(endemic areas only)**	☐ Yes ☐ No ☑ NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	☐ Yes ☑ No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	☐ Tablet ☐ Smartphone ☑ ☐ Laptop ☐ Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	☐ Tablet ☐ Smartphone ☑ Laptop ☐ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/ CHCs/DH/MCH)	☐ Yes ☑ No
Teleconsultation platforms	☐ e-Sanjeevani OPD ☑ e-Sanjeevani.in

	☐ State specific app Specify, if any
Teleconsultation schedule prepared and displayed	☐ Yes ☑ No
Common conditions for teleconsultation	Hypertension, Diabetes, Fever
Total teleconsultations in the last 01 month	152

I. Wellness Activities	
Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session	☐ Yes ☑ No
Health Days are celebrated as per the Wellness Activity Calendar	☑ Yes ☐ No
Health Days are celebrated as per the Wellness Activity Calendar	☑ Yes ☐ No

J. Governance	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months	☑ Yes ☐ No 27 feb 2025
Minutes of meeting maintained	☑ Yes ☐ No
Periodic VHND sessions undertaken	☐ Yes ☑ No

K. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☐ Yes ☑ No
☐ FPLMIS	☐ Yes ☑ No

□ DVDMS	☑ Yes □ No
□ Nikshay	☑ Yes □ No
Specify others, if any:	

L. Finance	

Remuneration & Incentives			
	Cadre	**Timely disbursement**	**Complete disbursement as entitled**
	AAM-PHC Team (Salary)	□ Yes ☑ No	□ Yes ☑ No
	AAM-PHC Team (Team Based Incentives)	□ Yes ☑ No	□ Yes ☑ No

Facility funds		
	Fund Source	**Timely disbursement**
	Untied	□ Yes ☑ No
	Other Sources	□ Yes ☑ No

Fund utilization **NHM Fund/untied funds utilized during last year:**	Funds received **(Amount in Rs.)**	Expenditure **(Amount in Rs.)**	% Expenditure
	50,000	4785	9.57%

Is untied fund being spent on following activities?	Regular payment of Bills: □ Yes ☑ □ No If yes, specify; ☑ Electricity □ Drinking Water □ Internet Regular purchase: □ Yes □ No □ Medicines □ Reagents/Consumables □ Equipment Payment of support/cleaning Staff: ☑ Yes □ No

Status of JSY Payments	Payment done till (month/ year) - NO
	Average Delay in Payment (days): -----
	Reasons for delay, if any
Availability of JSSK entitlements	☑ Yes/ ☐No
	If yes, whether all entitlements being provided
	☑ Free delivery services (Normal delivery/ C-section)
	☑ Free diet
	☑ Free drugs and consumables
	☑ Free diagnostics
	☐ Free blood services
	☑ Free referral transport (home to facility)
	☑ Free referral transport (drop back from facility to home)
	☑ No user charges

	M. Service delivery Output Indicators (Data of previous quarter)	
1	Total number of outpatient department visits	741
2	No. of PW registered for ANC	13
3	No. of PW received 4 or more ANC check-ups	5
4	Total number of institutional deliveries	0
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	0

6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	10
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	6
8	Number of cases referred from Sub centre AAM (From all sub-centre - AAM under PHC) to PHC AAM during last month	4
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	0
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	0
11	**TB patients undergoing treatment Indicators (Current Year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	1 0 0
12	% of target population administered CBAC -100% % of target population with score below 4 ---------- % of target population with score 4 and above--------------	

13. **Community Based Screening for NCDs**

NCDs (No. of individuals in Last 6 Months)	Screened	Treated	Follow-up
Hypertension	944	6	6
Diabetes	864	3	3
Oral Cancer*	78	0	0
Breast Cancer*	53	0	0
Cervical Cancer*	0	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☐ Yes ☑ No
2	Is the facility certified at the State-level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No

4	Is the facility participating in Kayakalp?	☐ Yes ☑ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	
6	Patient Rights	☐ Display of citizen's charter ☐ Display of IEC materials ☐ Provision for ensuring privacy ☑ Respectful Maternity Care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection / sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☐ Provision for collecting patient feedback ☐ Availability of Grievance Redressal Mechanisms

		☐ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	18-10-2024
2	Facility aggregate score using ODK Took kit	42.19

Remarks & Observations
Infrastructure   Not good infrastructure. Records are not minted in the facility,   Funds records are not available. Data register is not available.
HRH   Medical Officer is not appointed so people are not coming for treatment.
IEC   IEC Not Display in the Facility aria
Expanded service Packages   Distribution of the funds regularly
IT System   **Very slow net work**
Any Other

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope	✓		✓	
3	Radiant Warmer	✓		✓	
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top	✓		✓	
6	Labor Bed	✓		✓	
7	Foetal Doppler	✓		✓	
8	Phototherapy Unit		✓		
9	Shoulder Wheel		✓		
10	Shoulder Pulley		✓		
11	Shoulder Abduction Ladder		✓		
12	Suction Machine	✓		✓	
13	Mobile Spotlight		✓		
14	Manual Vacuum Aspirator	✓		✓	
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer		✓		
18	Ophthalmoscope		✓		
19	Fully Loaded Dental Chair Electrically Operated		✓		
20	Dental Chair-Basic		✓		
21	Oxygen Hood Neonatal		✓		
22	ILR With Voltage Stabilizer-Small	✓		✓	
23	Deep Freezer-Small	✓		✓	

24	ILR With Voltage Stabilizer-Large	✓		✓	
25	Deep Freezer-Small-Large	✓		✓	
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part	✓		✓	
28	Semi-Automated Biochemistry Analyser	✓		✓	
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser	✓		✓	
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer	✓		✓	
35	Electrolyte Analyzer	✓		✓	
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid		✓		
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web		✓		
45	Walking Aid for Training/ Reciprocal Walker		✓		

Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre (AAM SHC)

Date of Visit: 09/03/2025

A. General Information	
1. State	Mizoram
2. District Name	Mamit
3. Block/Taluka Name	ZAWLNUAM
4. Name of Facility	HWC Mamit
5. Type of Facility	HWC SHC
6. NIN of the facility	7322747580
7. No. of days in a week facility is operational	6 days
8. OPD Timings	9:30 am – 5:00 pm
9. Month & Year of AAM operationalization	October 2020 (HWC)
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	DH Mamit
12. Distance of next referral facility (Km)	1 kms
A.1 Demographic Details	
1. Number of Villages	7
2. No. of Households	2414
3. Total catchment Population	10600
4. Population who are 30 years of age and above	3328

B. Physical Infrastructure	
Infrastructure Status and details	**Availability**
1. Availability of Govt owned Building	☑ Yes ☐ No

2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	
3.	Availability of boundary Wall	☑ Yes ☐ No
4.	External branding as per CPHC guidelines (*colour and logo*)	☑ Yes ☐ No
5.	OPD room Examination table with privacy curtain/ screen	☑ Yes ☐ No ☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No

7.	Availability of furniture:
	                                Table
	                               Chairs
	              Almirah/Rack
		☑ Yes ☐ No
		☑ Yes ☐ No
		☑ Yes ☐ No

8.	Laboratory	☐ Yes ☑ No
9.	Pharmacy /Drug store	☑ Yes ☐ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
11.	Separate functional toilets for males and females	☐ Yes ☑ No
12.	Availability of Running water in the facility	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☐ Yes ☑ No
16.	Availability of Safe drinking Water	☑ Yes ☑ No
17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins (*used for segregation of biomedical waste*)	☑ Yes ☐ No

20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☑ Yes ☐ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No ☑ CHO ☐ANM

	B.1 Information, Education & communication (IEC) material	
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☐ Yes ☑ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

	C. Human Resource Availability					
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	-	-	-	1
2	ANM/MPW-F	**2**	-	-	-	2
3	MPW-M		-	-	-	-
3	ASHA *(Population Norms -1 ASHA per 1000 population)*	**-**	-	-	-	7
4	Grade IV		-	-	-	-
5	Any other (If yes, specify)		-	-	-	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**
Maternal Health (ANC/PNC Care)	No	Yes	No
Child Health (New Born Care/ HBNC/HBYC)	No	Yes	Yes
Family Planning	Yes	Yes	No
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	No
NCD	Yes	Yes	No

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW (F)	Yes	Yes	Yes	Yes	Yes	Yes
MPW (M)						
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services

	☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, Dengue, ~~Filariasis, JE~~) ☑ TB ☑ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Elderly and palliative care services	☑ Yes ☐ No	☐Yes ☑ No	☐ Yes ☑ No
Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☑Yes ☐ No	☐ Yes ☑ No

F. Essential medicines	
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	106 (Total medicines at AAM-SHC as per national EML is 105)
Total number of medicines available at AAM-SHC	30
Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever

Medicine categories with shortfall/ stockouts on the day of assessment	☐ Oral Contraceptives ☑ Analgesics / NSAIDs) ☑ Anti-pyretic ☐ Anti-allergics ☐ Antidotes for poisoning ☐ Gastrointestinal meds ☑ Anti-filarial ☑ Antibiotics ☐ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☑ Anti-malarial ☑ Anti-hypertensive ☑ Oral hypoglycemics ☐ Hypolipidemic ☑ ORS ☐ Multi-vitamins ☑ Dermatological (cream)

| What is the indenting cycle that is followed at the facility? | ☐ Fortnightly
☐ Monthly
☐ Quarterly
☑ As required
☐ Other (Specify) | |

What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
Is buffer stock for drugs maintained?	☐ Yes ☑ No
DVDMS or any other software is being used for stock management	☑ Yes ☐ No
G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	14 (Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	14
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☐ Sphygmomanometer ☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer ☑ Urine dipstick ☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No

H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☑ Tablet ☐ Smartphone ☑ Laptop ☐ Internet connectivity (government funded or other, specify)
Functionality	☑ Tablet ☐ Smartphone ☐ Laptop ☐ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☐ Yes ☑ No
Linked Hub for Teleconsultation	☐ PHC ☐ CHC ☐ DH ☐ Medical College Any other, specify:
Platform utilized for teleconsultation	☐ e-Sanjeevani OPD ☐ e-Sanjeevani.in ☐ State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☐ Yes ☐ No
Common Conditions for which teleconsultation being done	
Total Teleconsultations in the last 01 month	

I. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☐ Yes ☑ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	U-Win

J. Finance	
Remuneration & Incentives	
Timely disbursement of incentives to ASHAs	☐ Yes ☑ No
Timely disbursement of remuneration to CHOs	☐ Yes ☑ No
Timely disbursement of remuneration to AAM-SC team (other than CHO)	☐ Yes ☑ No
Disbursement of performance-based incentives to CHO	☐ Yes ☑ No
Disbursement of team-based incentives to AAM-SHC team	☐ Yes ☑ No
Facility funds	
Timely disbursement of untied funds	☑ Yes ☐ No
Fund flow through other sources	☐ Yes ☑ No
Specify any other fund source:	

Fund utilization % NHM Fund utilized last year: United Fund 25000/- Kayakalp Price 50000/-	Funds received (Amt in Rs.)	Expenditure (Amt in Rs.)	% Expenditure
	40000	10000	25

Is untied fund being spent on following activities	**Regular payment of Bills**: ☐ Yes ☑ No If yes, specify ☐ Electricity ☐ Drinking Water ☐ Internet **Regular purchase**: ☑ Yes ☐ No If yes, specify ☐ Medicines ☑ Reagents/Consumables ☑ Equipment **Payment of support/cleaning Staff**: ☐ Yes ☑ No
Status of JSY Payments	**Payment done till:** Payment is not being done from the facility, no such record is maintained **Average Delay in Payment:** **Reason for Delay, if any:**
Availability of JSSK entitlements	☐ Yes ☑ No If yes, whether all entitlements being provided ☐ Free delivery services (Normal delivery/ C-section) ☐ Free diet

	☐ Free drugs and consumables
	☐ Free diagnostics
	☐ Free blood services
	☐ Free referral transport (home to facility)
	☐ Free referral transport (drop back from facility to home)
	☐ No user charges

K. Governance

Community-based platforms	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months (Once a month)	☑ Yes ☐ No
JAS meeting minutes available	☑ Yes ☐ No
VHSNC Meeting held and minutes available	☑ Yes ☐ No
Periodic VHND sessions undertaken (Sessions held against planned)	☑ Yes ☐ No
Involvement of CHO in community-based platforms	☑ Yes ☐ No

L. Wellness Activities

Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session Health	☐ Yes ☑ No
Days are celebrated as per the Wellness Activity	☑ Yes ☐ No
Calendar Number of Wellness sessions conducted in Last month	10

ASHA Functionality

Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☐ Yes ☐ No ☑ Partial

Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☐ Yes ☐ No ☑ Partial
Number of Village Health & Sanitation days conducted in last 6 months	6

	M. Service delivery Output Indicators (**Data of previous quarter)**	
1	Total number of outpatient department visits	1349
2	No. of PW registered for ANC	37
3	No. of PW received 4 or more ANC check-ups	30
4	Total number of institutional deliveries	0 Deliveries are not done here
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	30
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	35
8	Number of cases referred from Sub centre AAM to ~~PHC~~ DH ~~AAM~~ during last 3 months	19
9	**TB patients undergoing treatment Indicators (Current year)**	
	No. of presumptive TB patients identified	18
	No. of TB patients diagnosed out of the presumptive patients referred	0
	No. of TB patients taking treatment in the AAM	0
10	**Community Based Screening for NCDs:** % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:	100 64 35
11	**NCDs** **Screened** **Referred** **Followed-up**	

(No. of individuals in last 6 Months)			
Hypertension	1844	37	302
Diabetes	1844	338	163
Oral Cancer	203	0	0
Breast Cancer	287	0	0
Cervical Cancer	0	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	☐ Yes ☑ No
2	Is the facility certified at the State level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is Facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	☐ Yes ☑ No
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☐ Provision for ensuring privacy ☐ Respectful Maternity care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection /sterilization of equipment ☑ Adherence to SOPs for personal protection

9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☐ Availability of Grievance Redressal Mechanisms ☐ Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	14/08/2024
2	Facility aggregate score using ODK Took kit	52.8

Remarks & Observations
Infrastructure 1. With the assistance of NITI, new building for HWC-SHC has been ready to hand over. But there is no water connection is not given, as contractor is saying it is not his tor. Therefore, hand over process is delayed. 2. Access road needs to be repair as it is too narrow and uneven. 3.   Toilets in new building is not PWD friendly.
HRH 1. All the health staff posted here are cooperative and have tried their best to maintain the facility and records.
IEC More IEC material is required as the facility is going to shift in new building.
Expanded service Packages 1. There is no wheel chair and ramp for elderly and PWD patients. 2. According to the expanded package, medicine and diagnostic kits need to be provided timely and
IT System 1. Laptop provided is not working. It needs to be replaced. 2. Internet connectivity is not there. 3. Projector is required for the wellness activities.

Remarks & Observations
Any Other • As the expanded package is introduced and CHO is trained into it. But the medicine and drugs supplies are irregular. • Dengue, Hep. B and Scrub Typhus test are not being done ate the facility. • Out of 106 state essential medicine list only 30 medicines are available at the facility. • On the day of visit out of 18 listed medicines in the check list 8 were stock out. • Kayakalp is initiated but facility is not included due to low score. • There is no dedicated transport service is available for JSSK beneficiaries. • Irregular payment of ASHA's incentive, there is delay by 6 months to one year. Last payment was received in October 2024. • No deliveries are being conducted in the facility.

Appendix-List of equipment

S. No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus- Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus Aneroid/ Sphygmomanometer		✓		
3	Weighing machine Electronic	✓			
4	Hemoglobin meter	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart	✓		✓	
11	Stadiometer		✓		
12	Tuning fork		✓		

Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre (AAM SHC)

Date of Visit: 08/03/2025

A. General Information	
1. State	Mizoram
2. District Name	Mamit
3. Block/Taluka Name	Zawlnuam
4. Name of Facility	Kawarthah SHC
5. Type of Facility	AAM-SHC
6. NIN of the facility	7881843127
7. No. of days in a week facility is operational	6 days
8. OPD Timings	9:00 am – 2:00 pm
9. Month & Year of AAM operationalization	April 2024
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	Kawarthah CHC
12. Distance of next referral facility (Km)	1 kms
A.1 Demographic Details	
1. Number of Villages	2
2. No. of Households	736
3. Total catchment Population	3585
4. Population who are 30 years of age and above	1303

B. Physical Infrastructure		
Infrastructure Status and details		Availability
1.	Availability of Govt owned Building	☑ Yes ☐ No

2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	
3.	Availability of boundary Wall	☐ Yes ☑ No
4.	External branding as per CPHC guidelines (*colour and logo*)	☑ Yes ☐ No
5.	OPD room Examination table with privacy curtain/ screen	☑ Yes ☐ No ☑ Yes ☐ No
6.	Waiting area with sitting arrangements for patients/ attendants	☐ Yes ☑ No
7.	Availability of furniture: Table Chairs Almirah/Rack	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☐ Yes ☑ No
9.	Pharmacy /Drug store	☐ Yes ☑ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
11.	Separate functional toilets for males and females	☐ Yes ☑ No
12.	Availability of Running water in the facility	☑ Yes ☐ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☐ No
16.	Availability of Safe drinking Water	☑ Yes ☑ No
17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins (*used for segregation of biomedical waste*)	☑ Yes ☐ No

20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☑ Yes ☐ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No ☑ CHO ☐ANM

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☐ Yes ☑ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☐ Yes ☑ No

C. Human Resource Availability						
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	-	-	-	1
2	ANM/MPW-F	**2**	-	1	-	-
3	MPW-M		-	1	-	1
3	ASHA *(Population Norms -1 ASHA per 1000 population)*	**-**	-	1	-	2
4	Grade IV		-	-	-	-

5	Any other (If yes, specify)		-	-	-	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes
NCD	Yes	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW (F)	Yes	Yes	Yes	Yes	Yes	Yes
MPW (M)	Yes	Yes	Yes	Yes	Yes	Yes
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, ~~Dengue, Filariasis, JE)~~ ☑ TB Sputum collection ☑ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No o	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Elderly and palliative care services	☑ Yes ☐ No	☐Yes ☑ No	☐ Yes ☑ No

Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No

F. Essential medicines	
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	59 (Total medicines at AAM-SHC as per national EML is 105) No such list is available at the facility. On the day of visit 11 types medicine were available.
Total number of medicines available at AAM-SHC	20
Availability of medicines for priority conditions	☑ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever
Medicine categories with shortfall/ stockouts on the day of assessment	☐ Oral Contraceptives ☑ Analgesics / NSAIDs) ☐ Anti-pyretic ☐ Anti-allergics ☑ Antidotes for poisoning ☑ Gastrointestinal meds ☐ Anti-filarial ☐ Antibiotics ☑ Anti-leprosy ☐ Anti-tuberculosis ☐ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☑ Oral hypoglycemics ☑ Hypolipidemic ☑ ORS ☑ Multi-vitamins ☐ Dermatological (cream)

What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)
What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
Is buffer stock for drugs maintained?	☐ Yes ☑ No
DVDMS or any other software is being used for stock management	☑ Yes ☐ No
G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	8 (Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	8
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No

Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer ☑ Glucometer ☐ Haemoglobinometer ☑ Thermometer ☑ Urine dipstick ☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No
H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☑ Tablet ☐ Smartphone ☑ Laptop Under CSR REC foundation ☐ Internet connectivity (government funded or other, specify)
Functionality	☑ Tablet ☐ Smartphone ☑ Laptop Under CSR REC foundation ☐ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☐ PHC ☑ CHC ☐ DH ☐ Medical College Any other, specify:

Platform utilized for teleconsultation	☑ e-Sanjeevani OPD
	☐ e-Sanjeevani.in
	☐ State specific app
	Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☐ Yes ☑ No
Common Conditions for which teleconsultation being done	BP, Sugar, fever
Total Teleconsultations in the last 01 month	Nil

I. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☑ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	U-Win

J. Finance	
Remuneration & Incentives Timely disbursement of incentives to ASHAs	☐ Yes ☑ No
Timely disbursement of remuneration to CHOs	☐ Yes ☑ No ☐ Not Applicable
Timely disbursement of remuneration to AAM-SC team (other than CHO)	☐ Yes ☑ No ☐ Not Applicable
Disbursement of performance-based incentives to CHO	☐ Yes ☑ No ☑ Not Applicable
Disbursement of team-based incentives to AAM-SHC team	☐ Yes ☑ No ☐ Not Applicable
Facility funds Timely disbursement of untied funds	☐ Yes ☑ No
Fund flow through other sources	☐ Yes ☑ No
Specify any other fund source:	

Fund utilization
% NHM Fund utilized last year:
United Fund 25000/-
Kayakalp Price 50000/-

Funds received (Amt in Rs.)	Expenditure (Amt in Rs.)	% Expenditure
25000	14761	59

Is untied fund being spent on following activities	**Regular payment of Bills**: ☑ Yes ☐ No If yes, specify ☑ Electricity ☐ Drinking Water ☐ Internet **Regular purchase**: ☐ Yes ☑ No If yes, specify

	☑ Medicines
	☐ Reagents/Consumables
	☑ Equipment
	Payment of support/cleaning Staff: ☐ Yes ☑ No

K. Governance	
Community-based platforms	
Constitution of Jan Arogya Samiti	☑ Yes ☐ No
Periodic JAS meetings in the last 6 months (Once a month)	☑ Yes ☐ No
JAS meeting minutes available	☑ Yes ☐ No
VHSNC Meeting held and minutes available	☑ Yes ☐ No
Periodic VHND sessions undertaken (Sessions held against planned)	☑ Yes ☐ No
Involvement of CHO in community-based platforms	☑ Yes ☐ No

L. Wellness Activities	
Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session Health	☐ Yes ☑ No
Days are celebrated as per the Wellness Activity	☑ Yes ☑ No
Calendar Number of Wellness sessions conducted in Last month	**4**

ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☐ Yes ☐ No ☑ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☐ Yes ☐ No ☑ Partial

	Number of Village Health & Sanitation days conducted in last 6 months	18

	M. Service delivery Output Indicators (Data of previous quarter)	
1	Total number of outpatient department visits	628
2	No. of PW registered for ANC	11
3	No. of PW received 4 or more ANC check-ups	12
4	Total number of institutional deliveries	9
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	9
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	12
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months	14
9	**TB patients undergoing treatment Indicators (Current year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	9 0 0
10	**Community Based Screening for NCDs:** % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:	Survey done but data consolidation is not done

NCDs (No. of individuals in last 6 Months)	Screened	Referred	Followed-up
Hypertension	118	2	47
Diabetes	67	1	32
Oral Cancer	14	0	0
Breast Cancer	8	0	0
Cervical Cancer	0	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	☐ Yes ☑ No
2	Is the facility certified at the State level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is Facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	☐ Yes ☑ No
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials ☑ Provision for ensuring privacy ☐ Respectful Maternity care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management

		☑ Adherence to SOPs for disinfection /sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	July 2024
2	Facility aggregate score using ODK Took kit	Not given

Remarks & Observations
Infrastructure 4. The building of the SHC is too small. It is less than 100sqft. Need more space. Need new building as per the norms. 5. Facility is not converted into HWC/AAM. 6. CHO is not appointed.
HRH 2. Available
IEC Very few IEC materials are displayed.
Expanded service Packages Though the expanded package is introduced but there is no provision of medicines and laboratory for diagnostics. Space is also a constraint in the providing services according to the expanded services.

IT System

Desk top computer is required. Internet service is not available at the facility. Staff is using their own mobile data for entering the reports.

Any Other
- There is no dedicated transport service is available for JSSK beneficiaries.
- Irregular payment of ASHA's incentive, there is delay by 6 months to one year. Last payment was received in October 2024.
- No deliveries are being conducted in the facility. Even if they want to do it space is not available.

Appendix-List of equipment

S. No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus-Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus Aneroid/ Sphygmomanometer	✓		✓	
3	Weighing machine Electronic		✓		
4	Hemoglobin meter	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart	✓		✓	
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		

Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre (AAM SHC)

Date of Visit: 12/03/2025

A. General Information	
1. State	Mizoram
2. District Name	Mamit
3. Block/Taluka Name	REIEK
4. Name of Facility	RAWPUICHHIP SHC
5. Type of Facility	SHC
6. NIN of the facility	8815385763
7. No. of days in a week facility is operational	6 days
8. OPD Timings	10:00 am – 4:00 pm
9. Month & Year of AAM operationalization	Not applicable Facility is not converted into AAM
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	PHC
12. Distance of next referral facility (Km)	1 kms
A.1 Demographic Details	
1. Number of Villages	1
2. No. of Households	315
3. Total catchment Population	1495
4. Population who are 30 years of age and above	723

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No
2.	If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	
3.	Availability of boundary Wall	☐ Yes ☑ No
4.	External branding as per CPHC guidelines (*colour and logo*)	☐ Yes ☑ No
5.	OPD room Examination table with privacy curtain/ screen	☐ Yes ☑ No ☐ Yes ☑ No
6.	Waiting area with sitting arrangements for patients/ attendants	☐ Yes ☑ No
7.	Availability of furniture: Table Chairs Almirah/Rack	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8.	Laboratory	☐ Yes ☑ No
9.	Pharmacy /Drug store	☐ Yes ☑ No
10.	Space/ room identified for Wellness activities including Yoga sessions	☐ Yes ☑ No
11.	Separate functional toilets for males and females	☐ Yes ☑ No
12.	Availability of Running water in the facility	☐ Yes ☑ No
13.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No
14.	Electricity connection	☑ Yes ☐ No
15.	Power back up	☑ Yes ☐ No
16.	Availability of Safe drinking Water	☐ Yes ☑ No
17.	Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No

18.	Provision of BMW management	☑ Yes ☐ No
19.	Colour coded waste bins *(used for segregation of biomedical waste)*	☑ Yes ☐ No
20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☐ Yes ☑ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No ☐ CHO ☑ANM
**B.1 Information, Education & communication (IEC) material**

1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☑ No
3	Display of IEC on water, sanitation & hygiene	☐ Yes ☑ No
4	IEC/Poster on BMW displayed at the facility.	☐ Yes ☑ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☐ Yes ☑ No
8	Information on referral transport displayed	☐ Yes ☑ No
9	Information on nearest referral facility displayed	☐ Yes ☑ No

**C. Human Resource Availability**					
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	-	-	-	
2	ANM/MPW-F	**2**	-	1	-	
3	MPW-M		-	1	-	
3	ASHA	**-**	-	1	-	

	(Population Norms -1 ASHA per 1000 population)					
4	Grade IV		-	-	-	-
5	Any other (If yes, specify)		-	-	-	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**
Maternal Health (ANC/PNC Care)	-	Yes	No
Child Health (New Born Care/ HBNC/HBYC)	-	Yes	Yes
Family Planning	-	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	-	Yes	No
NCD	-	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	-	-	-	-	-	-
ANM/ MPW (F)	No	No	No	No	No	No
MPW (M)	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, ~~Dengue, Filariasis, JE)~~ ☑ TB Sputum collection ☐ Leprosy ☐ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☐ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☐ Yes ☑ No	☐ Yes ☑ No	☐ Yes ☑ No
Basic ear, nose, throat (ENT) care services	☐ Yes ☑ No o	☐ Yes ☑ No	☐ Yes ☑ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No

Elderly and palliative care services	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Screening & management of mental health ailments	☐ Yes ☑ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☐ Yes ☑ No	☐ Yes ☑ No	☐ Yes ☑ No

F. Essential medicines	
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105) No such list is available at the facility. On the day of visit 11 types medicine were available.
Total number of medicines available at AAM-SHC	Not available
Availability of medicines for priority conditions	☐ Tuberculosis ☐ Diabetes ☑ Hypertension ☑ Fever

Medicine categories with shortfall/ stockouts on the day of assessment	☐ Oral Contraceptives ☑ Analgesics / NSAIDs) ☑ Anti-pyretic ☑ Anti-allergics ☑ Antidotes for poisoning ☑ Gastrointestinal meds ☑ Anti-filarial	☑ Anti-tuberculosis ☑ Anti-fungal ☐ Anti-malarial ☐ Anti-hypertensive ☑ Oral hypoglycemics ☑ Hypolipidemic ☐ ORS ☑ Multi-vitamins ☑ Dermatological (cream)

	☑ Antibiotics ☑ Anti-leprosy	
What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)	
What is the lead time for supply of drugs which are indented? (record in days)	☐ Less than 1 Week ☐ 1-2 Weeks ☑ More than 2 Weeks	
Is buffer stock for drugs maintained?	☐ Yes ☑ No	
DVDMS or any other software is being used for stock management	☐ Yes ☑ No	

G. Essential diagnostics		
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	Sugar, Pregnancy, HTN, Maleria (Total diagnostics at AAM-SC as per national EDL is 14)	
Total number of diagnostic tests available at AAM-SC	4	
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid	
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No	

Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer ☑ Glucometer ☐ Haemoglobinometer ☑ Thermometer ☐ Urine dipstick ☐ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☐ Yes ☑ No
H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☐ Tablet ☐ Smartphone ☑ Laptop ☐ Internet connectivity (government funded or other, specify)
Functionality	☐ Tablet ☐ Smartphone ☑ Laptop Under CSR REC foundation ☐ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☐ Yes ☑ No
Linked Hub for Teleconsultation	☐ PHC ☐ CHC ☐ DH ☐ Medical College Any other, specify:

Platform utilized for teleconsultation	☐ e-Sanjeevani OPD
	☐ e-Sanjeevani.in
	☐ State specific app
	Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☐ Yes ☑ No
Common Conditions for which teleconsultation being done	Nil
Total Teleconsultations in the last 01 month	Nil

I. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☐ Yes ☑ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No
☐ DVDMS	☐ Yes ☑ No
☐ Nikshay	☐ Yes ☑ No
Specify others, if any:	U-Win

J. Finance	
Remuneration & Incentives	
Timely disbursement of incentives to ASHAs	☐ Yes ☑ No
Timely disbursement of remuneration to CHOs	☐ Yes ☐ No ☑ Not Applicable
Timely disbursement of remuneration to AAM-SC team (other than CHO)	☐ Yes ☐ No ☑ Not Applicable
Disbursement of performance-based incentives to CHO	☐ Yes ☐ No ☑ Not Applicable
Disbursement of team-based incentives to AAM-SHC team	☐ Yes ☐ No ☑ Not Applicable As the facility is not converted into AAM
Facility funds Timely disbursement of untied funds Fund flow through other sources Specify any other fund source:	☐ Yes ☑ No ☐ Yes ☑ No

Fund utilization
% NHM Fund utilized last year:
United Fund 25000/-
Kayakalp Price 50000/-

Funds received (Amt in Rs.)	Expenditure (Amt in Rs.)	% Expenditure
24676	15018	60.86

Is untied fund being spent on following activities	**Regular payment of Bills**: ☐ Yes ☑ No If yes, specify ☑ Electricity ☑ Drinking Water ☐ Internet **Regular purchase**: ☐ Yes ☑ No If yes, specify

	☐ Medicines
	☐ Reagents/Consumables
	☐ Equipment
	Payment of support/cleaning Staff: ☐ Yes ☑ No

K. Governance	
Community-based platforms Constitution of Jan Arogya Samiti	☐ Yes ☑ No
Periodic JAS meetings in the last 6 months (Once a month)	☐ Yes ☑ No
JAS meeting minutes available	☐ Yes ☑ No
VHSNC Meeting held and minutes available	☑ Yes ☐ No
Periodic VHND sessions undertaken (Sessions held against planned)	☑ Yes ☐ No
Involvement of CHO in community-based platforms	☐ Yes ☑ No

L. Wellness Activities	
Wellness sessions being held periodically	☐ Yes ☑ No
Availability of a trained instructor for wellness session Health	☐ Yes ☑ No
Days are celebrated as per the Wellness Activity Calendar Number of Wellness sessions conducted in Last month	☐ Yes ☑ No

ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☐ Yes ☐ No ☑ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☐ Yes ☐ No ☑ Partial

Number of Village Health & Sanitation days conducted in last 6 months	6

M. Service delivery Output Indicators (**Data of previous quarter**)		
1	Total number of outpatient department visits	53
2	No. of PW registered for ANC	5
3	No. of PW received 4 or more ANC check-ups	5
4	Total number of institutional deliveries	Nil
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	Nil
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	Nil
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	Nil
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months	Nil
9	**TB patients undergoing treatment Indicators (Current year)** No. of presumptive TB patients identified No. of TB patients diagnosed out of the presumptive patients referred No. of TB patients taking treatment in the AAM	Nil
10	**Community Based Screening for NCDs:** % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:	100 60 20

11	NCDs (No. of individuals in last 6 Months)	Screened	Referred	Followed-up	
	Hypertension	150	150	0	
	Diabetes	150	20	0	
	Oral Cancer	150	2	0	
	Breast Cancer	90	5	0	
	Cervical Cancer	0	0	0	

N. Implementation of NQAS Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	☐ Yes ☑ No
2	Is the facility certified at the State level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is Facility participating in Kayakalp?	☐ Yes ☑ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	☐ Yes ☑ No
6	Patient Rights	☐ Display of citizen's charter ☐ Display of IEC materials ☐ Provision for ensuring privacy ☐ Respectful Maternity care being practiced ☐ All services provided free of cost ☐ Confidentiality assured for patient information
7	Support Services	☐ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☐ Systematic inventory management (medicines/consumables)

8	Infection control	☐ Adherence to biomedical waste management ☐ Adherence to SOPs for disinfection /sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☐ Adherence to SOPs for clinical management of conditions ☐ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☐ Provision for collecting patient feedback ☐ Availability of Grievance Redressal Mechanisms ☐ Periodic reviews undertaken for quality assurance

	O. IPHS Compliance	
1	Date of assessment using ODK tool kit	20/08/202430/07/2024
2	Facility aggregate score using ODK Took kit	16.96

Remarks & Observations
Infrastructure 7.   The building of the SHC is new too small. It is less than 100sqft. Need more space. 8.   It is not made of pucca construction material. 9.   According to the current requirement it is ok. 10. Facility is not converted into HWC/AAM. New building is required for the facility. 11. CHO is not appointed there as it is not converted into AAM.
HRH 3.   According to the staff of the facility they are not aware about the sanction positions for the facility. But they feel one grade IV is required.
IEC Very few IEC materials are displayed.
Expanded service Packages As the facility is not converted into AAM, they don't know about the expanded package.

	IT System
	ANM is using her smartphone for online reporting.

Any Other
- There is no dedicated transport service is available for JSSK beneficiaries.
- Irregular payment of ASHA's incentive, there is delay by 6 months to one year. Last payment was received in October 2024.
- Delivery table is just lying in the facility. No deliveries are being conducted in the facility. Even if they want to do it space is not available.
- As the facility is co-located. It is too close to the PHC. It can be shift to other village than the current. In that case utilisation will be more.

Appendix-List of equipment

S. No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus- Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus Aneroid/ Sphygmomanometer				
3	Weighing machine Electronic	✓		✓	
4	Hemoglobin meter		✓		
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		

Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre (AAM SHC)

Date of Visit: 11/03/2025

A. General Information	
1. State	Mizoram
2. District Name	Mamit
3. Block/Taluka Name	W Phaileng
4. Name of Facility	Lallen HWC
5. Type of Facility	HWC
6. NIN of the facility	2455368486
7. No. of days in a week facility is operational	6 days
8. OPD Timings	9:30 am – 2:30 pm
9. Month & Year of AAM operationalization	2020
10. Accessible from nearest road head (**Yes/No**)	Yes
11. Next Referral Facility	PHC W phaileng
12. Distance of next referral facility (Km)	18.5 kms
A.1 Demographic Details	
1. Number of Villages	4
2. No. of Households	465
3. Total catchment Population	2502
4. Population who are 30 years of age and above	1107

B. Physical Infrastructure		
Infrastructure Status and details		**Availability**
1.	Availability of Govt owned Building	☑ Yes ☐ No

B. Physical Infrastructure	
Infrastructure Status and details	**Availability**
2. If No Govt owned Building, specify building type (Other Govt. /Panchayat Bhawan/ Rented etc.)	
3. Availability of boundary Wall	☐ Yes ☑ No
4. External branding as per CPHC guidelines (*colour and logo*)	☑ Yes ☐ No
5. OPD room Examination table with privacy curtain/ screen	☑ Yes ☐ No ☑ Yes ☐ No
6. Waiting area with sitting arrangements for patients/ attendants	☑ Yes ☐ No
7. Availability of furniture: Table Chairs Almirah/Rack	☑ Yes ☐ No ☑ Yes ☐ No ☑ Yes ☐ No
8. Laboratory	☐ Yes ☑ No
9. Pharmacy /Drug store	☐ Yes ☑ No
10. Space/ room identified for Wellness activities including Yoga sessions	☑ Yes ☐ No
11. Separate functional toilets for males and females	☑ Yes ☐ No
12. Availability of Running water in the facility	☑ Yes ☐ No
13. Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	☐ Yes ☑ No
14. Electricity connection	☑ Yes ☐ No
15. Power back up Solar	☑ Yes ☐ No
16. Availability of Safe drinking Water	☑ Yes ☐ No
17. Functional Handwashing corner (designated) with running water and soap	☑ Yes ☐ No
18. Provision of BMW management	☑ Yes ☐ No

	B. Physical Infrastructure	
	Infrastructure Status and details	**Availability**
19.	Colour coded waste bins *(used for segregation of biomedical waste)*	☑ Yes ☐ No
20.	Bio-medical waste disposal mechanism in place *(Sharps pit and Deep burial pits for sharp /waste collection mechanism for disposal at higher facility)*	☑ Yes ☐ No
21.	*Residential Quarters available for Staff* *If yes, Specify the staff for which quarters available*	☑ Yes ☐ No ☑ CHO ☐ ANM
	B.1 Information, Education & communication (IEC) material	
1	Display of signages and name of the facility	☑ Yes ☐ No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD Eye, oral care, etc)	☑ Yes ☐ No
3	Display of IEC on water, sanitation & hygiene	☐ Yes ☑ No
4	IEC/Poster on BMW displayed at the facility.	☑ Yes ☐ No
5	Installation of TV/ LED screen in the waiting area for IEC display	☐ Yes ☑ No
6	Display of citizen charter	☑ Yes ☐ No
7	Information on grievance redressal displayed	☑ Yes ☐ No
8	Information on referral transport displayed PVT vehicle No	☑ Yes ☐ No
9	Information on nearest referral facility displayed	☑ Yes ☐ No

C. Human Resource Availability						
	Staff	**Required as per IPHS-2022**	**Regular**		**Contractual**	
			Sanctioned	**Available**	**Sanctioned**	**Available**
1	CHO/MLHP	**1**	-	-	1	1
2	ANM/MPW-F	**2**	-	-		

3	MPW-M		1	1	-	-
3	ASHA *(Population Norms -1 ASHA per 1000 population)*	-	-	-		1
4	Any other (If yes, specify)		1	-	-	-

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	**CHO (Yes/ No)**	**MPW (F) / (M) (Yes/ No)**	**ASHA (Yes/ No)**
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	No
Family Planning	Yes	Yes	No
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	NO
NCD	Yes	Yes	No

D.2 Training details- Expanded CPHC packages						
Staff	**Trained in Eye care (Yes/ No)**	**Trained in ENT care (Yes/ No)**	**Trained in Oral care (Yes/ No)**	**Trained in MNS (Yes/ No)**	**Trained in Elderly & Palliative care (Yes/ No)**	**Trained in Trauma & Emergency care (Yes/ No)**
CHO	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW (F)	Yes	Yes	Yes	Yes	Yes	Yes
MPW (M)	Yes	Yes	Yes	Yes	Yes	Yes
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E. Service Delivery	
Service provided	**Reproductive Maternal and Child Health** ☑ ANC/ PNC ☑ Neonatal and infant healthcare services ☑ Childhood and Adolescent healthcare services ☑ Family planning, contraceptive and other reproductive healthcare services **Communicable diseases** ☑ Vector-borne diseases (Malaria, Dengue, Filariasis, JE) ☑ TB ☐ Leprosy ☑ Acute simple illnesses **Non-Communicable Diseases** ☑ Screening and management of common NCDs (DM, HTN) ☑ Screening of common cancers – Oral ☑ Screening of common cancers – breast ☑ Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	**Services Available**	**Drugs available**	**Diagnostics & consumables available**
Ophthalmic care services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Basic ear, nose, throat (ENT) care services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Oral health care services	☑ Yes ☐ No	☐ Yes ☑ No	☑ Yes ☐ No
Elderly and palliative care services	☑ Yes ☐ No	☐Yes ☑ No	☑ Yes ☐ No

Screening & management of mental health ailments	☑ Yes ☐ No	☐ Yes ☑ No	☐ Yes ☑ No
Emergency Medical Services	☑ Yes ☐ No	☑Yes ☐ No	☑ Yes ☐ No

F. Essential medicines		
Number of medicines at AAM SHC as per State Essential Medicines list (Link for essential medicines for reference https://nhsrcindia.org/essential medicines-list-hwc-shc-phc)	(Total medicines at AAM-SHC as per national EML is 105) 41	
Total number of medicines available at AAM-SHC	41	
Availability of medicines for priority conditions	☐ Tuberculosis ☑ Diabetes ☑ Hypertension ☑ Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	☑ Oral Contraceptives ☑ Analgesics / NSAIDs) ☑ Anti-pyretic ☑ Anti-allergics ☐ Antidotes for poisoning ☑ Gastrointestinal meds ☐ Anti-filarial ☑ Antibiotics ☐ Anti-leprosy	☐ Anti-tuberculosis ☐ Anti-fungal ☑ Anti-malarial ☑ Anti-hypertensive ☐ Oral hypoglycemics ☐ Hypolipidemic ☑ ORS ☐ Multi-vitamins ☑ Dermatological (cream)

What is the indenting cycle that is followed at the facility?	☐ Fortnightly ☐ Monthly ☐ Quarterly ☑ As required ☐ Other (Specify)
What is the lead time for supply of drugs which are indented? (record in days)	☑ Less than 1 Week ☐ 1-2 Weeks ☐ More than 2 Weeks
Is buffer stock for drugs maintained?	☑ Yes ☐ No
DVDMS or any other software is being used for stock management	☑ Yes ☐ No
G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	11 (Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	11
Mode of diagnostic services	☑ In-house ☐ PPP ☐ Hybrid
Arrangements for Sputum sample transport for TB	☑ Yes ☐ No
Availability of diagnostic testing aids/ equipment	☑ Rapid diagnostic testing kits ☑ Sphygmomanometer ☑ Glucometer ☑ Haemoglobinometer ☑ Thermometer ☑ Urine dipstick

	☑ Vaginal speculum ☐ Ortho-toluidine reagent ☐ H_2S strip test kit
User fee charged for diagnostics	☑ Yes ☐ No
H. Information Technology & Teleconsultation	
Infrastructure (Availability)	☑ Tablet ☐ Smartphone ☑ Laptop Not working properly ☑ Internet connectivity (government funded or other, specify)
Functionality	☑ Tablet ☐ Smartphone ☐ Laptop ☐ Internet connectivity (government funded other, specify)
Arrangements for **teleconsultation** made	☑ Yes ☐ No
Linked Hub for Teleconsultation	☑ PHC ☐ CHC ☐ DH ☐ Medical College Any other, specify:
Platform utilized for teleconsultation	☐ e-Sanjeevani OPD ☐ e-Sanjeevani.in ☑ State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	☑ Yes ☐ No

Common Conditions for which teleconsultation being done	, Fever, HTN,DM, Diarrhea, Cold-Cough
Total Teleconsultations in the last 01 month	25

I. Reporting	
Online Platforms	**Reporting**
☐ AAM Portal/App	☑ Yes ☐ No
☐ National NCD Portal/App	☑ Yes ☐ No
☐ IHIP	☑ Yes ☐ No
☐ HMIS	☑ Yes ☐ No
☐ FPLMIS	☑ Yes ☐ No
☐ DVDMS	☑ Yes ☐ No
☐ Nikshay	☑ Yes ☐ No
Specify others, if any:	

J. Finance	
Remuneration & Incentives	
Timely disbursement of incentives to ASHAs	☐ Yes ☑ No
Timely disbursement of remuneration to CHOs	☑ Yes ☐ No
Timely disbursement of remuneration to AAM-SC team (other than CHO)	☐ Yes ☑ No
Disbursement of performance-based incentives to CHO	☐ Yes ☑ No
Disbursement of team-based incentives to AAM-SHC team	☐ Yes ☑ No
Facility funds	

Timely disbursement of untied funds	☑ Yes ☐ No
Fund flow through other sources	☑ Yes ☐ No
Specify any other fund source:	

Fund utilization
% NHM Fund utilized last year:

	Funds received (Amt in Rs.)	Expenditure (Amt in Rs.)	% Expenditure
April23 to March 24	40949	23910	58%
April 24 to Dec 24	25000	23151	92%

Is untied fund being spent on following activities	**Regular payment of Bills**: ☑ Yes ☐ No If yes, specify ☑ Electricity ☑ Drinking Water ☐ Internet **Regular purchase**: ☑ Yes ☐ No If yes, specify ☑ Medicines ☑ Reagents/Consumables ☑ Equipment **Payment of support/cleaning Staff**: ☐ Yes ☑ No

K. Governance

Community-based platforms Constitution of Jan Arogya Samiti Periodic JAS meetings in the last 6 months (Once a month)	☑ Yes ☐ No ☑ Yes ☐ No - 4-2-2025

JAS meeting minutes available	☑ Yes ☐ No
VHSNC Meeting held and minutes available	☑ Yes ☐ No
Periodic VHND sessions undertaken (Sessions held against planned)	☑ Yes ☐ No
Involvement of CHO in community-based platforms	☑ Yes ☐ No

L. Wellness Activities	
Wellness sessions being held periodically	☑ Yes ☐ No
Availability of a trained instructor for wellness session Health	☑ Yes ☐ No
Days are celebrated as per the Wellness Activity	☑ Yes ☐ No
Calendar Number of Wellness sessions conducted in Last month	28.02.2025

ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	☐ Yes ☐ No ☑ Partial
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	☐ Yes ☐ No ☑ Partial
Number of Village Health & Sanitation days conducted in last 6 months	2

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	461
2	No. of PW registered for ANC	7
3	No. of PW received 4 or more ANC check-ups	3
4	Total number of institutional deliveries	0
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	0

6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	14
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	9
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months	0
9	**TB patients undergoing treatment Indicators (Current year)**	
	No. of presumptive TB patients identified	3
	No. of TB patients diagnosed out of the presumptive patients referred	0
	No. of TB patients taking treatment in the AAM	0
10	**Community Based Screening for NCDs:** % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:	95% 86% 9%

11	NCDs *(No. of individuals in last 6 Months)*	Screened	Referred	Followed-up	
	Hypertension	290	7	7	
	Diabetes	279	4	4	
	Oral Cancer	64	0	0	
	Breast Cancer	42	0	0	
	Cervical Cancer	3	0	0	

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	☑ Yes ☐ No
2	Is the facility certified at the State level for NQAS?	☐ Yes ☑ No
3	Is the facility certified at the National level for NQAS?	☐ Yes ☑ No
4	Is Facility participating in Kayakalp?	☑ Yes ☐ No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	☐ Yes ☑ No
6	Patient Rights	☑ Display of citizen's charter ☑ Display of IEC materials

		☑ Provision for ensuring privacy ☑ Respectful Maternity care being practiced ☑ All services provided free of cost ☑ Confidentiality assured for patient information
7	Support Services	☑ Maintenance and upkeep of facility ensured ☑ Maintenance of clinical records ☑ Data management using digital technology ☑ Systematic inventory management (medicines/consumables)
8	Infection control	☑ Adherence to biomedical waste management ☑ Adherence to SOPs for disinfection /sterilization of equipment ☑ Adherence to SOPs for personal protection
9	Clinical care	☑ Adherence to SOPs for clinical management of conditions ☑ Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	☑ Provision for collecting patient feedback ☑ Availability of Grievance Redressal Mechanisms ☑ Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	25th July 2024
2	Facility aggregate score using ODK Took kit	Yes

Remarks & Observations
Infrastructure 12. The HWC old building was well maintained, waiting space is adequate. 13. Drinking water and male female Separate toilet available, power supply is available. 14.
HRH 4. ANM post is vacant in this facility. 5. One ASHA is appointed in the facility.
IEC Most of the IEC materials are placed for the display.
Expanded service Packages Funds Utilization is from RKS committee aprovel The CHO of the facility is providing teleconsultation services using her personal smartphone.
IT System Good Laptop is not working properly.
Any Other CHO have a good knowledge of the health system.

Appendix-List of equipment

S. No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus- Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus Aneroid/ Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobin meter	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart	✓		✓	
11	Stadiometer	✓		✓	
12	Tuning fork	✓		✓	

Annexure VI

Field Monitoring Format - Community Level

Date of Visit	11.03.2025
Name of Village/ Slum visited	Lallen
Details of nearest public health facility (from residence)	*Facility name: West Phaileng* *Facility type: PHC* *Distance*: 18.5
Whether the AAM-SC/ AAM-UPHC/UAAM is in the same village/ slum area	☑ Yes/ ☐ No
Accessible from nearest road	☑ Yes/ ☐No

Please remember that along with the checklist you have to list five key challenges observed in the community and explore the root causes during the discussion with the community members and document them.

Questions	Probes	Responses to be recorded here		
		Topic: Community's choice of provider		
From whom do you or your family seek healthcare in the event of minor ailments? ***Reasons, thereof.***	***Healthcare provider probes***: *Self (home remedies), Informal / traditional healers, private practitioners, private hospitals, public/ government primary hospitals (AAM SHC/ PHC/ UPHC/ UAAM), secondary/ tertiary public hospitals*		√	Reason for the choice
		Self (home remedies)		• ***Proximity,***
		Informal healers		• ***Convenience***
		private practitioners/ hospitals,		• ***Economical***
		public/government primary hospitals (AAM-SHC/ PHC/ UPHC/ UAAM),	√	• ***Trust/Faith*** *on the provider/ Practice .*
		secondary/ tertiary public hospitals (CHC/ SDH/DH/ MCH)		

	(CHC/SDH/ DH/ MCH), AYUSH practitioners.	*AYUSH practitioners.*		
		Self (home remedies)		
What about for conditions needing routine visits/ check-up? (ANC, Blood pressure, blood sugar, wound dressing, etc.,) Reasons, thereof.	*Reasons probes:* Proximity, convenie nce, availability of staff, free of cost services, trust on the provider.	• **Proximity,** • **Convenience** • **Economical** • **Trust/Faith**

Topic: Community's Awareness of AAM-SC/ PHC/ UPHC		
Can you share your views on the AAM-SC/ PHC/ UPHC in your area?	*May use local terms as recognized by the community*	• They are sharing their feedback with the facility. As many of the tests are not being done at the facility i.e.
		• SHC is there since 1970 and converted into HWC in 2020 according to them.
	Services may include: RMCHA+N services, communicable diseases, NCDs, elderly, palliative care, etc.	• They remember the name of the first CHO
How long has it been there?		• Out of 14 essential diagnostic tests only 8 are being done at the facility. Dengue, Hep. B and Scrub Typhus test are not being done ate the facility.
		• Out of 106 state essential medicine list only 20 medicines are available at the facility.
What are the health services	*Probes-less than 3 Months/ Less than 6 months/less than one yr./ Greater than one yr.)*	• Shortage of medicine

being provided there?	*Probes-RCH, NCD, Communicable diseases, expanded packages)*	Community members are not aware about expanded package

Topic: Accessibility to primary healthcare services		
How do you access the facility from your residence?	*Probes: Walk to the facility Use public transport Use personal transport*	Coming by walk
What are the challenges you face in accessing this facility?	*Barriers may include:* *Terrain/ Geographical barriers, structural barriers within the facility or its premises; financial barriers, socio-cultural barriers…*	• *Geographical barriers* • *Structural barriers within the facility or its premises* • *Financial barriers* • *Socio-cultural barriers* • *Others, (please specify): Geographical barriers are there as the it is on the hill so difficult to visit the facility and away from the main habitat.*
Are the staff of the facility organizing outreach visits or camps in the community? *If yes, can you share what you've observed during such camps/ visits?*		Staff is visiting in the community for home visits and various surveys. They are doing home visits for ANC/PNC care, NCD. No camps are being organised.

Topic: Availability of primary health care infrastructure and services			
What are your opinions on the building in which	*Probes*	**Infrastructure and services**	**Respons e**

the primary healthcare facility is functioning?	▪ *Condition of the building* ▪ *Maintenance* ▪ *Dedicated space for waiting and examination* ▪ *Adequate seating arrangement* ▪ *Functional toilet* ▪ *Potable and drinking water* ▪ *Power supply*	*Condition of the building*	☑ Good ☐ Neither good nor bad ☐ Bad
What more needs to be added to improve the treatment seeking experience in this place?		*Maintenance*	☑ Good ☐ Neither good nor bad ☐ Bad
		Dedicated space for waiting and examination	☑ Yes ☐ No
		Adequate seating arrangement	☑ Yes ☐ No
		Functional toilet	☑ Yes ☐ No
		Potable/ drinking water	☑ Yes ☐ No
		Power supply	☑ Yes ☐ No
When you visit the facility, are the staff available to provide services?	*Staff may include:* *Medical officers(AAM PHC/ UPHC/ UAAM),Community health officer (AAM-SHC), ANMs,*	• Whenever we are visiting staff is available in the facility. • Regarding the adequacy of the staff- can't say	

Do you feel that the staff available are adequate at the facility?	*Staff Nurses, Lab technicians, pharmacists, Multipurpose worker, health workers, any other.*	
Is the facility providing all the medicines prescribed for your condition? *If not, reasons thereof.*	*Probe* *If there had been instances of non-availability of medicines, what do you do?*	• Most of the time medicines are not available, they have to buy it from the pharmacy.
Is the facility providing all the lab-tests/diagnostic tests prescribed for your condition? *If not, reasons thereof.*	*Probe* *If there had been instances of non-availability of lab/ diagnostic tests, what do you do?*	• Urine, Dengue, Hep. B and Scrub Typhus test are not being done at the facility. For these tests they have to visit the PHC.
Topic: Acceptability of healthcare services		
Do you feel that the staff at the facility is capable to provide health care?	*Probe: Adequate skills and knowledge*	They are skilled
Do you feel that the primary healthcare facility uses <u>innovative</u> methods or technology for delivering healthcare? *Do you find the current methods/technology acceptable when administered on you or your family?* *Are you mobilized to use any services that would cost*	*Innovative may include painless, time-saving or cost saving methods or technology* *Alternate phrasing: Do you face any difficulty when the hospital staff use a method or device or instrument on you for diagnosis or treatment? <u>This may include social, psychological, physical or financial distress.</u>*	Yes Yes

you, due to which you tend to avoid those services?		

<table>
<tr><td colspan="3" align="center">Topic: Appropriateness of primary healthcare services delivered through AAM</td></tr>
<tr>
<td>What are the main healthcare concerns that exist or emerge in your community?</td>
<td>Probe: To name out the diseases/ healthcare emergencies frequented by the community members</td>
<td>Dengue, Typhus</td>
</tr>
<tr>
<td>In the event of its occurrence, is the AAM providing relevant healthcare services?</td>
<td>Probe: To share some insights</td>
<td>No</td>
</tr>
<tr>
<td>Are those services economical in terms of time and money?</td>
<td></td>
<td></td>
</tr>
<tr><td colspan="3" align="center">Topic: Community's involvement / participation</td></tr>
<tr>
<td>Can you share about any activity/ initiative in which you or your family participate to improve your personal/ collective health of the community?</td>
<td>Probes

Setting health-related priorities</td>
<td>Yes
Diagnostic tests need to be done here</td>
</tr>
<tr>
<td>How is the local community helping the AAM to function better?</td>
<td>Engagement with the Community Health Workers (ASHA/ equivalents)</td>
<td>There is a committee in the village which help them</td>
</tr>
<tr>
<td>Please mention the activity and your contribution</td>
<td>Engagement with Community-based platforms - VHSNC/ JAS/ MAS</td>
<td>JAS
Meetings are done every month</td>
</tr>
<tr><td colspan="3" align="center">Topic: Unmet Needs</td></tr>
</table>

According to you, what other services may be provided through the facilities to improve the health needs of the community?		We want all the tests should be done at the facility and regular supplies of the medicine
How are the community members currently meeting these unmet needs?		By visiting PHC
Do they have to incur personal expenditure as a result?		Yes

Topic: Quality of Care provided through the primary healthcare facility		
What are your views on the quality of healthcare provided at the primary healthcare facility? *Do you feel that certain areas may be improved for enhancing the treatment seeking experience?* *Do you feel that your health improves by using the services provided at the facility?*	*Probes* - *Provider behaviour/ attitude* - *Waiting time* - *Cleanliness of the premises* - *Provision for Grievance redressal and escalation* - *Practice of soliciting and implementing feedback* - *Right diagnosis* - *Accuracy of diagnostic tests done at the facility* - *Effectiveness of medicines dispensed at the facility*	Good - No long waiting, premises is clean, - no provision of grievances redressal, - many of the tests are not being done here, - medicine is always shortage

Glimpses of the Mamit district, Mizoram Field monitoring visit 2-7 March, 2025

District Hospital Mamit

PHC Rawpuichhi

PHC West Phailenge

HWC-SHC Hmar

CHC Kawrthah

PHC Kawrtethawveng

HWC-SHC Lallen

UAAM - Mamit